

DRAFT 2012–13 PHARMACEUTICAL CARE SERVICES PLAN

Report by Mary V Morton, Head of Community Pharmaceutical Services on behalf of Elaine Mead, Chief Executive

The Board is asked to:

- **Approve** the Draft 2012 -13 Pharmaceutical Care Services Plan for the purpose of a 60 day public consultation to take place between December and February.
- **Approve** the use of the Draft 2012 -13 Pharmaceutical Care Services Plan for the purpose of informing the Pharmacy Practices Committee's consideration of community pharmacy applications.

1 Background and Summary

The publication of NHS (Pharmaceutical Services) (Scotland) Amendment regulations 2011 requires NHS Boards to publish Pharmaceutical Care Service Plans (PCS Plans) and to annually update them.

PCA(P) 7 (2011) advised NHS Boards of the amended regulations and the revised control of entry regulations. Agreement was made with SGHD at the March meeting between Directors of Pharmacy and SGHD that for 2011/12 Boards would be expected to publish extended Pharmaceutical Lists detailing the full range of services available from community pharmacies within the Board area. It was agreed with SGHD that Boards would develop fuller PCS Plans for publication in April 2012. Supporting guidance provided supplementary information to NHS Boards as to how they should develop their plans for 2012-13. Given the need for public consultation on the PCS Plan in line with local Board policies plans required to be completed in final draft form before the end of this calendar year.

The purpose of this Pharmaceutical Care Services Plan (PCS Plan) is to provide information on the pharmaceutical care services currently available within NHS Highland to aid the identification of any potential gaps in service provision and to identify where improved pharmaceutical services may be required.

2 Pharmaceutical Care Services Plan

In areas where an improvement in pharmaceutical services is suggested, the first and most cost-effective option would be to address this through the enhancement of services provided by the existing network of community pharmacy contractors.

The Board will also consider applications for inclusion in the Board's Pharmaceutical List from applicants who believe that pharmaceutical services are inadequate in any specific neighbourhood which they define. These applications would be subject to the provisions of the NHS (Pharmaceutical Services)(Scotland) Amendment Regulations 2011, as amended, and be considered by the Pharmacy Practices Committee in the light of this PCS Plan.

The size and nature of the NHS Highland Board area confers particular geographical and demographic challenges to the provision of equitable and timely pharmaceutical care for all of its population. For example, there are some large areas (containing small pockets of the population) that have no easy or quick access to a nearby community pharmacy service. Where significant difficulties of access to pharmaceutical services remain in these remote

and rural areas, the importance of dispensing provision from Dispensing Practices should not be underestimated. It is important to recognise, however, that some pharmaceutical care services normally available from a community pharmacy in the Board area are not available from a GMS contractor providing dispensing services. It is incumbent upon the Board therefore to consider new and innovative means of securing such pharmaceutical care services for these patients.

The Scottish Government has recently announced an Independent Review into "Pharmaceutical Care in the Community" which will be led by Dr Hamish Wilson and which should report in the latter half of 2012. The outcome of this review should help to inform the future planning of pharmaceutical care services in the community.

3 Contribution to Corporate Objectives

The development of the PCS Planning process contributes to the majority of NHS Highlands Corporate Objectives. The PCS Planning process will provide continuing clarity of strategic direction and ambition for community pharmaceutical services which will enable effective collaboration with health and social care services across the Highland area. Maintaining or improving pharmaceutical services will contribute to improving the quality of patient care. Planning pharmaceutical care services will offer opportunities for service redesign, improved productivity and efficiency which could contribute to meeting financial targets. Community Pharmacy Contractors contribute to the Board achieving specific HEAT targets e.g. smoking cessation. The planned delivery of pharmaceutical care services is focused on reducing the inequality gap. Effective delivery of pharmaceutical care services can improve outcomes for older people through shifting the balance of care e.g. Home Carers Administration of Medicines. The governance structure for the development of pharmaceutical services supports improved quality, efficiency, productivity and safety.

4 Governance Implications

No change to governance implications.

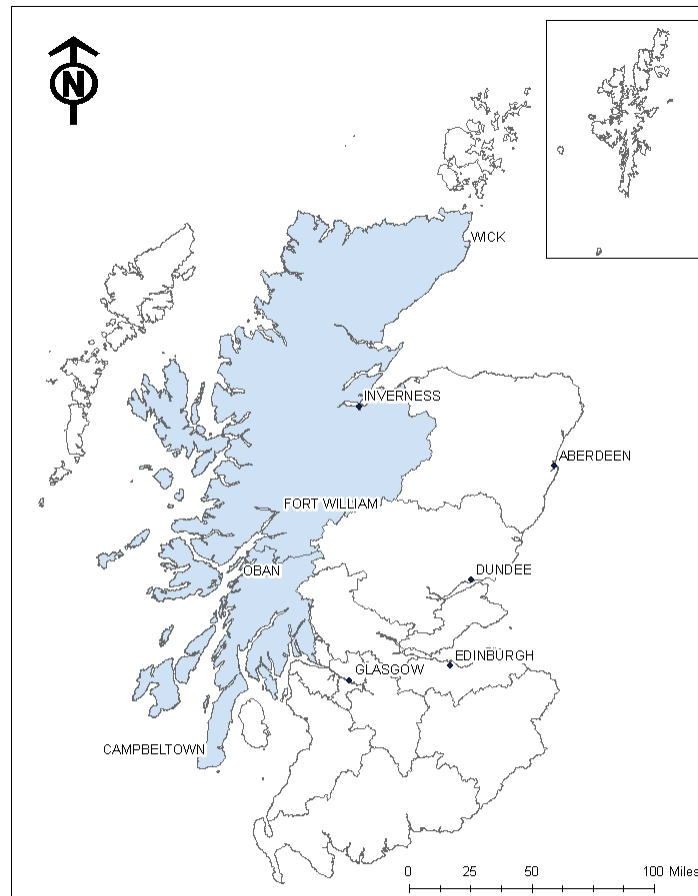
5 Impact Assessment


A Planning for Fairness equality and diversity impact assessment of this PCS Plan is underway to improve patient care for everyone by guiding planners to identify and remove barriers to services and make fair decisions about the allocation of resources to support those who may find services harder to access.

Mary V Morton
Head of Community Pharmaceutical Services
Pharmacy

25 November 2011

2012/13 PHARMACEUTICAL CARE SERVICES PLAN



<p>NHS Highland</p>	
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1 INTRODUCTION

1.1 Purpose and Context of Pharmaceutical Care Services Plan

The purpose of this Pharmaceutical Care Services Plan (PCS Plan) is to provide information on the pharmaceutical care services currently available within NHS Highland to aid the identification of any potential gaps in service provision and to identify where improved pharmaceutical services may be required. This document should be read in conjunction with the Board's Pharmaceutical List (**Appendix 1**).

In areas where an improvement in pharmaceutical services is suggested, the Board's first and most cost-effective option would be to address this through the enhancement of services provided by the existing network of community pharmacy contractors.

The Board will also consider applications for inclusion in the Board's Pharmaceutical List from applicants who believe that services are inadequate in any specific neighbourhood which they define. These applications would be subject to the provisions of the NHS (Pharmaceutical Services)(Scotland) Amendment Regulations 2011, as amended, and be considered in the light of this PCS Plan.

This NHS Highland PCS Plan is both informed by and supportive of relevant national and local strategies and policies. In keeping with NHS Scotland's strategic direction, the PCS Plan should help to ensure that the delivery of pharmaceutical care services in NHS Highland is safe, effective, efficient and person-centred. It also supports the *NHS Highland Strategic Framework and Vision* and should help to deliver the "7 Characteristics of Service Delivery" defined within the Board's "*Transformational Plan*".

The size and nature of the NHS Highland Board area confers particular geographical and demographic challenges to the provision of equitable and timely pharmaceutical care for all of its population. For example, there are some large areas (containing small pockets of the population) that have no easy or quick access to a nearby community pharmacy service. Where significant difficulties of access to pharmaceutical services remain in these remote and rural areas, the importance of dispensing provision from Dispensing Practices should not be underestimated. It is important to recognise, however, that some pharmaceutical care services normally available from a community pharmacy in the Board area are not available from a GMS contractor providing dispensing services. It is incumbent upon the Board therefore to consider new and innovative means of securing such pharmaceutical care services for these patients.

The Scottish Government has recently announced an Independent Review into "Pharmaceutical Care in the Community" which will be led by Dr Hamish Wilson and which should report in the latter half of 2012. The outcome of this review should help to inform the future planning of pharmaceutical care services in the community.

1.2 Geography and Population

The area covered by NHS Highland is diverse and comprises the largest and most sparsely populated part of the UK. The area covers 32,512 km² (12,507 square miles) which represents approximately 41% of the land mass of Scotland. The Scottish Highlands are known world wide as containing some of the nation's most

outstanding landscapes and natural features. These wonderful geographical features also present a number of major challenges to the delivery of health services - a difficult terrain, rugged coastlines, populated islands, limited internal and public transport, and limited communications infrastructure.

NHS Highland serves a population of over 310,000 residents with a population density of 10 persons per km² compared to the Scottish figure of 67 persons per km². In addition, a proportion of our patients are from the many tourists who visit the area all year round, but particularly in the summer months when some local populations double or even triple.

NHS Highland has two principal roles - to improve the health and wellbeing of local people, and to provide healthcare services for people experiencing ill health.

There are four Community Health Partnerships (CHPs) in NHS Highland:

- North Highland CHP (Caithness & Sutherland)
- Mid Highland CHP (Ross & Cromarty, Skye & Lochalsh, and Lochaber)
- South East Highland CHP (Inverness, Nairn & Ardersier, Badenoch & Strathspey)
- Argyll & Bute CHP

The Argyll and Bute CHP has the same boundaries as Argyll and Bute Council. The three other CHPs together make up the area of Highland Council.

The differing characteristics of the area and settlement patterns present challenges in the promotion of equity of access to services. The challenges are associated with differing economies of scale for service providers that have important implications for service accessibility. The geography of NHS Highland area results in proportionally higher unit costs for services in very sparsely populated areas.

Geographical Information System (GIS) mapping had been used in 2007 to study and depict the population distribution and locations and drive time extents of current pharmacy provision. Maps provided were based on Community Health Index (CHI) postcode information (**Appendix 2**).

Using travel time to a community pharmacy as a proxy measure for access, GIS mapping indicated that 92.5% of the population were within a 30 minute travel time of a community pharmacy in 2007. By this definition, 7.5% of the population would have experienced difficulty in accessing pharmaceutical care services through a community pharmacy. However since then an additional 5 pharmacy contracts have been granted, 4 of which are in remote and rural areas and will have gone a long way to improving access. Therefore it can be estimated that currently more than 92.5% but less than 98.7% of the population are within a 30 minutes of a pharmacy.

A pilot study (available on NHS Highland Pharmacy Practices Committee website) was carried out to explore community perceptions of rural community pharmacy models to start to collate quantitative and qualitative information on the extent to which those services which are accessible meet the needs of the population. This study showed that most participants were satisfied with their current model of obtaining medicines. This suggests that as long as there are workable means in place to obtain medicines people have adapted and cope with them. Where community pharmacies have opened, GPs and other community members were appreciative of their value as specialists in medicines.

A key challenge for NHS Highland, therefore, will be to explore options which are capable of reducing inequalities in the provision of pharmaceutical care services.

It remains to be seen whether contractors can respond to the opportunity to pilot projects to evaluate possible models for providing core pharmaceutical services where there is currently no community pharmacy.

A significant growth in the general population through planned housing developments will necessitate corresponding planned developments in the provision of core and additional pharmaceutical care services. The migrant population and significant growth in the elderly population will add to this requirement.

