

Your Ref:
Our Ref: LMcD/CD

Date: 21 July 2023

If calling please ask for: Lynn McDougall

Mr Robert Freel (Secretary)
Stonehouse Community Council
c/o 75 Lockhart Street
STONEHOUSE
ML9 3LX



SOUTH LANARKSHIRE
Leisure & Culture

Dear Mr Freel

Further to your letter regarding Stonehouse Lifestyles which I have been asked to respond to on Kay Morrison's behalf, first of all please accept my apologies for the delay in getting back to you however additional time was required to obtain all of the information requested.

Café

We acknowledge that the information on the website regarding the café was not accurate and this has now been updated to reflect the current position. We have no plans to return to operating a café at this time however are currently investigating vending machines.

Vending

When we previously communicated with you, we advised at that time that we were looking into various options regarding vending and this issue remains outstanding in relation to Stonehouse Lifestyles. This is not something that is organised at a local site level and is co-ordinated to include other operational centres.

You have asked a number of questions in relation to both SLLC and South Lanarkshire Council (SLC) vending arrangements. We are unable to comment on the provision of or arrangements for vending machines in SLC and you may wish to redirect this part of your enquiry to customer.services@southlanarkshire.gov.uk

Please find enclosed a list of SLLC facilities with vending machines.

I have answered your specific questions as follows:

Are vending machines purchased and filled by SLLC staff -

Some of the machines are purchased but done so a long time ago. They are filled by SLLC staff.

Are vending machines leased and filled by company providing the machines -

Some of the machines are leased but filled by SLLC staff.

Are.../



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Are vending machines provided by a company and income split between a company and SLLC –

SLLC have no profit share machines.

Any other variant on the above –

Some machines are provided free on the basis that we order stock from the supplier providing machines.

Has an options appraisal been carried out across SLLC venues –

No option appraisal has been carried out, as yet.

Has a tender been issued for vending –

No, given the above.

Can you provide a timescale on reinstalling vending to Stonehouse Lifestyles –

Not at present.

Social Work/SLLC Joint Working

You have commented that there seems to be a 'them and us' culture within the building however operationally this is not the case. SLLC's Cultural Facilities Officer holds shared workplace meetings with Social Work, the SLC Facility Manager and SLLC's Library Officer with the most recent held on 26 June 2023 and members of the group commented on how good the working approach is within the centre and the different sections that contribute to this.

Can you advise what budgets are received from social work regards maintenance and use of the facility –

SLC provides SLLC with an annual management fee to operate all of its facilities and services on behalf of the Council.

Is there a service level agreement between both parties and if so can a copy of this be provided -

There is no service level agreement. The property is owned and maintained by SLC with both SLC and SLLC services operating from the centre that are operated and discussed through shared workplace meetings.

Social work meals for service users –

We have asked for clarification regarding this however the decision in relation to this would sit with SLC Social Work and I would direct you to SLC if you require an urgent answer to this. Alternatively, we will update you on this issue once clarification has been obtained.

Have.../

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Have SLLC considered joint working with social work on providing a café service at similar times that they prepare meals –

No. Regardless of the outcome of the provision of meals by SLC Social Work, SLLC do not intend to return to the operation of a café service at this time.

Marketing of Stonehouse Lifestyles

Stonehouse Lifestyles is marketed alongside all of our other community halls and centres. Following Covid, the business recovery of the centre has been gradual however we have not yet returned to the pre-covid levels of business. We are currently exploring options of programme development within the centre and this should hopefully increase awareness of what the centre has to offer. We now have the provision of coaches and have already met with our colleagues with regard to a taster programme aimed at young people.

Active IT Suite

Proposals to make Active IT facilities available outwith library opening hours are being discussed. The proposal is to extend availability for library members (including children over 9 years) at times when there are sufficient staffing resources on site to facilitate this service. Further information will be supplied when procedures have been agreed and additional security measures are installed. Wi-fi is available on site for use with customer's own devices and has recently been upgraded to require minimal registration, with only e-mail address required and no staff intervention necessary.

We are continually working to improve provision and access to the centre and are happy to discuss this further with you. If you would like to meet with Lynsey Anderson, Cultural Facilities Officer for this area, please e-mail her directly to organise a suitable time lynsey.anderson@southlanarkshireleisure.co.uk

Yours sincerely

Cashie Dobb

PP

Lynn McDougall
Venues Manager

[Enc]

SOUTH LANARKSHIRE LEISURE AND CULTURE

LIST OF CURRENT VENDING MACHINES

Outdoor Recreation

Chatelherault Country Park
Calderglen Country Park
Torrance House Golf Course
Langlands Golf Course
Strathclyde Park Golf Course
Larkhall Golf Course
Hollandbush Golf Course
Brancumhall Golf Development Centre
Hamilton Palace Sports Grounds
Bent Recreation Area
Ballerup Recreation Area
Tileworks Recreation Area

Libraries & Museums

Hamilton Town House Library
Rutherglen Library
St Leonards Library
East Kilbride Central Library
Lanark Library

Low Parks Museum

Culture

Hamilton Town House
Fernhill Community Centre

Sport & Physical Activity

Strathaven Leisure Centre
Carluke Leisure Centre
John Cumming Stadium
South Lanarkshire Lifestyles Lanark
South Lanarkshire Lifestyle Eastfield
Biggar Sports Centre
Blackwood & Kirkmuirhill Community Wing
Willie Waddell Sports and Centre
Dollan Aqua Centre
Hamilton Water Palace
Coalburn Leisure Complex
South Lanarkshire Lifestyles Fairhill
Alistair McCoist Complex
Blantyre Leisure Centre
Larkhall Leisure Centre
East Kilbride Ice Rink
John Wrights Sports Centre
Jock Stein Centre