



NEWK

Acknowledgement

Friday, 13 November, 2009 5:10 PM

From: "Gallagher, Julie Ann" <JulieAnn.Gallagher@southlanarkshire.gsx.gov.uk>
To: "robfreel@btinternet.com" <robfreel@btinternet.com>

Dear Mr Freel

I acknowledge your recent correspondence to Mr Jim Hayton Executive Director, which is currently receiving attention.

I refer to your request for information under Freedom of Information (Scotland) Act 2002 and can advise that a response to this will be issued to you no later than 10 December 2009.

Please quote call reference 17908 on future correspondence.

Yours sincerely

Julie Ann Gallagher
Administrative Assistant
Housing and Technical Resources
South Lanarkshire Council
Almada Street, Hamilton
Tel: 01698 454109 Fax: 01698 454592
mail to: JulieAnn.Gallagher@southlanarkshire.gov.uk



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Fw: RE: The Neuk, Stonehouse

Wednesday, 11 November, 2009 9:53 AM

From: "ROBERT FREEL" <robfreel@btinternet.com>

To: jim.hayton@southlanarkshire.gov.uk

Cc: pach.exec@southlanarkshire.gov.uk, "Archie Paterson" <ap1930@virgin.net>, "Molly Casey" <caseymilysy@aol.com>, "Robert Craig" <Craigcraiger@aol.com>, "Gavin Haddow" <gavin.haddow@biwater.com>, "George Smith" <georgepm244@aol.com>, "Robert Freel" <robfreel@btinternet.com>, "Willie Mackie" <Wullmackie27n@aol.com>

Mr Hayton

The attached email trail outlines an ongoing issue on the above area that dates back to July however the email trail does not include all emails as individual emails are not included in the trail and these go back as far as late May early June 2009.

The initial problem raised was the overgrown play area / slabbed area adjacent to 3 The Neuk Stonehouse. This is not a new problem and has been dealt with in previous years however the time taken (six months) for officials and elected members to investigate beggars believe.

The play area, like others in the area is a council owned asset and therefore responsibility to maintain it lies with the Council. It is not a new asset so therefore must be known and included in a maintenance schedule somewhere within the housing assets system. If its not you must have some serious problems with your land /asset management.?

The second problem arises from further correspondence contained within the email trail and relates to the email dated 25th August where I asked the elected member the following.

"Is it possible that you can also ask housing for a full list of land areas within stonehouse that they either maintain themselves or have contracted with other council departments or third parties to maintain. I think that this problem of non maintenance is just the tip of the iceberg and that we need to establish exactly what is being maintained and what is not."

Whilst I understand that the elected member is not bound by the FOI Act there is a practice guidance note for elected members which intimates that they should pass these onto council officers for investigation. As I have had no contact within the 20 day deadline I must assume that this has not been passed onto officials. Perhaps you can investigate this and organise that the information is provided to myself.

As a council you have KPI's to meet in dealing with problems or complaints raised, are any of these complaints logged or flagggged as still outstanding.?

I would be obliged if you could investigate this matter further and provide the details requested as well as arrange for the area mentioned to be cleaned up.

thank you for your assistance

Robert Freel
Stonehouse Community council
75 Lockhart Street
Stonehouse

--- On Wed, 21/10/09, ROBERT FREEL <robfreel@btinternet.com> wrote:

From: ROBERT FREEL <robfreel@btinternet.com>

Subject: Fw: RE: The Neuk, Stonehouse

To: "Lynn Filshie" <lynn.filshie@southlanarkshire.gov.uk>

Cc: "GRAEME CAMPBELL" <Graeme.Campbell@southlanarkshire.gov.uk>, "James Malloy" <james.malloy@southlanarkshire.gov.uk>, "Bill Holman"

<bill.holman@southlanarkshire.gov.uk>, peter@brooks2796.fsnet.co.uk

Date: Wednesday, 21 October, 2009, 20:21

Hi Lynn One item that has been on our business arising for the last few months is the Neuk play area.

I Still await a reply to the issues of clearing the weeds and debris in the play area raised in the trail of emails attached.