Inequalities and deprivation

“Equally Well”, the Report of the Ministerial Task Force on Health Inequalities, found that poorer people in Scotland die earlier and have higher rates of disease than better off people. “Evidencing the gap: measuring and comparing local health inequalities in NHS Highland” reviewed the evidence for differences in health between people in poorer and more affluent communities. The report concluded that while health is improving at a population level, the relative health gap has increased from the 1990’s and late 2000’s and there is continuing evidence of health inequalities and these inequalities have worsened. Across NHS Highland not all deprived people live in areas that would be recognised as deprived, but a number of areas with higher numbers of income deprived people consistently have poor population health outcomes and lower levels of screening service uptake.

Estimates of health inequalities associated with income deprivation in NHS Highland have been grouped into five topic areas: life expectancy, mortality, hospital activity, early detection of illness and disability.

Life expectancy at birth is defined by the number of years that a person is expected to live as determined by mortality statistics at the time of their birth. Both male and female life expectancies are increasing at an NHS Highland level. However, the inequalities gap in life expectancy for both sexes has increased, particularly in males. The reason for the increase in male life expectancy can be seen by examining the small changes in life expectancy recorded for the areas in the most deprived third of income deprivation. These compare unfavourably with the larger gains made particularly in mid ranking areas. In terms of lower male life expectancy there are two obvious outlying areas: Inverness Merkinch and Inverness Muirtown. These areas are adjoining within the city. Inverness Merkinch also has the lowest female life expectancy in NHS Highland.

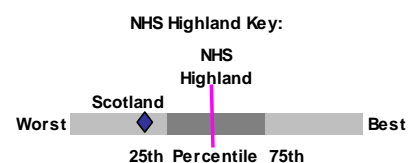
All cause mortality rates have consistently fallen in recent years nationally and in NHS Highland. However, Highland NHS Board rates are twice as high in more deprived areas and the inequalities gradient has increased over the period. In 1996-1998 this gap was (-)33% of the NHS Highland average. Data for the years 2007-2009 indicate that just over 10 years later this difference has widened to (-)53% representing an increasing inequality.

Areas with highest all cause mortality in NHS Highland, 2007-2009

	Area	Number of events	Area Measure	NHS Highland Average	NHS Highland worst	NHS Highland Range	NHS Highland Best
1	Inverness Merkinch	32	1050.4	646.8	1050.4		293.6
2	Inverness Ballifeary and Dalneigh	73	972.4	646.8	1050.4		293.6
3	Wick North	55	971.5	646.8	1050.4		293.6
4	Inverness Muirtown	56	901.4	646.8	1050.4		293.6
5	Invergordon	58	876.2	646.8	1050.4		293.6
6	Caithness South	39	869.1	646.8	1050.4		293.6
7	Rothesay Town	72	867.5	646.8	1050.4		293.6
8	Wick South	47	854.1	646.8	1050.4		293.6
9	Nairn East	54	835.9	646.8	1050.4		293.6
10	Dunoon	70	832.9	646.8	1050.4		293.6

Key:

- Significantly better than NHS Highland
- Not significantly different from NHS Highland
- Significantly worse than NHS Highland
- No significance can be calculated



Emergency hospital admission rates in the most deprived areas were 50.1% of the Highland average rate higher than in the most affluent areas with Inverness Merkinch having the highest rate.

The lowest rates of breast screening uptake were again seen in Inverness Merkinch where uptake was 59.6% compared with the average NHS uptake of 78.9%.

The rate of revascularisation, an intervention for heart disease, was higher in deprived areas than more affluent areas with the highest rates in Inverness Muirtown.

1.3 Information presented in PCS Plan

Information contained within this document covers current Pharmacy Services including opening times, service descriptions and a summary of numbers of pharmacies providing these services. There is also information relating to provision of medical services, particularly in relation to dispensing practices.

1.4 Information Sources

Information for the description of the NHS board area is routinely available from a number of on line resources;

- ScotPHO Health and wellbeing profiles which provide a range of useful data at Scotland, NHS Board, CHP and locality geographies. This plan was developed using CHP geographies. (Available at <http://www.scotpho.org.uk/home/Comparativehealth/Profiles/2010CHPProfiles.asp>)
- General Registrar of Scotland website which presents population and demographic information. Available at <http://gro-scotland.gov.uk/index.html>
- The Scottish census website SCRoL (available at <http://www.scrol.gov.uk/scrol/common/home.jsp>) which in the main provides social and demographic information. N.B. The Scottish census took place in 2001 and 2011 so the latest results are still being processed.

- Other sources of clinical, behavioural and health indices data are available through the Quality and Outcomes data available from the Information and Statistics Division (ISD) website at <http://www.isdscotland.org/qof/> this information is available at Board, CHP and practice level.
- The Scottish Government Urban/Rural Classification provides a consistent way of defining urban and rural areas across Scotland and may be useful in description of NHS board areas. Information at NHS Board, Council and Council Ward areas is available at <http://www.scotland.gov.uk/Topics/Statistics/About/Methodology/UrbanRuralClassification>.
- Information regarding deprivation may be sourced at <http://www.scotland.gov.uk/Topics/Statistics/SIMD/>
- Scottish Health Survey (available at <http://www.scotland.gov.uk/Publications/2011/09/27084018/0>) is also a useful source and will be available to cover the time period 2012-15 with reduced population sample size and no nurse visit data.
- Local information on the health of NHS GGC population can be found at the Director of Public Health Report (available at http://www.nhsggc.org.uk/content/default.asp?page=home_dphreport)

This type of information is collated and presented to the Pharmacy Practices Committee (usually at Intermediate Geography level) for their consideration alongside the PCS Plan.

1.5 Pharmacy Practices Committee

Under Regulation 5(10) of the National Health Service (Pharmaceutical Services) (Scotland) Regulations 2009, as amended with effect from April 2011, the Pharmacy Practices Committee (PPC) is required to consider applications to provide pharmaceutical services within the Board area and to determine whether community pharmacy applications will be granted.

The Committee will grant the application if it is satisfied that the provision of pharmaceutical services, at the identified premises, is necessary or desirable in order to secure adequate provision of pharmaceutical services in the neighbourhood in which the proposed premises are located. More details can be found via the following link to the Pharmacy Practices Committee website:-

<http://www.nhshighland.scot.nhs.uk/Meetings/PharmacyPracticesCommittee/Pages/welcome.aspx>

1.6 Equality and Diversity

A Planning for Fairness equality and diversity impact assessment of this PCS Plan is underway to improve patient care for everyone by guiding planners to identify and remove barriers to services and make fair decisions about the allocation of resources to support those who may find services harder to access.

2 DESCRIPTION OF CURRENT PHARMACEUTICAL SERVICES

2.1 Annual Prescriptions Dispensed

During Financial Year 2010/11, community pharmacies in NHS Highland dispensed 5,765,749 items which is comparable to 6.3% of all items dispensed in Scotland. Over recent years there has been an annual increase in prescription numbers of between 4% and 5% each year leading to increased pressure on the pharmacy workforce but there has not been an equivalent increase in funding.

	Number of Community Pharmacies (CPs)	Population (ScotPHO)	Pharmacies per head of population	Number of Dispensing Practices (DPs)	No of CPs or DPs per head of population
Scotland	1283	5,222,100	4070	-	-
Highland	76	310,530	4086	44	2588
North CHP	10	38,113	3811	9	2006
Mid CHP	22	91,548	4161	15	2474
SE CHP	18	90,829	5046	1	4780
A&B CHP	26	90,040	3463	19	2001

2.2 Essential (Core) Services for Community Pharmacy

Under the Scottish community pharmacy contract all pharmacies are required to provide all 4 core pharmaceutical care services, which are as follows:-

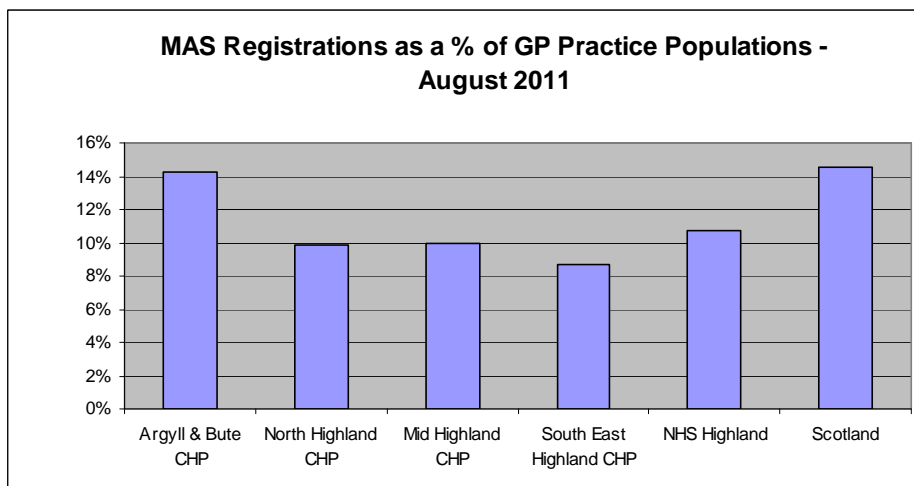
- Minor Ailment Service
- Public Health Service
- Acute Medication Service
- Chronic Medication Service

These services are described in more detail below and **Appendix 3** provides some data on current engagement with these services.

2.2.1 Minor Ailment Service (MAS)

Minor ailments can be generally described as common, often self limiting conditions. They normally require little or no medical intervention and are usually managed through self-care and the use of appropriate products that are available to purchase without a prescription. The promotion of self-care is a priority for NHS Highland.

This service aims to support the provision of direct pharmaceutical care within the NHS by community pharmacists. The service allows eligible people to register with the community pharmacy of their choice for a consultation to receive advice and where appropriate, treatment for common self-limiting conditions. When a patient presents with symptoms in the pharmacy, the pharmacist will assess the patient and then offer treatment and advice, advice only, or referral to another health professional (or provides a combination of these actions) according to their needs. To be eligible for this service a person must be registered with a Scottish GP practice and with the abolition of prescription charges from 1 April 2011; MAS will continue to be limited to the groups of exempt patients that were eligible for this service prior to 1 April 2011.



2.2.2 Public Health Service (PHS)

The Public Health Service (PHS) element of the contract aims to encourage the proactive involvement of community pharmacists and their staff in supporting self care, offering suitable interventions to promote healthy lifestyles and establishing a health promoting environment across the network of community pharmacies by participating in national and local campaigns.

It comprises the following services:

- the provision of advice to both patients and members of the public on healthy living options and promotion of self care;
- the provision of NHS or NHS approved health promotion campaign materials, other health education information and additional support materials to patients and members of the public;
- the participation in national health promotion campaigns which are on display and visible in the pharmacy for agreed periods of time, including the display of materials in a window of the pharmacy, or in the absence of a suitable window space, another space in the pharmacy;
- the participation in local health promotion campaigns where agreed between the local NHS Board and community pharmacist;
- the provision of a smoking cessation service,
- the provision of a sexual health service comprising the supply of emergency hormonal contraception (EHC).

2.2.2.1 Smoking Cessation Service

This service comprises advice on smoking cessation and where appropriate the supply of nicotine replacement therapy (NRT) and other smoking cessation products over a period of up to 12 weeks, in order to help smokers successfully stop smoking.

To fulfil contractual obligations, contractors must complete both a payment claim form and a minimum dataset form. There is a national database to record smoking quit attempts and the figures for quits through pharmacy contribute to the Board's smoking cessation HEAT target. The minimum dataset form is the means for capturing this information.

Of the 1,041 patients who had accessed the service between 1 January and 30 June 2011, and for whom minimum datasets had been completed, 394 (38%) had quit smoking at 1 month follow-up, which is high compared to other smoking cessation services.

2.2.2.2 Sexual Health Service

This service comprises of the provision of a sexual health service involving the supply of emergency hormonal contraception (EHC) to women aged 13 years and above.

Where a contractor decides not to participate in the NHS supply of emergency hormonal contraception (EHC), they should give notice in writing to the Health Board and advise the Practitioner Services Division of NHS National Services Scotland of their decision and ensure prompt referral of patients to another provider who they have reason to believe provides that service.

