



Are you ready for winter?

How you can help

Look out for elderly and vulnerable neighbours and if able clear paths and pavements outside your home. Park sensibly – allowing access for gritters and snow ploughs. Follow travel advice and if you must drive, make sure you have a car emergency kit.

Where possible, prepare for the impact of severe weather, eg power cuts, shortage of items, shop closures, blocked roads, flooding/property damage.

Prepare a home emergency kit:

- ✓ Torch with spare batteries (or wind-up torch)
- ✓ Radio with spare batteries (or a wind-up radio)
- ✓ Mobile phone charger/power bank (check it's charged regularly)
- ✓ Essential medication, toiletries & first aid kit
- ✓ A few days' supply of bottled water and ready-to-eat/long-life food including milk.
- ✓ Copies of important documents e.g. insurance policies, birth certificates, and passports
- ✓ Blankets/warm covers and clothing.
- ✓ Pencil/pen, paper, penknife and whistle (the latter to draw attention if required)
- ✓ Spare home and car keys
- ✓ Spare glasses or contact lenses.
- ✓ Pet food and essential item
- ✓ Formula/baby food and essentials
- ✓ Putty or repair clamp to fix burst pipes



Prepare a car emergency kit:

- ✓ A first aid kit
- ✓ Battery jump leads
- ✓ A torch and spare batteries
- ✓ Mobile phone power bank
- ✓ A map for unplanned diversions
- ✓ Blankets/foil blankets
- ✓ A reflective warning sign
- ✓ An ice scraper and de-icer
- ✓ A shovel for snow
- ✓ Warm clothes and boots
- ✓ Food and a warm drink in a flask

For information on changes to services check www.midlothian.gov.uk/severe-weather

Midlothian

Helpful numbers:

Emergency Services: 999

Police, when you do not require an emergency/urgent response: 101

NHS 24: 111

Loss of Power: 105

Scottish Water: 0800 077 8778

Gas emergencies: 0800 111 999

Floodline Scotland: 0345 988 1188

Emergency council housing repairs:
0131 663 7211

Emergency social work service: 0800 71 6969

Emergency homelessness: 0808 196 2292
or out of hours: 0131 201 0450



Your important contacts:

Here to help in emergencies

Midlothian Council updates its emergency page daily in the event of severe weather. We will tell you if schools, leisure centres, libraries and other public buildings are closed, whether bins will be emptied and if there are changes to other services.

Please note: this page will only be visible when severe weather strikes. You can also check the council's Facebook page and X (formerly known as Twitter) feed, Radio Forth and Black Diamond radio.

Find out more about what the council does in severe weather and how to get help at www.midlothian.gov.uk/severe-weather