## STONEHOUSE COMMUNITY COUNCIL

(www.community-council.org.uk/stonehousecommunitycouncil) Chairman: George Smith, 6 Naismith Court, Stonehouse. Email: georgepm244@aol.com Secretary: Robert Freel, 75 Lockhart Street, Stonehouse. Email: robfreel@btinternet.com

# MINUTES OF STONEHOUSE COMMUNITY COUNCIL MEETING HELD ON MONDAY 20<sup>TH</sup> JANUARY 2020

| Item |   |  |  |
|------|---|--|--|
| 1    | MEMBERS PRESENT & APOLOGIES   |  |  |
|      | In attendance Apologies   |  |  |
|      | G.Smith,R. Freel,R. Craig,S. MontgomeryS. Irons, Cllr CooperK.Gallagher ,N.Wood,Y. GardinerCllr Dorman,Cllr Campbell  |  |  |
|      | 19 Members of the public were in attendance including Cllr Dorman, Cllr Campbell an Lowrie from Police Scotland. Chairman G Smith welcomed everyone to the meeting.   |  |  |
| 2    | PREVIOUS MINUTES  |  |  |
|      | Those present agreed the Minutes were an accurate record.   |  |  |
| 3    | POLICE REPORT   | Action                                       |  |
|      | <ul> <li>Chairman introduced PC Lowrie from Police Scotland who would provide the monthly report.</li> <li>PC Lowrie advised the meeting that there were 91 calls this month. From these incidents 32 crime reports were issued. 10 of these were detected. He stated that there had been a rise in thefts, with cases of Shop lifting and Theft of motor vehicle. A separate response team are dealing with these. There was also a Road Traffic Accident (RTA) and a Targetec serious assault</li> <li>PC Lowrie stated that we all must be vigilant during this recent spate of thefts. He suggested that we keep our doors locked and if we see any suspicious activity then call the police. They are trying their best and have loads of information coming in about the thefts.</li> <li>A member of the meeting discussed the issue of fly tipping at the marlage. PC Lowrie stated that they will keep an eye out for this area however it has been difficult to catch them in the act.</li> <li>A member of the meeting discussed the issue of the RTA's at the toll. There have been 6 cars into the field on the bend. Cllr Campbell stepped in and stated that an independent investigation will be carried out Wednesday/Thursday to determine what the causes of these accidents.</li> </ul> |  |  |
|      | BUSINESS ARISING FROM PREVIOUS MINUTES  | Action                                       |  |
|      | No matters arising discussed as all being dealt with through min  | utes.  |  |
|      | CORRESPONDENCE  | Action                                       |  |
|      | A presentation was to be given about the new pharmacy in the<br>not be going ahead. It appears that another person/persons ha<br>front of them and put in a separate application. The community<br>freedom of information to find out who and when this was sub<br>Secretary gave an overview of other correspondence   | e managed to get in<br>council will put in a |  |
|      | SOUTH LANARKSHIRE COUNCIL   | Action                                       |  |
|      | 6.1 ROADS<br>A member of the meeting stated that there is water running fro<br>Avonhaugh nursing home and right across the road as well as fr<br>park. He was concerned that this might cause an accident wher  |  |  |