In addition, a pharmacist who chooses not to supply EHC on the grounds of religious, moral or ethical reasons must treat the matter sensitively and advise the client on an alternative local source of supply (such as another pharmacy, GP or sexual health service).

Following the identification of a need by Sexual Health colleagues some pharmacies have expressed an interest in participating in the provision of a free condom service. Their details have been passed to Sexual Health colleagues to progress with this service development.

2.2.3 Acute Medication Service (AMS)

The Acute Medication Service (AMS) introduces the Electronic Transfer of Prescriptions (ETP) and supports the provision of pharmaceutical care services for acute episodes of care and supports the dispensing of acute prescriptions and any associated counselling and advice.

Under the current arrangements, patients are prescribed items for acute symptoms when appropriate and receive a GP10 prescription form/s which they take to a pharmacy for dispensing. Under ePharmacy AMS, there is no significant change in the GP process, but upon printing the GP10, the GP system will also send an electronic prescribing message to the central ePharmacy message store and print a unique reference number (URN) on the prescription in the form of a barcode.

The patient then takes the prescription to the pharmacy of their choice for dispensing. The pharmacy will scan the bar code which pulls down the electronic message and the pharmacist uses the message for dispensing purposes. The pharmacy then sends an electronic message via the ePharmacy message store to Practitioner Services for payment processing. Currently they also send the paper prescription to Practitioner Services too. eAMS will support AMS by providing electronic support at key points in the AMS process. It will do this by utilising the ePharmacy infrastructure to allow electronic data (messages) to be made available between the participating systems to provide timely clinical, statistical and payment information.

2.2.4 Chronic Medication Service (CMS)

The Chronic Medication Service (CMS) provides personalised pharmaceutical care by a pharmacist to patients with long term conditions. It is underpinned by a systematic approach to pharmaceutical care in order to improve a patient's understanding of their medicines and to work with the patient to maximise the clinical outcomes from the therapy.

There are three stages to CMS:

- stage 1 involves the registration of an eligible person for CMS; **Reviewing patient's medicines:** if a patient registers for the service, the pharmacist will look at how the patient uses their medicines. They will then discuss any problems and whether there is a need to formulate a pharmaceutical care plan.
- stage 2 introduces a generic framework for pharmaceutical care planning which is based on a systematic approach to the practice of pharmaceutical care, **CMS care plan:** this plan helps the pharmacist give more regular care and advice about the patient's medicines.
- stage 3 establishes the shared care element which allows an eligible person's GP to produce a serial prescription of 24- or 48-weeks duration for that person which can be dispensed at appropriate time intervals determined by that person's GP. **Serial prescriptions:** patients (currently only in Early Adopter sites) *may* be able to get serial prescriptions from their doctor so that they can get some medicines on a long-term, repeat prescription. This is different from having a normal repeat prescription.

The GP practice will benefit as they will receive regular feedback (electronically) from pharmacies in respect of activity for their CMS registered patients, and from a reduction in the number of prescriptions issued and the workload involved in issuing these prescriptions from the GP practice.

The patient will benefit from CMS as a result of the CMS care package at their chosen pharmacy and the potential for reduced visits to GP practice.

In January 2011 the serial prescribing & dispensing Early Adopter phase started, with a number of GP practices & community pharmacies participating in the first phase. It is likely that there will be one further Early Adopter phase as a precursor to the full roll out of serial prescribing & dispensing.

All 76 community pharmacies are registering patients for CMS and creating pharmaceutical care plans in the Pharmacy Care Record (PCR). As at 31st October 2011 there were 4,926 patients registrations and 2,046 PCRs. See **Appendix 3** for CHP level data on core contract services.

2.5 **Unscheduled Care**

Unscheduled care can be described as:

“NHS care which cannot reasonably be foreseen or planned in advance of contact with the relevant healthcare professional, or is care which, unavoidably, is out with the core working period of NHS Scotland. It follows that such demand can occur at any time and that services to meet this demand must be available 24 hours a day.”

In the past the largest group of patients requiring unscheduled care tended to use one of the following routes:

- an urgent appointment with their GP

- advice from NHS 24
- referral to the Out of Hours service via NHS 24

More recently service developments in community pharmacy have led to pharmacies becoming an important access route for people requiring unscheduled care when the patient's prescriber is unavailable particularly over weekends and public holidays when surgeries are closed or if an Out of Hours service is in operation.

One of the tools available to pharmacists is the National Patient Group Direction for the Urgent Provision of Current Repeat Prescribed Medicines and Appliances. This service was initiated nationally in December 2005 and enables pharmacists to provide one prescribing cycle i.e. quantity and duration normally prescribed to the patient, or up to one month's supply if not known. The pharmacist completes a special prescription form and ensures that the patient's usual prescriber is notified at the earliest opportunity.

Community pharmacies can also use Direct Referral to local Out of Hours services where the pharmacist has assessed a patient and feels that the patient does not have a repeat medicines supply issue but needs to be seen by another healthcare professional during times when their GP practice is closed.

For many years Boards have put rota arrangements in place to provide access to services during Public Holidays e.g. Christmas. The requirements for rota opening are agreed in consultation with the Out of Hours Steering Group.

In the financial year 2010-11 a total of 9,126 items were dispensed using the National Patient Group Direction and this represents 6% of the Scottish total.

2.6 Additional Services

There are several additional services agreed locally within NHS Highland. These are locally negotiated contracts and as such not all pharmacies participate in these services. It is the responsibility of the NHS Board to ensure that these additional services meet the needs of the population, however this does not mean that the population requires these services equally across geographical areas or that it is necessary to provide them from every community pharmacy. The services might also not be provided entirely by pharmacy and so provision must be looked at in the context of wider healthcare services. See **Appendix 4** for CHP level data on additional services.

Pilot services and full service specifications are developed and implemented in response to need.

A limiting factor in extending the provision of additional services to plug identified gaps is sourcing the additional funding which would be required to achieve this.

2.6.1 Substance Misuse

NHS Highland only have access to a Substance Misuse Specialist Pharmacist one day a week in Argyll & Bute CHP. As yet it has not been possible to fund this type of post in the other CHPs and Highland are therefore out of step with other Boards.

2.6.1.1 Supervised Self Administration of Methadone (SSAM)

Supervised methadone consumption services are currently available from most of the community pharmacies in NHS Highland.

Methadone is a well-established treatment for opiate dependent patients. It reduces harm to the individual and to society by reducing the injecting of drugs, which in turn helps to reduce the spread of potentially fatal blood borne viruses such as Hepatitis B, C and HIV. It can also help to stabilise and decriminalise the lives of drug misusers and integrate them back into society.

SSAM has become a key component of any methadone maintenance programme. The main reason for supervising the dose is to check that the dose is correct for the patient (i.e. neither too high nor too low) and that adequate blood and tissue levels of methadone are maintained. However, it also ensures that the patient takes the prescribed dose of methadone and it is not being illegally shared, swapped or sold.

The use of community pharmacists for dispensing methadone allows patients to be treated in their own communities. Community pharmacists are the best placed healthcare professionals to carry out the supervision of methadone.

A valuable supportive relationship can develop between the community pharmacy team and the patient. Daily contact allows the pharmacist to monitor patient compliance (e.g. missed doses) and suspected misuse of illegal drugs and alcohol which can be fed back to the professional responsible for prescribing that patient's methadone. It also allows the pharmacist to provide health promotion advice and to daily assess the patient with regard to their general health and well-being.

Monthly Methadone Dispensing by Community Pharmacy - August 2011	Number of Supervised Dispensings
Argyll & Bute Community Health Partnership	2,237
Mid Highland Community Health Partnership	1,634
North Highland Community Health Partnership	212
South East Highland Community Health Partnership	2,837
Total	6,920

2.6.1.2 *Supervised Self Administration of Buprenorphine*

Supervised self administration of buprenorphine is a service which has been developed in many other Board areas and discussions are underway with Substance Misuse colleagues to investigate current use of buprenorphine, to quantify the need to develop this type of service in NHS Highland and the potential availability of funding to support the development of a service. This will increase the need for the development of specialist pharmacist input across all CHPs.

2.6.1.3 *Injection Equipment Provision (IEP)*

The NHS Highland IEP service replaced the needle exchange service and is provided with the aims of reducing the transmission of blood borne viruses by sharing of injecting equipment; to protect the public from discarded equipment; to make contact with drug users who are not in contact with drug treatment services; and to

improve access to health and harm reduction advice. There are 14 community pharmacies in Highland who currently offer this service.

The need for additional IEP sites or service in Lochgilphead, Helensburgh and Oban are being investigated.

2.6.1.4 *Oral Fluid Drug Testing*

It has been suggested that there may be an opportunity for community pharmacists to do some oral fluid drug testing if it could be incorporated into the relevant service specifications. Potentially this would offer more random testing in the harm reduction service and therefore could improve the quality and reduce the costs of the service.

2.6.2 *Oxygen Therapy Service*

The domiciliary oxygen therapy service is delivered to patients through pharmacy contractors and dispensing practices that are currently included on the Board's Pharmaceutical List of authorised Oxygen Contractors. The aim of the service is to enable patients with respiratory problems requiring oxygen therapy to be maintained in their own homes. Supply is restricted to the existing authorised pharmacies (and dispensing doctors). This service is provided by 31 community pharmacies and 10 dispensing practices.

Oxygen sets and cylinders are owned by the pharmacy contractor and supplied on loan to patients. The amount of sets allocated to a pharmacy is decided by the Board who will assess the needs of the area and from this determine the level of provision that is required.

Portable oxygen is available to patients following an assessment by an NHS respiratory physician. The physician's recommendation will trigger a GP prescription that will be dispensed via the existing community pharmacy network.

A pharmacy that undertakes to provide an oxygen therapy service for NHS patients must be prepared to hold oxygen therapy equipment on their premises and must be responsible for the safe delivery and installation of oxygen in the patient's home.

Currently contracts are awarded on the basis of there being unmet need in a particular area. The nature of this service (i.e. it includes delivery of oxygen) means that it might not be expected for the provider to be in the immediate vicinity of the client. For this service an expectation of geographical closeness to the patient may not be required.

Discussions and early planning are underway around the future shape of the Domiciliary Home Oxygen Service (DOTS). This service is currently provided through two separate strands:-

- Health Facility Scotland (HFS) provides a range of home oxygen services to around 5,000 patients across the country, primarily for Long Term Oxygen Therapy (LTOT) and includes oxygen concentrator, liquid oxygen and babyOX services through their contractor Dolby Medical.
- Community Pharmacy currently provide large static cylinders for the provision of Short Burst Oxygen Therapy (SBOT) and small portable cylinders for ambulatory use to around 2,500 patients across the country.

Following a recent review of oxygen services by the Scottish Government, the Scottish Public Health Network (NSS) and in consultation with Health Boards and other stakeholders, it is proposed that a move towards an integrated oxygen supply route would be in the best interests of patients and the wider NHS.

For those patients being provided with significant amounts of oxygen via cylinders there are considerable savings to be made by transferring the patient to an oxygen concentrator. This is also likely to be a benefit to the patient providing an easy arrangement for oxygen supply. There are therefore both efficiency and quality reasons, but any change needs to be associated with assessment of the patient's clinical need for oxygen.

2.6.3 Appliance Supply

This service underwent a redesign in 2006 when supply of stoma appliances was no longer included in the main community pharmacy contract. A national tender process was undertaken and all community pharmacies at that time signed up to provide appliance supply services in addition to other appliance contractors. Some Dispensing Practices also provide this service and the current numbers in addition to appliance suppliers give NHS Highland adequate coverage for this service. Details of Appliance Suppliers can be found at <http://www.psd.scot.nhs.uk/pharmacists/stoma-providers.html>

2.6.4 Pharmaceutical Advice to Care Homes

The aim of this service is to ensure that all drugs and medicines supplied to the residents of a care home are handled, stored and administered correctly, safely and legally.