I assume that you have had no response from housing or even land services on when this will be done. Given that this was raised initially with land services as far back as June before they passed it over to housing who then went back to land services. I am sure that you would agree that four months to resolve a problem is stretching it. Surely this should be cleared by now. Can you chase this up please.

On 25-08-2009 I also asked if you could raise some other issues associated with this matter these being to seek from housing a full list of land areas within Stonehouse that are maintained by housing department themselves or have contracted with other council departments or third parties to maintain. Has this information been collated yet?

I would appreciate if you could push for this information.

Thanks

Robert

--- On Sun, 13/9/09, ROBERT FREEL <robfreel@btinternet.com> wrote:

From: ROBERT FREEL <robfreel@btinternet.com>

Subject: Fw: RE: The Neuk, Stonehouse

To: "Lynn Filshie" <lynn.filshie@southlanarkshire.gov.uk>

Cc: "James Malloy" <james.malloy@southlanarkshire.gov.uk>, "Bill Holman" <bill.holman@southlanarkshire.gov.uk>, "GRAEME CAMPBELL"

<Graeme.Campbell@southlanarkshire.gov.uk>

Date: Sunday, 13 September, 2009, 8:16 PM

Hi Lynn

Sorry to trouble you with this one again however I have had no response to email nor has anything been done with the area in question.

Can you chase up and advise please.

thanks

Robert

From: ROBERT FREEL <robfreel@btinternet.com>
 Subject: RE: The Neuk, Stonehouse
 To: "Lynn (Councillor)Filshie" <Lynn.Filshie@southlanarkshire.gsx.gov.uk>
 Cc: "James Malloy" <james.malloy@southlanarkshire.gov.uk>, "GRAEME CAMPBELL" <Graeme.Campbell@southlanarkshire.gov.uk>, "Bill Holman" <bill.holman@southlanarkshire.gov.uk>
 Date: Tuesday, 25 August, 2009, 9:04 PM

Lynn

Given that this work would be a regular occurrence and warrants regular maintenance can you arrange to have it included on the housing departments list of assets that require to be maintained on a regular basis.

Is it possible that you can also ask housing for a full list of land areas within stonehouse that they either maintain themselves or have contracted with other council departments or third parties to maintain. I think that this problem of non maintenance is just the tip of the iceberg and that we need to establish exactly what is being maintained and what is not.

Thanks

Robert

--- On Tue, 25/8/09, Filshie, Lynn (Councillor) <Lynn.Filshie@southlanarkshire.gsx.gov.uk> wrote:

From: Filshie, Lynn (Councillor) <Lynn.Filshie@southlanarkshire.gsx.gov.uk>
 Subject: RE: The Neuk, Stonehouse
 To: "ROBERT FREEL" <robfreel@btinternet.com>
 Date: Tuesday, 25 August, 2009, 3:11 PM

Robert,

Just to keep you up to date Land Services are awaiting a response from Housing (the request has been made for Land Services to carry out the work and Housing to pay for it) they will call me back if they have no response and I will follow up with Housing directly.

Regards

Lynn Filshie

-----Original Message-----

From: ROBERT FREEL [mailto:robfreel@btinternet.com]
Sent: 21 August 2009 13:57
To: Filshie, Lynn (Councillor)
Subject: RE: The Neuk, Stonehouse

thanks Lynn

--- On Thu, 20/8/09, Filshie, Lynn (Councillor) <Lynn.Filshie@southlanarkshire.gsx.gov.uk> wrote:

From: Filshie, Lynn (Councillor) <Lynn.Filshie@southlanarkshire.gsx.gov.uk>
 Subject: RE: The Neuk, Stonehouse
 To: "ROBERT FREEL" <robfreel@btinternet.com>
 Date: Thursday, 20 August, 2009, 9:40 AM

Hi Robert,

Will contact housing today and see if I can get a response.

Lynn Filshie

-----Original Message-----

From: ROBERT FREEL [mailto:robfreel@btinternet.com]
Sent: 18 August 2009 21:53
To: Malloy, James (Councillor); Filshie, Lynn (Councillor)
Subject: FW: The Neuk, Stonehouse

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