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|     | <ul> <li>will speak to roads department and CC will notify Scottish water will be notified.</li> <li>It was discussed that manse road was having to be redone again as it was not completed properly and questions were asked regards the subsequent cost of this. As it was SLC who had carried work out, it would be paid by SLC.</li> <li>Hill road and the lack of planning by SLC and companies carrying out work was reported</li> <li><b>6.2 PLANNING</b></li> <li>The local plan has not been agreed. The council have to the end of the month to finalise this. Reported is currently seeking questions on various items. It was noted that some work had started on hospital site.</li> <li><b>6.3 ANY OTHER SLC ISSUES</b></li> <li>No matters raised.</li> </ul> |        |
|-----|--|--------|
|     | 6.4 SOUTH LANARKSHIRE LEISURE AND CULTURE ISSUES<br>No matters raised.   | Action |
| 7   | HEALTH MATTERS   | Action |
| 7.1 | <ul> <li>Nicola and Yvonne gave a report on the GP meeting that they attended. Report attached.</li> <li>Community health update: <ul> <li>A public meeting was held in Larkhall it was very poorly attended. There is a meeting in Stonehouse (date has to be confirmed) which was stressed has to be well attended.</li> <li>We will be dedicating the February to this issue.</li> <li>At the meeting we will be discussing the whole health provision in the village. We will also be looking into having more services within the hospital.</li> <li>Monklands: There is 3 possible sites at the moment. It is out for public consultation. You can go online and pick the site that you think is more suitable.</li> </ul> </li> </ul>                                 |        |
| 8   | UTILITIES  | Action |
|     | Gas board will be in Lockhart Street and Candermill road will be closed  |        |
| 9   | TRANSPORT  | Action |
|     | No matters arising.  |        |
| 10  | REPORTSElected MembersCllr Campbell has being carrying out constituency work and Cllr Dorman reported on<br>co-op Car parkTREASURERAll cheques have now been cashed the balance is currently £2874.18. Paper and<br>notebooks etc have been purchased to the cost of £41.71 from Lyreco, secretary will pay<br>invoice and claim as expenses.  | Action |
| 11  | FACEBOOK   | Action |
|     | Continues to be used.  | A      |
| 12  | AOCB   | Action |
|     | Banks renewables grants have all been awarded to Stonehouse men's shed, heritage group and an application is being finalised for tabs.   |        |
|     | <b>DATE OF NEXT MEETING</b><br>The date of the next meeting will be 17 <sup>th</sup> February 2020.  |        |

#### MEETING WITH GP'S CANDER CENTRE

### 16<sup>TH</sup> January 2020

In attendance: Dr Howie, Lorraine, Yvonne, Nicola and trainee.

It was a very positive and enthusiastic meeting.

Dr Howie explained that there are 5 partners left since Dr Fawccett retirement.

Dr Howie was very upbeat and wanted to make improvements to the service that we are receiving.

Firstly, they wanted us to reinforce that the surgery is not closing and not moving to Larkhall.

Dr Howie explained that we must stop thinking that Stonehouse and Larkhall are two separate practices. They are one big surgery with 2 sites. They are going to call themselves a medical group to avoid any confusion.

Dr went on to discuss the new appointment system that has been implemented. It is same day appointments with no triage. There is a new app to make appointments to go along with the usual telephone appointments. The feedback that they have had has been fantastic. People are very pleased with it. Mondays and Tuesdays are busy however using this new appointment system there was appointments left at the end of the week.

How it works: people must go to the surgery to register for the app. It has been advised that one form of photo id is required. Once that has been seen they will give you a password along with instructions how to set it up. Set up has to be done within 2 weeks of getting your password. If 2 people are sharing one e-mail, then they must obtain another one as the app will only accept one email per person. The app can be downloaded to a mobile. The app is called Patient access.

At 6am people using the app can book an appointment to see a dr that day at a time that suits them albeit the appointments that are available at that time will be for early morning and throughout the day more times will be released. There will be a choice of where you want to be seen. If there is a time that suits better at Larkhall then that can be booked. The app is for people over the age of 16. If an appointment is wanted for a child, then a telephone appointment must be made this is due to GDPR issues.

Appointments are for Monday to Friday with extra hrs on the first Saturday of every month. Saturday appointments will be for Larkhall only but they haven't ruled out it coming to Stonehouse at some point.

Practice nurse appointments will be the only pre booked appointments or if the dr wants to see you again then they will make an appointment there and then.

On top of making appointments the app can also order prescriptions.

By using this app and making changes to the appointment system it is freeing reception staff.

Dr Howie has asked that during this new system that you come with one problem to each appointment, another appointment can be made for other problems either the same day or the following day.

It is urged that we use the correct services for our problems as this will help with appointments. For example if an eye problem is the issue then go to the optician. UTI for under 16 - 65-year olds then go to the pharmacy and speak to the pharmacist they can also help with rashes. They can also advise when to go and speak to the dr.

The Surgery are also very happy for a new pharmacy in the village and if needed they will supply a supporting letter.

Dr Howie is very enthusiastic that this is progression for our village which it is. She highlighted that we are getting a great service with getting to use both sites at Larkhall and Stonehouse using the different services that each have to offer.