Community pharmacists are the best placed healthcare professionals to offer this type of advice to homes within their vicinity. The pharmacy is responsible for providing pharmaceutical advice on the safe handling, storage and correct administration of any drugs and medicines that they supply to the residents of home to which they are affiliated.

A pharmacy must apply to the Board on an application form and complete an agreement form in conjunction with the home they wish to provide the service for before they can start participating in the scheme.

The service provided includes an initial assessment visit and then subsequent visits at intervals of not more than three months. The visiting pharmacist will advise on the safe keeping and correct administration and recording of any drugs and medicines supplied. Records must be kept of visits made and advice given – the pharmacy must provide a patient medication record system on the terms set out in the memorandum to NHS Circular 1989 (PCS) (26).

The participating pharmacist(s) must comply with any necessary training and education requirements as determined by NHS Highland and conform to the practice standards generally accepted in the pharmaceutical profession.

This service would not be expected to be geographically spread but instead correspond to the needs of care homes within their local area. It would not be necessary for a pharmacy to be located in the same CHP as the care home.

2.6.5 Palliative Care Network

The aims of the scheme are to:

- Allow timely access to palliative care drugs for patients being cared for at home including the out of hours period.
- Provide information regarding palliative care drugs to patients, carers and other health care professionals.
- Support and maintain the formation of a network of “palliative care” community pharmacies in NHS Highland and liaise with other health care professionals on palliative care issues.

Patients or their carers are encouraged to continue to use their usual community pharmacy to obtain prescriptions. The community pharmacies participating in the scheme should only be accessed when the patient’s usual community pharmacy cannot supply the palliative care drug(s) within the timescale required during normal working hours. There are 54 community pharmacies in Highland who currently run this service.

The Network is designed to meet the needs of the local patient population it serves and:

- provides for a network of community pharmacies giving immediate access (including urgent supply out with the normal opening hours of the pharmacy) to a core range of drugs as agreed by those medical, pharmaceutical and nursing practitioners involved in specialist palliative care
- provides enhanced palliative care pharmaceutical advice to patients, carers, GPs, nurses and other community pharmacists
- provides a network of support from the local palliative care pharmacist to those community pharmacists who will provide the enhanced pharmaceutical services
- provides integrated team working with the local hospices and palliative care teams
- assists good communication between stakeholders thus ensuring that information about the scheme is widely distributed.

A Palliative Care Community Pharmacy is required to:

- stock an agreed list of palliative care medicines
- provide information and advice to patients, carers, other community pharmacies and other health care professionals
- undertake annual training to support the advisory role
- participate in, contribute to and remain updated through attendance at the palliative care community pharmacies network peer review meetings
- document the service usage to evaluate outcomes
- provide pharmacist contact details for out of hours access to palliative care medicines

The Area Specialist Palliative Care Pharmacist is the Chair of the NHS Highland Palliative Care Network. The network provides guidance of the need for palliative care pharmacy services – data is gathered through audit and patient feedback forms and a research strategy is being drafted which may also contribute to this process.

The Area Specialist Palliative Care Pharmacist is currently chair of the Scottish Palliative Care Pharmacists Association. The group have developed a capacity plan which will may also advise on pharmaceutical needs.

A project is being planned with Macmillan Cancer Support and evaluation will also contribute to the evidence base regarding service needs.

The Scottish Government strategy documents for palliative care *Living and Dying Well* and *Living and Dying Well Building on Progress* will also contribute to needs identification.

2.6.6 Collection and Delivery

Other services relating to accessibility are collection and delivery services provided by community pharmacies.

Provision of a collection and delivery service is not usually a contractual obligation. The high percentage of pharmacies providing this service for their clients highlights the extra accessibility to community pharmacy prescription dispensing. However, as there is generally no contractual aspect to this service, the pharmacy can withdraw it at any time.

In Highland, however, there are three Board funded collection and delivery services to GP practice locations and these are Fortrose/Cromarty, Brora/Helmsdale and Mallaig/Arisaig.

2.6.7 Home Carers' Administration of Medicines

The majority of home care service users are able to take responsibility for their own medicine management and it is important that people are supported to maintain as many self-care skills as possible, however service users may sometimes require assistance with medication. The Home Carers' Administration of Medicines Service has been developed with Highland Council which enables home carers to administer medication as safely as possible. This is part of a broader strategy to keep patients out of care homes and hospitals and keep them in their own homes.

The Community Pharmacist is responsible for the preparation and maintenance of medication record chart (MAR chart) for patients with 'level 3' compliance support requirements.

This service is not available yet in the Argyll & Bute Council area.

2.6.8 Rota / Hours of Service

Pharmacies provide opening hours that must cover 9.00am to 5.30pm on 5 days of the week. They can be closed for 1 hour during the middle of the day and offer one day per week of a 9am to 1pm opening (NHS Highland General Pharmaceutical Services: Hours of Service Scheme is available on the Pharmacy Practices Committee website). In summary, each contracted pharmacy must be open five and a half days per week. There are some local variations on these hours that have been agreed by the NHS Board based on local circumstances to suit the requirements at individual locations.

Several pharmacies have extended hours to 6pm and many offer a service on Saturday and some on Sundays.

2.6.9 Compliance Support

Funding was provided to contractors on a monthly basis for the ongoing provision of compliance support. This was linked to providing compliance assessment and, if indicated, the filling of monitored dosage systems. Some pharmacies have periodically had issues with their capacity to take on additional patients for this service. Availability of capacity for compliance support for patients to enable discharge is an important factor for health and social services.

2.7 Facilities

Under the Disability Discrimination Act 1995 (DDA), it is unlawful to treat a person less favourably for a reason related to that person's disability (unless it can be justified).

Pharmacies who have fewer than 15 employees are exempt from the employment regulations of the Act BUT everyone providing "services", regardless of size, must follow the provisions of the Act. Pharmacies are specifically included in this section because they provide health services and:-

- Pharmacies must take reasonable steps to provide auxiliary aids or services, which will enable disabled people to make use of their service.
- Where physical barriers make it impossible for disabled people to use a service, the pharmacy is expected to facilitate the provision of the service by an alternative method. This could involve directing the patient to a nearby alternative pharmacy with the appropriate facilities.

In recent years there has been significant investment in improving pharmacy premises to ensure that they are fit for purpose. This has been supported by the Scottish Government, the Right Medicine, Boards and contractors themselves. The majority of pharmacies now have a private consulting room or a private area which can be utilised for the provision of counselling and/or advice. The private areas in the pharmacies enable patients to be spoken to with privacy and to enable other private services such as emergency hormonal contraception to be provided in a confidential manner. The development of consultation or private areas in many pharmacies has been an enabling factor in the development of these services. These areas can either be fully enclosed providing complete audible and visual privacy or can provide a lesser degree of privacy.

In NHS Highland most pharmacies currently have either a private area or consultation room. And the majority also has induction loop facility and wheelchair access. The circular PCA (P) (2007)28 provided guidance and a self assessment tool to ensure that those pharmacies with a deficit in these areas developed an action plan to undertake corrective action. Information will be collected annually to enable review against these action plans and this will aid the planning of any future pharmacy premises or potential relocations.

2.8 Pharmacy Workforce

During the current year most community pharmacies are reporting vastly decreased profits due to a drop in dispensing margins and reduced counter sales. Combined

with increasing costs, this has led to pharmacies reducing the number of support staff. Given the increasing prescription item numbers this has led to many pharmacists working longer hours to cope with the existing workload. A consequence of this is that community pharmacists have not engaging with new services as much as they desire to due to a lack of resources and sufficient support staff.

2.8.1 Pharmacy Support Staff

All pharmacy support staff must have completed, or be in the process of undertaking training courses for the role they undertake which have been accredited by the General Pharmaceutical Council (GPhC). Any member of staff involved in the following areas must be appropriately trained in the following areas:

- Sale of over-the-counter medicines and the provision of information to customers on symptoms and products
- Prescription receipt and collection
- The assembly of prescribed items (including the generation of labels)
- Ordering, receiving and storing pharmaceutical stock
- The supply of pharmaceutical stock
- Preparation for the manufacture of pharmaceutical products
- Manufacture and assembly of medicinal products.

See **Appendix 5** for more information on pharmacy support staff training requirements.

2.8.2 Pharmacist Prescribers

Supplementary and Independent Prescribing enables pharmacists working in community pharmacy to prescribe medicines for patients to enable improved management and to support for long term conditions. This is convenient for patients and eases the workload of their GP colleagues and makes use of the pharmacists' expertise in medicines. The Scottish Government introduced funding in 2005 to establish community pharmacy supplementary prescribing clinics in order to utilise recently acquired prescribing skills, promote closer working between GPs and community pharmacists and improve access to medicines for patients. Funding has continued since to allow community pharmacists and GPs to tailor the remit of the clinics towards meeting locally identified patient needs. Pharmacists and GP practices may choose to deliver the clinics as half a day per week, one day per fortnight or any other reasonable combination that amounts to a half day per week. Details of Community Pharmacy Prescribing Clinics are available in **Appendix 6**.

2.9 New Contracts

New contracts have been granted in Gairloch and Fort Augustus. Gairloch will be opening in November 2011 and Fort Augustus as soon as possible next year.

The only appeal currently under consideration by the National Appeal Panel is for Milton of Leys, Inverness and a decision is expected in November 2011.

Current details are available on the PPC website.

2.10 Interface with other providers

The interface between community pharmacy and secondary care is an area of increasing focus as Scotland pursues its policy of shifting the balance of care. As models of care provision within the community setting continue to develop, it will not be possible to consider the need for community pharmacy services in isolation of the wider context of care provision by the NHS, local authority and third sector providers. Work continues with NHS Highland Pharmacy to develop and maintain work streams across the interface between acute and community services, in collaboration with council colleagues, Child & Adult Protection teams, substance misuse services, Health Promotion colleagues and others as required.

2.11 Accessibility of pharmaceutical services

The purpose of this section of the plan is to describe the current availability of NHS pharmaceutical services within NHS Highland and the CHP areas where appropriate. Full details are provided in the Pharmaceutical List (**Appendix 1**). This document provides details of opening hours, details of those pharmacies which provide extended opening hours and the availability of pharmaceutical services.

The Pharmaceutical List details national and locally negotiated services. Community pharmacies may offer non-NHS services that are not included in this document and are not considered for planning purposes. Individual pharmacies should be contacted directly for details of these services.

3 DESCRIPTION OF GENERAL MEDICAL SERVICE PROVISION

3.1 General Medical Services

The location of general medical services (GMS) across the area and information about those practices that, under the direction of the Board, provide dispensing services are included in **Appendix 7**.

3.2 Relationship with community pharmacy

The relationship between pharmaceutical and medical services is strong and the location of GP practices has historically had a significant influence over the geographical location of community pharmacies. However prescription collection services, the introduction of the electronic transmission of prescriptions and the planned introduction of CMS serial prescribing will increasingly allow repeat prescriptions to be available directly from the pharmacy without their being a need for the patient to have contact with the surgery for every prescription. It is the neighbourhood, as defined in the Pharmaceutical Regulations, which influences the location of new contracts.

3.3 Dispensing practices

Where those GP practices providing GMS have been requested by the NHS Board to provide a dispensing service, such services are included as part of the NHS Board's provision and assessment of need within the pharmaceutical care service plan.

Within NHS Highland there are 44 dispensing practices which dispense medicines to a significant proportion (approximately 50,000 patients) of NHS Highland's total population.

The GMS regulations make allowance for an NHS Board to request a GMS practice to dispense medicines, but only in certain circumstances. These circumstances, are where the Board, after consultation with the Area Pharmaceutical Committee is satisfied that “a person, by reason of distance or inadequacy of means of communication or other exceptional circumstances, will have serious difficulty in obtaining from a pharmacist any drugs, not being scheduled drugs or appliances required for his treatment under these (GMS) regulation”.

