

## Camping Terms and Conditions

- 1. All booking deposits are nonrefundable or transferable.
- 2. Balance payments are due 60 days before arrival.
- 3. Cancellation: Campers may cancel up to 21 days before arrival. The balance will be refunded; however the deposit will be forfeited. Cancelations within 21 days will forfeit the balance.
- 4. All camping is with the expectation that the camper will follow the usual customs of good camping and caravanning. We reserve the right to ask campers to leave at any point during their stay if the behavior of any member of their party is unacceptable and disturbs the peaceable enjoyment of the park by others. No refund will be given in these circumstances. Loud music, machinery or similar must not be used between 10:30pm and 8:30am
- 5. Beauly Holiday Park Ltd offers camping strictly on a "holiday" basis and does not accept campers using their motorhome / caravan as their primary residence, even if it is on a temporary basis.
- 6. Commercial vehicles must not be taken onto the park.
- 7. Campers with caravans must take the caravan on to site with the vehicle that will be staying on their pitch, and it must not be dropped off by any other vehicle.
- 8. Campers must vacate their pitch by 12:00 on the agreed day of departure.
- 9. Campers must use the pitch as directed by the staff and not encroach upon any other pitches. A valid ticket must be clearly displayed on your unit at all times.
- 10. The use of generators is not permitted.
- 11. Campers must ensure children in their party are properly supervised at all times, in all areas of the park, including the play area and all amenities, when cycling around the park or near the river.
- 12. Campers who engage in fishing must carry the relevant permit for the species they are fishing for and must abide by all local conditions.
- 13. All dogs must be kept under control at all times and owner must be prepared to use a leash if required. All fouling must be picked up immediately.
- 14. Open fires and ground level barbecues are not permitted except in the designated fire pit area.
- 15. All refuse must be disposed of in the appropriate areas.
- 16. All grey / black water must be correctly disposed of in the marked service area. Grey water must not be dropped on the pitch.

- 17. The speed limit is 10mph. Please drive SLOWLY. This includes bicycles. Drivers must hold a license and have tax and MOT as appropriate. No recreational vehicles such as motorised scooters or quad bikes are permitted.
- 18. Only 1 car is permitted per pitch. All registrations must be noted at the time of check-in.
- 19. Campers use the park facilities entirely at their own risk. Beauly Holiday Park Ltd will not accept any liability for any damage or theft by third parties.
- 20. In the event of flooding all campers and members of their party must comply with all instructions given to them by Beauly Holiday Park Staff.
- 21. If the camper has a problem or is dissatisfied, they must notify a member of staff immediately. Beauly Holiday Park Ltd cannot accept liability in relation to any claim of whatever nature if the camper fails to make a complaint during their stay.
- 22. All terms and conditions are in accordance with Scottish Law.