The stability of NHS services must be considered in remote and rural areas as these areas are particularly vulnerable. The ambition of this plan to consider novel methods of delivering pharmaceutical services could involve dispensing practices. NHS salaried practices present an opportunity and could be used to develop new models of pharmaceutical care in remote and rural areas.

4 ANALYSIS OF PHARMACEUTICAL NEEDS AND RECOMMENDATIONS TO MEET IDENTIFIED UNDER PROVISION

During this stage of the planning process preliminary data has been gathered from the existing network of community pharmacies on the current levels of Pharmaceutical Care Service provision and some assessment has been made also of additional Locally Negotiated Services. The plan does not address pharmaceutical care services provided by hospital pharmacy services. Analysis of gaps in service provision at this stage of the planning process has relied mainly on expert opinion across the CHPs and Pharmacy Service.

Further more detailed work on needs assessment will be used to inform subsequent plans when this can be complemented by more clarity both around the characterisation of core pharmaceutical care services and some exploration of available options to address the practicalities of meeting needs in remote and rural populations. It is anticipated that a predominantly focussed needs assessment would be undertaken for a defined set of services.

Geographical Information System (GIS) mapping has been used to study and depict the population distribution and locations and drive time extents of current healthcare provision. Maps provided in this draft plan are based on Community Health Index (CHI) postcode information in 2007.

KEY POINTS

1. The Highland NHS Board should now establish a Steering Group for Planning Pharmaceutical Care Services.
2. A significant growth in the general population through planned housing developments will necessitate corresponding planned developments in the provision of core and additional pharmaceutical care services. The Steering Group will need to keep abreast of the timing and scale of these and other developments in order to ensure parallel developments in pharmaceutical care service provision. The significant growth in the elderly population will add to this requirement.
3. The Steering Group should evaluate the pharmaceutical needs of the population who are not within a 30 minute travel time of a community pharmacy and consider any novel means by which these needs could be met.

Some options are presented for pilot projects to evaluate possible models for providing core pharmaceutical services where there is currently no community pharmacy provision. It remains to be seen whether contractors will respond to these identified opportunities.

4. Consideration of the staffing changes required to underpin full implementation of the Community Pharmacy Contract should be planned for now as these will have implications for education and training and workforce planning.
5. At the present time, there remains for the entire population the need to fully implement the remaining core pharmaceutical care service within the Community Pharmacy Contract, namely the Chronic Medication Service.
6. A needs assessment will be required for each of the local additional services. The benefits of additional services should also be evaluated where they exist such that these services could be prioritised and extended to other areas which would benefit, subject to available funding which could be a limiting factor in extending the provision of additional services is sourcing the additional funding which would be required to achieve this.
7. Community pharmacy smoking cessation services should be extended and pharmacies not presently promoting the service should be enabled and encouraged to do so.
8. There is a need for further qualitative and quantitative work to be undertaken to characterise the nature, activity and capacity of existing community pharmacy services.
9. A key challenge for NHS Highland, based on its unique remote and rural status, will be to identify and fund new models of care which can help to reduce existing inequalities in the provision of pharmaceutical care services.
10. NHS Highland should explore the implications of establishing a salaried community pharmacy or service should the Board be unable to secure a contractor to service unmet needs. Such a salaried service could support dispensing practices in the provision of pharmaceutical services. Another option might be to consider encouraging more formal collaboration between dispensing practices and community pharmacies for the provision of pharmaceutical services other than dispensing.
11. The Steering Group will require to be cognisant of the time scale and the implications of any new dispensing contract for GP practices, as well as considering any means by which Community Pharmacists and GP Dispensing Practices might collaborate to improve patient access to pharmaceutical care services.
12. It would be very important to evaluate objectively the advantages and disadvantages of any novel service delivery methods.
13. Some of the more detailed work on needs assessment that has been undertaken is not presented in this year's plan but will be used to inform subsequent plans. By then there should be more clarity around the characterisation of core pharmaceutical care services and some exploration of available options to address the practicalities of meeting needs in remote and rural populations should have taken place.

5 APPENDICES

Appendix 1	Pharmaceutical List
Appendix 2	GIS Maps
Appendix 3	Overview at CHP level of core service engagement
Appendix 4	Overview at CHP level of Additional Services
Appendix 5	Pharmacist Prescribing Clinics
Appendix 6	Pharmacy Support Staff Training Requirements
Appendix 7	Medical List

APPENDIX 1
NHS HIGHLAND

PHARMACEUTICAL LIST

This is a list of community pharmacies in Highland and the NHS services that they offer.

All pharmacies in this list offer the following core services:

Acute Medication Service

Minor Ailment Service

Public Health Service

Chronic Medication Service

1 OCTOBER 2011

Some pharmacies may offer services not included on this page or in this list. These are non-NHS services that are provided by the contractor/company.

1. This list is prepared in accordance with the NHS (General Pharmaceutical Services) (Scotland) Regulations 2009 as amended.
2. The services provided by each contractor are as indicated. NHS Dispensing means dispensing of Medicines and supplying of drugs and listed appliances as specified in the Drug Tariff; unless otherwise stated.
3. Sunday and Public Holiday Rota - Primary Care, in consultation with local pharmacy contractors, is responsible for determining which pharmacies will be open for the provision of Pharmaceutical Services on Sundays and/or Public Holidays. These arrangements vary from area to area and are set out in the back of this List.

The Police, local doctors and dentists are advised of these arrangements and in addition, the arrangements for each area are advertised in the local press. Pharmacies required to participate in a rota are required to display details of the pharmacy on duty for that area.

4. Urgent Prescriptions - When a pharmacy is not open, the pharmacist is required to display a notice, in such a manner as to be visible at all times, indicating the facilities available for dispensing prescriptions marked urgent by the doctor.
5. Any enquiries about this List or the provision of Pharmaceutical Services under the NHS should be directed to the Primary Care Department at the address on the front of this List.

Community Pharmacy Co-operative Pharmacy
 Contractor Code 4 High Street
7072 THURSO
 KW14 8AG
 Telephone No 01847 892040
 Fax No 01847 893919

North Highland CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Sutherlands Pharmacy
 Contractor Code 13 Traill Street
7088 THURSO
 KW14 8EJ
 Telephone No 01847 892011
 Fax No 01847 892200

North Highland CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Williamsons Pharmacy
 Contractor Code 16 Traill Street
7087 THURSO
 KW14 8EJ
 Telephone No 01847 892016
 Fax No 01847 892016

North Highland CHP

Opening Hours

Monday	09:00	12:30	13:30	17:30
Tuesday	09:00	12:30	13:30	17:30
Wednesday	09:00	12:30	13:30	17:30
Thursday	09:00	12:30	13:30	17:30
Friday	09:00	12:30	13:30	17:30
Saturday	09:00	12:30	13:30	17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Boots
 Contractor Code 58-64 High Street
7012
 WICK
 KW1 4NE
 Telephone No 01955 603199
 Fax No 01955 604419

North Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:30
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	13:00	14:00	17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Reid's Pharmacy
 Contractor Code 112 High Street
7063
 WICK
 KW1 4LR
 Telephone No 01955 602053
 Fax No 01955 605179

North Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:00
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Pulteneytown Pharmacy
 Contractor Code 7 Macarthur Street
7130
 WICK
 KW1 5AX
 Telephone No 01955 602005
 Fax No 01955 609077

North Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:30
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Brora Pharmacy
 Contractor Code 1 Victoria Road
7138 BRORA
 KW9 6QN
 Telephone No 01408 621230
 Fax No 01408 621230

North Highland CHP

Opening Hours

Monday	08:45			17:30
Tuesday	08:45			17:30
Wednesday	08:45			17:30
Thursday	08:45			17:30
Friday	08:45			17:30
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery Yes
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Mitchells Chemist
 Contractor Code High Street
7105 DORNOCH
 IV25 3SH
 Telephone No 01862 810253
 Fax No 01862 810255

North Highland CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Mitchells Chemist
 Contractor Code Main Street
7065 GOLSPIE
 KW10 6TG
 Telephone No 01408 633217
 Fax No 01408 633217

North Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:30
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	13:00	14:00	17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Contractor Code **7070**
 Lairg Pharmacy (Co-operative)
 Main Street
 LAIRG
 IV27 4AR
 Telephone No 01549 402374
 Fax No 01549 402374

North Highland CHP

Opening Hours

Monday	08:30	13:00	14:00	17:30
Tuesday	08:30	13:00	14:00	17:30
Wednesday	08:30	13:00		
Thursday	08:30	13:00	14:00	17:30
Friday	08:30	13:00	14:00	17:30
Saturday	08:30	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Contractor Code **7131**
 Co-operative Pharmacy
 5-9 High Street
 TAIN
 IV19 1AB
 Telephone No 01862 892009
 Fax No 01862 892022

Mid Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:30
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Contractor Code **7073**
 Co-operative Pharmacy
 23-25 High Street
 TAIN
 IV19 1AE
 Telephone No 01862 892002
 Fax No 01862 893366

Mid Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00	14:00	17:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Balintore Pharmacy
 Contractor Code 2 Hugh Street
7134 BALINTORE
 IV20 1UT
 Telephone No 01862 832291
 Fax No 01862 832291

Mid Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:30
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy your local Boots pharmacy
 Contractor Code 97-99 High Street
7061 INVERGORDON
 IV18 0AB
 Telephone No 01349 852242
 Fax No 01349 854042

Mid Highland CHP

Opening Hours

Monday	09:00	13:00	13:30	17:30
Tuesday	09:00	13:00	13:30	17:30
Wednesday	09:00	13:00	13:30	17:30
Thursday	09:00	13:00	13:30	17:30
Friday	09:00	13:00	13:30	17:30
Saturday	09:00	13:00	13:30	17:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Co-operative Pharmacy
 Contractor Code 96-98 High Street
7071 ALNESS
 IV17 0SG
 Telephone No 01349 882233
 Fax No 01349 882233

Mid Highland CHP

Opening Hours

Monday	08:30			18:00
Tuesday	08:30			18:00
Wednesday	08:30			18:00
Thursday	08:30			18:00
Friday	08:30			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Alness Pharmacy
 Contractor Code 12-14 High Street
7139 ALNESS
 IV17 0PS
 Telephone No 01349 883444
 Fax No 01349 882012

Mid Highland CHP

Opening Hours

Monday	08:30			18:00
Tuesday	08:30			18:00
Wednesday	08:30			18:00
Thursday	08:30			18:00
Friday	08:30			18:00
Saturday	09:00			17:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Boots
 Contractor Code 9-10 High Street
7004 DINGWALL
 IV15 9HL
 Telephone No 01349 862282
 Fax No 01349 865644

Mid Highland CHP

Opening Hours

Monday	09:00	13:30	14:00	17:30
Tuesday	09:00	13:30	14:00	17:30
Wednesday	09:00	13:30	14:00	17:30
Thursday	09:00	13:30	14:00	17:30
Friday	09:00	13:30	14:00	17:30
Saturday	09:00	13:30	14:00	17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Lloydspharmacy
 Contractor Code 48 High Street
7128 DINGWALL
 IV15 9HL
 Telephone No 01349 862241
 Fax No 01349 863770

Mid Highland CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy your local Boots pharmacy
 Contractor Code 47 High Street
7115 FORTROSE
 IV10 8SU
 Telephone No 01381 621524
 Fax No 01381 620235

Mid Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery Yes
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy M I A Harper
 Contractor Code Seaforth Buildings, Seaforth Road
7046 MUIR OF ORD
 IV6 7TA
 Telephone No 01463 870806
 Fax No 01463 870806

Mid Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:30
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	12:30		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation No
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Conon Bridge Pharmacy
 Contractor Code 12a High Street
7140 CONON BRIDGE
 IV7 8HA
 Telephone No 01349 866694
 Fax No 01349 866694

Mid Highland CHP

Opening Hours

Monday	08:30			18:00
Tuesday	08:30			18:00
Wednesday	08:30			18:00
Thursday	08:30			18:00
Friday	08:30			18:00
Saturday	09:00	13:00		
Sunday	11:00	13:00		

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy your local Boots pharmacy
 Contractor Code Post Office Buildings, High Street
7126 BEAULY
 IV4 7BT
 Telephone No 01463 782241
 Fax No 01463 784911

Mid Highland CHP

Opening Hours

Monday	09:00	13:00	13:30	17:30
Tuesday	09:00	13:00	13:30	17:30
Wednesday	09:00	13:00	13:30	17:30
Thursday	09:00	13:00	13:30	17:30
Friday	09:00	13:00	13:30	17:30
Saturday	09:00	13:00	13:30	17:30
Sunday				

Services

Emergency Hormonal Contraception	Yes
Smoking Cessation	Yes
Advice to Care Homes	No
Appliance Supplier	Yes
Collection & Delivery	No
Compliance Support Initiative	Yes
Methadone Supervision	Yes
Needle Exchange	No
Palliative Care	Yes
Oxygen Supplier	Yes

Community Pharmacy Spa Pharmacy
 Contractor Code The Square
7108 STRATHPEFFER
 IV14 9DW
 Telephone No 01997 421214
 Fax No 01997 421214

Mid Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:30
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception	Yes
Smoking Cessation	Yes
Advice to Care Homes	Yes
Appliance Supplier	Yes
Collection & Delivery	No
Compliance Support Initiative	Yes
Methadone Supervision	No
Needle Exchange	No
Palliative Care	Yes
Oxygen Supplier	No

Community Pharmacy Great Glen Pharmacy
 Contractor Code Victoria Buildings, Main Street
7137 DRUMNADROCHIT
 IV63 6TU
 Telephone No 01456 450838
 Fax No 01456 450838

Mid Highland CHP

Opening Hours

Monday	08:45			18:00
Tuesday	08:45			18:00
Wednesday	08:45			18:00
Thursday	08:45			18:00
Friday	08:45			18:00
Saturday	08:45			18:00
Sunday				

Services

Emergency Hormonal Contraception	Yes
Smoking Cessation	Yes
Advice to Care Homes	Yes
Appliance Supplier	Yes
Collection & Delivery	No
Compliance Support Initiative	Yes
Methadone Supervision	Yes
Needle Exchange	No
Palliative Care	Yes
Oxygen Supplier	No

Community Pharmacy Boots
 Contractor Code 3 Shore Street
7003 ULLAPOOL
 IV26 2UJ
 Telephone No 01854 612114
 Fax No 01854 613318

Mid Highland CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Kyle Pharmacy
 Contractor Code Station Road
7120 KYLE OF LOCALSH
 IV40 8AE
 Telephone No 01599 534206
 Fax No 01599 534206

Mid Highland CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Broadford Pharmacy
 Contractor Code Fordhill
7135 BROADFORD
 IV49 9AB
 Telephone No 01471 822235
 Fax No 01471 822898

Mid Highland CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00	13:00	14:00	17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Boots
 Contractor Code 5 Wentworth Street
7141 PORTREE
 IV51 9EJ
 Telephone No 01478 612100
 Fax No 01478 613570

Mid Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:30
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	13:00	14:00	17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Lloydspharmacy
 Contractor Code 52-54 High Street
7053 FORT WILLIAM
 PH33 6AH
 Telephone No 01397 702031
 Fax No 01397 702031

Mid Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Boots
 Contractor Code Unit 2, Tweeddale Buildings, High Street
7007 FORT WILLIAM
 PH33 6EU
 Telephone No 01397 705143
 Fax No 01397 705932

Mid Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Lloydspharmacy
 Contractor Code Caol Shopping Centre, Glenloy Street
7119
 FORT WILLIAM
 PH33 7DR
 Telephone No 01397 703403
 Fax No 01397 703403

Mid Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00	14:00	17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Mallaig Village Pharmacy
 Contractor Code Main Street
7123
 MALLAIG
 PH41 4QB
 Telephone No 01687 462209
 Fax No 01687 462209

Mid Highland CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery Yes
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Rowlands Pharmacy
 Contractor Code Culloden Pharmacy, Keppoch Road
7116
 CULLODEN
 IV2 7LL
 Telephone No 01463 791900
 Fax No 01463 792106

South East Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier Yes

Community Pharmacy Boots
 Contractor Code 11/1 Eastgate Shopping Centre
7008
 INVERNESS
 IV2 3PP
 Telephone No 01463 225167
 Fax No 01463 710853

South East Highland CHP

Opening Hours

Monday	08:30			18:00
Tuesday	08:30			18:00
Wednesday	08:30			18:00
Thursday	08:30			19:00
Friday	08:30			18:00
Saturday	08:30			18:00
Sunday	11:00			17:00

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care No
 Oxygen Supplier Yes

Community Pharmacy Boots
 Contractor Code Unit 2, Eastfield Way, Inverness Business & Retail Park
7114
 INVERNESS
 IV2 7GD
 Telephone No 01463 715343
 Fax No 01463 243748

South East Highland CHP

Opening Hours

Monday	08:45			20:00
Tuesday	08:45			20:00
Wednesday	08:45			20:00
Thursday	08:45			20:00
Friday	08:45			20:00
Saturday	08:45			18:00
Sunday	09:45			17:30

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Rowlands
 Contractor Code 54 Grant Street
7121
 INVERNESS
 IV3 6BS
 Telephone No 01463 232217
 Fax No 01463 232217

South East Highland CHP

Opening Hours

Monday	09:00	13:00	13:20	17:30
Tuesday	09:00	13:00	13:20	17:30
Wednesday	09:00	13:00	13:20	17:30
Thursday	09:00	13:00	13:20	17:30
Friday	09:00	13:00	13:20	17:30
Saturday	09:00	13:00	13:20	17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Kinmylies Pharmacy
 Contractor Code 1 Charleston Court, Kinmylies
7107
 INVERNESS
 IV3 8YB
 Telephone No 01463 221094
 Fax No 01463 239432

South East Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	18:00
Tuesday	09:00	13:00	14:00	18:00
Wednesday	09:00	13:00	14:00	18:00
Thursday	09:00	13:00	14:00	18:00
Friday	09:00	13:00	14:00	18:00
Saturday	09:00	13:00		17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier No
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy your local Boots pharmacy
 Contractor Code 2 Southside Road
7066
 INVERNESS
 IV2 3AU
 Telephone No 01463 231192
 Fax No 01463 709841

South East Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Tesco Pharmacy
 Contractor Code Milton of Inshes
7118
 INVERNESS
 IV2 3TW
 Telephone No 01463 649447
 Fax No 01463 649449

South East Highland CHP

Opening Hours

Monday	08:00			20:00
Tuesday	08:00			20:00
Wednesday	08:00			20:00
Thursday	08:00			20:00
Friday	08:00			20:00
Saturday	08:00			20:00
Sunday	10:00			16:00

Services

Emergency Hormonal Contraception No
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Lloydspharmacy
 Contractor Code 10 Church Street
7051
 INVERNESS
 IV1 1EA
 Telephone No 01463 233208
 Fax No 01463 233208

South East Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Lloydspharmacy
 Contractor Code Riverside Medical Practice, Ballifeary Lane
7049
 INVERNESS
 IV3 5PW
 Telephone No 01463 233295
 Fax No 01463 233295

South East Highland CHP

Opening Hours

Monday	08:45			18:00
Tuesday	08:45			18:00
Wednesday	08:45			18:00
Thursday	08:45			18:00
Friday	08:45			18:00
Saturday	09:00	12:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Lloydspharmacy
 Contractor Code 18 Greig Street
7050
 INVERNESS
 IV3 5PX
 Telephone No 01463 233545
 Fax No 01463 233545

South East Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Superdrug
 Contractor Code 12-22 High Street
7089 INVERNESS
 IV1 1JG
 Telephone No 01463 233261
 Fax No 01463 233261

South East Highland CHP

Opening Hours

Monday	08:30			17:30
Tuesday	08:30			17:30
Wednesday	08:30			17:30
Thursday	08:30			17:30
Friday	08:30			17:30
Saturday	08:30			17:30
Sunday			12:00	16:00

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Rowlands Pharmacy
 Contractor Code Unit 2, Balloan Park,
7122 INVERNESS
 IV2 4PF
 Telephone No 01463 712171
 Fax No 01463 223306

South East Highland CHP

Opening Hours

Monday	08:30	13:00	13:20	18:00
Tuesday	08:30	13:00	13:20	18:00
Wednesday	08:30	13:00	13:20	18:00
Thursday	08:30	13:00	13:20	18:00
Friday	08:30	13:00	13:20	18:00
Saturday	08:30	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Salts Healthcare (Appliances)
 Contractor Code 7 Connel Court, Ardconnel Street
7356 INVERNESS
 IV2 3EU
 Telephone No 01463 241756
 Fax No

South East Highland CHP

Opening Hours

Monday	09:00			17:00
Tuesday	09:00			17:00
Wednesday	09:00			17:00
Thursday	09:00			17:00
Friday	09:00			17:00
Saturday				
Sunday				

Services

Emergency Hormonal Contraception No
 Smoking Cessation No
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative No
 Methadone Supervision No
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Boots
 Contractor Code 35-35a High Street
7010
 NAIRN
 IV12 4AG
 Telephone No 01667 453169
 Fax No 01667 456184

South East Highland CHP

Opening Hours

Monday	08:45	13:00	13:30	17:30
Tuesday	08:45	13:00	13:30	17:30
Wednesday	08:45	13:00	13:30	17:30
Thursday	08:45	13:00	13:30	17:30
Friday	08:45	13:00	13:30	17:30
Saturday	08:45	13:00	13:30	17:30
Sunday				

Services

Emergency Hormonal Contraception	Yes
Smoking Cessation	Yes
Advice to Care Homes	No
Appliance Supplier	Yes
Collection & Delivery	No
Compliance Support Initiative	Yes
Methadone Supervision	Yes
Needle Exchange	No
Palliative Care	Yes
Oxygen Supplier	No

Community Pharmacy Lloydspharmacy
 Contractor Code 1 High Street
7133
 NAIRN
 IV12 4AG
 Telephone No 01667 453100
 Fax No 01667 453100

South East Highland CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			17:30
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception	Yes
Smoking Cessation	Yes
Advice to Care Homes	No
Appliance Supplier	Yes
Collection & Delivery	No
Compliance Support Initiative	Yes
Methadone Supervision	Yes
Needle Exchange	Yes
Palliative Care	Yes
Oxygen Supplier	Yes

Community Pharmacy Ardersier Pharmacy
 Contractor Code 10 High Street
7110
 ARDERSIER
 IV2 7QB
 Telephone No 01667 462615
 Fax No 01667 461177

South East Highland CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00	14:00	17:30
Thursday	09:00	13:00		
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception	Yes
Smoking Cessation	Yes
Advice to Care Homes	Yes
Appliance Supplier	Yes
Collection & Delivery	No
Compliance Support Initiative	Yes
Methadone Supervision	Yes
Needle Exchange	No
Palliative Care	Yes
Oxygen Supplier	No

Community Pharmacy your local Boots pharmacy
 Contractor Code 7-8 Myrtlefield, Grampian Road
7136
 AVIEMORE
 PH22 1RH
 Telephone No 01479 810259
 Fax No 01479 810452

South East Highland CHP

Opening Hours

Monday	09:00	13:00	13:30	18:00
Tuesday	09:00	13:00	13:30	18:00
Wednesday	09:00	13:00	13:30	18:00
Thursday	09:00	13:00	13:30	18:00
Friday	09:00	13:00	13:30	18:00
Saturday	09:00	13:00	13:30	17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative No
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Lloydspharmacy
 Contractor Code 69 High Street
7132
 GRANTOWN-ON-SPEY
 PH26 3EG
 Telephone No 01479 872006
 Fax No 01479 873204

South East Highland CHP

Opening Hours

Monday	08:45			17:30
Tuesday	08:45			17:30
Wednesday	08:45			17:30
Thursday	08:45			17:30
Friday	08:45			17:30
Saturday	08:45			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy your local Boots pharmacy
 Contractor Code 22 High Street
7127
 KINGUSSIE
 PH21 1HR
 Telephone No 01540 661202
 Fax No 01540 661764

South East Highland CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Contractor Code
4782
 Telephone No
 Fax No

Dalmally Pharmacy
 Main Road
 DALMALLY
 PA33 1AX
 01838 200465
 01838 200465

Argyll & Bute CHP

Opening Hours

Monday	09:00	13:00	14:00	17:30
Tuesday	09:00	13:00	14:00	17:30
Wednesday	09:00	13:00		
Thursday	09:00	13:00	14:00	17:30
Friday	09:00	13:00	14:00	17:30
Saturday	09:00	12:30		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Contractor Code
4759
 Telephone No
 Fax No

Connel Pharmacy
 The Surgery
 CONNEL
 PA37 1PH
 01631 710905
 01631 710767

Argyll & Bute CHP

Opening Hours

Monday	09:00	12:45	13:45	17:30
Tuesday	09:00	12:45	13:45	17:30
Wednesday	09:00	12:45	13:45	17:30
Thursday	09:00	12:45	13:45	17:30
Friday	09:00	12:45	13:45	17:30
Saturday				
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Contractor Code
4520
 Telephone No
 Fax No

Boots
 34-38 George Street
 OBAN
 PA34 5NL
 01631 562517
 01631 570869

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday			12:00	16:00

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Gordons Chemist
 Contractor Code 16 George Street
4765
 OBAN
 PA34 5SB
 Telephone No 01631 562063
 Fax No 01631 566022

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy your local Boots pharmacy
 Contractor Code 5 Soroba Road
4676
 OBAN
 PA34 4JA
 Telephone No 01631 564560
 Fax No 01631 564560

Argyll & Bute CHP

Opening Hours

Monday	08:30			18:00
Tuesday	08:30			18:00
Wednesday	08:30			18:00
Thursday	08:30			18:00
Friday	08:30			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative No
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Tobermory Pharmacy
 Contractor Code 46 Main Street
4752
 TOBERMORY
 PA75 6NT
 Telephone No 01688 302431
 Fax No 01688 302431

Argyll & Bute CHP

Opening Hours

Monday	09:00	13:00	14:00	17:00
Tuesday	09:00	13:00	14:00	17:00
Wednesday	09:00	13:00		
Thursday	09:00	13:00	14:00	17:00
Friday	09:00	13:00	14:00	17:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative No
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Argyll Pharmacy
 Contractor Code 12-14 Argyll Street
4731 LOCHGILPHEAD
 PA31 8LZ
 Telephone No 01546 603217
 Fax No 01546 606816

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Lloydspharmacy
 Contractor Code 2 Argyll Street
4685 LOCHGILPHEAD
 PA31 8LZ
 Telephone No 01546 602455
 Fax No 01546 602455

Argyll & Bute CHP

Opening Hours

Monday	08:30			17:30
Tuesday	08:30			17:30
Wednesday	08:30			17:30
Thursday	08:30			17:30
Friday	08:30			17:30
Saturday	08:30			17:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Tarbert Pharmacy
 Contractor Code Barmore Road
4741 TARBERT
 PA29 6TW
 Telephone No 01880 820232
 Fax No 01880 820232

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy your local Boots pharmacy
 Contractor Code 19 Main Street
4671 CAMPBELTOWN
 PA28 6AD
 Telephone No 01586 553208
 Fax No 01586 553208

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00	13:00		
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy your local Boots pharmacy
 Contractor Code 11-13 Longrow South
4672 CAMPBELTOWN
 PA28 6AH
 Telephone No 01586 552023
 Fax No 01586 552023

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy J W McNulty
 Contractor Code 2 Main Street East
4577 INVERARAY
 PA32 8TP
 Telephone No 01499 302133
 Fax No 01499 302137

Argyll & Bute CHP

Opening Hours

Monday	09:00	13:00		
Tuesday				
Wednesday	09:00	13:00		
Thursday	09:00	13:00		
Friday	09:00	13:00		
Saturday				
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Islay Pharmacy
 Contractor Code Main Street
4784 BOWMORE
 PA43 7JJ
 Telephone No 01496 301591
 Fax No 01496 301587

Argyll & Bute CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00	13:00		
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Boots
 Contractor Code 92 Argyll Street
4516 DUNOON
 PA23 7NE
 Telephone No 01369 704034
 Fax No 01369 706213

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier Yes

Community Pharmacy John Kennedy Pharmacy
 Contractor Code 67 Argyll Street
4644 DUNOON
 PA23 7HG
 Telephone No 01369 702157
 Fax No 01369 702157

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy your local Boots pharmacy
 Contractor Code 182 Argyll Street
4668 DUNOON
 PA23 7HA
 Telephone No 01369 704469
 Fax No 01369 706505

Argyll & Bute CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Co-operative Pharmacy
 Contractor Code 178-180 Argyll Street
4527 DUNOON
 PA23 7HA
 Telephone No 01369 702394 / 705439
 Fax No 01369 702394

Argyll & Bute CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care No
 Oxygen Supplier Yes

Community Pharmacy Lloydspharmacy
 Contractor Code 26 Montague Street
4728 ROTHESAY
 PA20 0BT
 Telephone No 01700 502362
 Fax No 01700 502362

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:30			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Lloydspharmacy
 Contractor Code 6-7 Victoria Street
4729 ROTHESAY
 PA20 0AJ
 Telephone No 01700 502836
 Fax No 01700 501941

Argyll & Bute CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:30			18:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange Yes
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy your local Boots pharmacy
 Contractor Code Argyll Buildings
4744 KILCREGGAN
 G84 0JH
 Telephone No 01436 842457
 Fax No 01436 842457

Argyll & Bute CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision No
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Garelochhead Pharmacy (Sinclair)
 Contractor Code Unit 1, Campbell Buildings, Main Road
4770 GARELOCHHEAD
 G84 0FL
 Telephone No 01436 810002
 Fax No 01436 810002

Argyll & Bute CHP

Opening Hours

Monday	09:00			17:30
Tuesday	09:00			17:30
Wednesday	09:00			17:30
Thursday	09:00			17:30
Friday	09:00			17:30
Saturday	09:00	12:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery Yes
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier No

Community Pharmacy Boots
 Contractor Code 13 Sinclair Street
4518 HELENSBURGH
 G84 8SR
 Telephone No 01436 674059
 Fax No 01436 677661

Argyll & Bute CHP

Opening Hours

Monday	08:45			17:30
Tuesday	08:45			17:30
Wednesday	08:45			17:30
Thursday	08:45			17:30
Friday	08:45			17:30
Saturday	08:45			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Rowlands Pharmacy
 Contractor Code 48 West Princes Street
4738 HELENSBURGH
 G84 8UG
 Telephone No 01436 674186
 Fax No 01436 674437

Argyll & Bute CHP

Opening Hours

Monday	09:00	13:00	13:20	18:00
Tuesday	09:00	13:00	13:20	18:00
Wednesday	09:00	13:00	13:20	18:00
Thursday	09:00	13:00	13:20	18:00
Friday	09:00	13:00	13:20	18:00
Saturday	09:00	13:00	13:20	18:00
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care Yes
 Oxygen Supplier Yes

Community Pharmacy Gordons Chemist
 Contractor Code 52A Sinclair Street
4766 HELENSBURGH
 G84 8TQ
 Telephone No 01436 672823
 Fax No 01436 671621

Argyll & Bute CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy your local Boots pharmacy
 Contractor Code 47-49 Sinclair Street
4740 HELENSBURGH
 G84 8TG
 Telephone No 01436 676573
 Fax No 01436 675704

Argyll & Bute CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00			17:30
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes No
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier No

Community Pharmacy Cardross Pharmacy
 Contractor Code 93A Westend Place, Main Road
4773 CARDROSS
 G82 5NY
 Telephone No 01389 841999
 Fax No 01389 841999

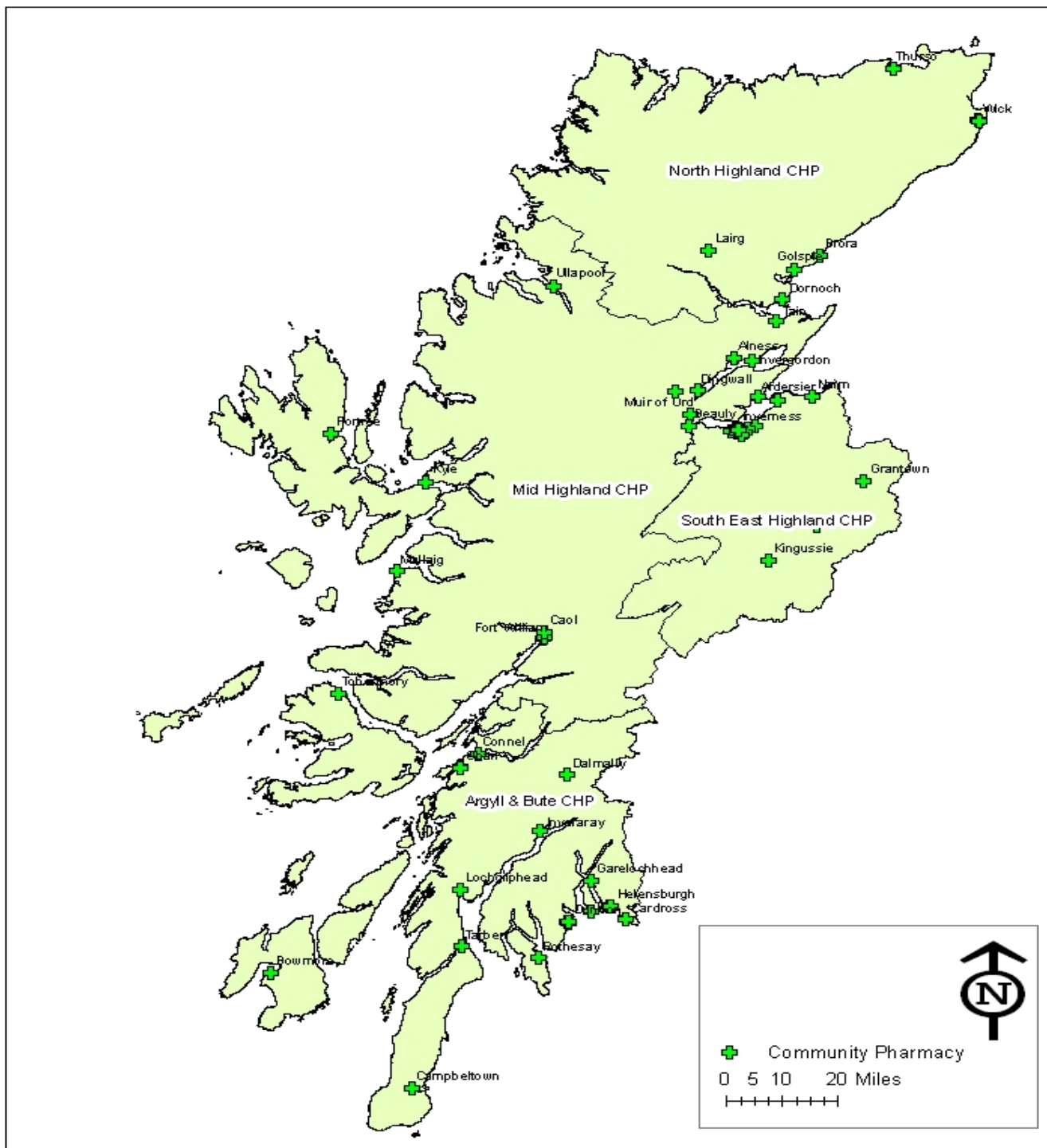
Argyll & Bute CHP

Opening Hours

Monday	09:00			18:00
Tuesday	09:00			18:00
Wednesday	09:00			18:00
Thursday	09:00			18:00
Friday	09:00			18:00
Saturday	09:00	13:00		
Sunday				

Services

Emergency Hormonal Contraception Yes
 Smoking Cessation Yes
 Advice to Care Homes Yes
 Appliance Supplier Yes
 Collection & Delivery No
 Compliance Support Initiative Yes
 Methadone Supervision Yes
 Needle Exchange No
 Palliative Care No
 Oxygen Supplier Yes



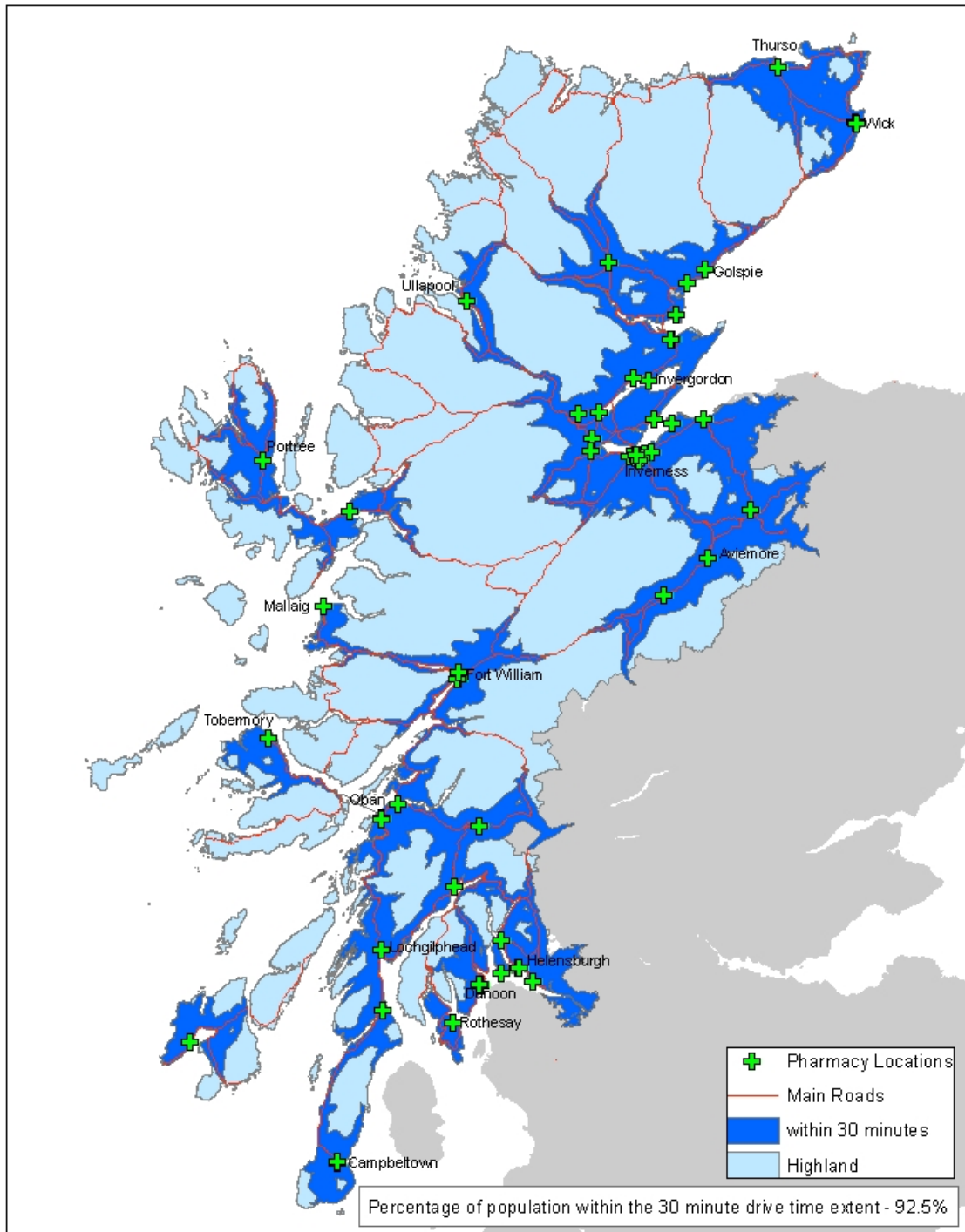
**NHS Highland:
Community Pharmacy Locations
Sept 2007**



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Directorate of Planning & Performance
Health Intelligence & Knowledge Team

Date: 24 September 2007



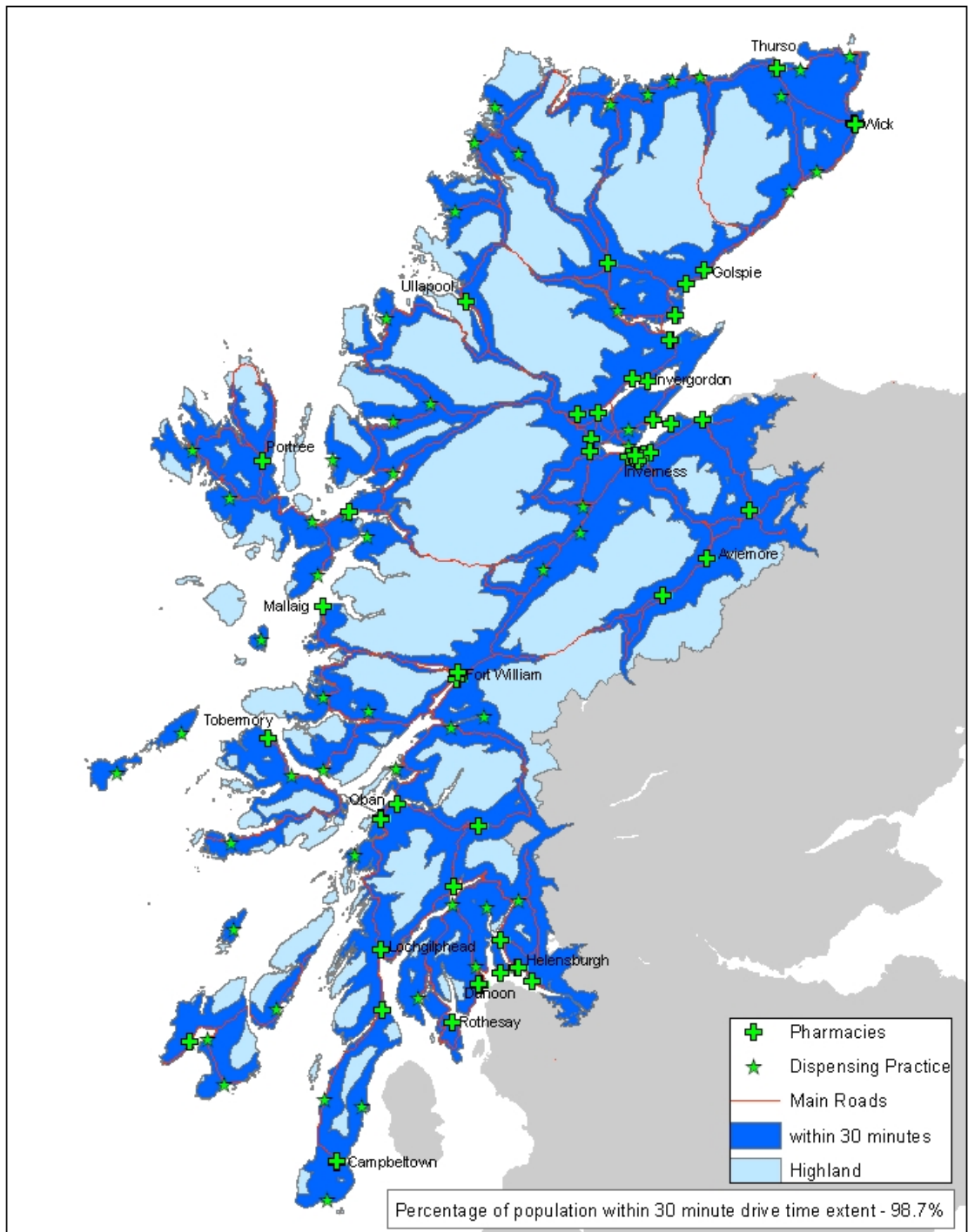
NHS Highland: Pharmacy drive time extents



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Directorate of Planning & Performance
 Health Intelligence & Knowledge Team

Date: 17 October 2007



NHS Highland: Dispensing Locations drive time extents

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100010825 2007



Directorate of Planning & Performance
Health Intelligence & Knowledge Team

Date: 17 October 2007

	MINOR AILMENTS SERVICE		CHRONIC MEDICATION SERVICE					ACUTE MEDICATION SERVICE	PUBLIC HEALTH SERVICE		
	June 2011		5th September 2011					August 2011	<i>EHC*</i> latest year to August 2011	<i>Smoking Cessation</i> latest year to July 2011	
CHP	Patients registered Average NHS - 452	Items dispensed Average NHS - 83	CMS registrations	PCR* patient records	PCR risk assessments	PCR records as % of registrations	PCR records with care issues	31 day claim total	No of items dispensed	No of forms rec'd	One month quit rate %
Argyll & Bute	511	91	1566	632	489	40.4%	118	52610	645	418	37%
North	396	68	496	395	206	79.6%	21	31003	185	161	44%
Mid	351	66	1165	620	204	53.2%	35	50362	491	627	38%
South East	475	93	1752	531	110	30.3%	16	47753	1577	461	41%

* Pharmacy Care Records

*Emergency Hormonal Contraception

Locally Negotiated Services

APPENDIX 4

CHP	<i>Emergency Hormonal Contraception</i>	<i>Smoking Cessation</i>	<i>Advice to Care Homes</i>	<i>Appliance Supplier</i>	<i>Collection and Delivery</i>	<i>Compliance Support Initiative</i>	<i>Methadone Supervision</i>	<i>Injection Equipment Provider</i>	<i>Palliative Care</i>	<i>Oxygen Supplier</i>	<i>Total No of Pharmacy Contractors</i>
Argyll & Bute	26	26	14	26	1	24	18	3	3	13	26
Mid Highland	22	21	11	22	2	22	17	6	6	10	22
North Highland	10	10	4	10	1	10	8	2	2	2	10
South East Highland	17	18	6	17		17	18	3	3	5	18

Pharmacy Support Staff

APPENDIX 5

For the role that they undertake, all pharmacy support staff must have completed, or be in the process of undertaking training courses which have been accredited by the General Pharmaceutical Council (GPhC). Any member of staff involved in the following areas must be appropriately trained:

- Sale of over-the-counter medicines and the provision of information to customers on symptoms and products
- Prescription receipt and collection
- The assembly of prescribed items (including the generation of labels)
- Ordering, receiving and storing pharmaceutical stock
- The supply of pharmaceutical stock
- Preparation for the manufacture of pharmaceutical products
- Manufacture and assembly of medicinal products

Pharmacy technician

Pharmacy technicians are a vital part of the pharmacy team, working under the supervision of a pharmacist. Since July 2011 all pharmacy technicians must be registered with the GPhC. They prepare medicines and other healthcare products and supply them to patients. They also take an active role in providing patients with guidance on taking medicines. The training consists of two years consecutive work-based experience under the direction of a pharmacist to whom the trainee is directly accountable. To qualify as a pharmacy technician, you have to complete both a competency-based qualification and a knowledge-based qualification to NVQ 3 level.

Accuracy checking technician

Experienced pharmacy technicians can complete a further course which allows them to carry out the final accuracy check on certain prescriptions which have been clinically checked by a pharmacist. The course involves assessment activities, reflective exercises, a portfolio of evidence of practice based activities and monthly appraisals with the supervising pharmacist. The final assessment is carried out by an independent assessor which should be within 12 months of starting the course.

It is important to note that the pharmacist takes legal and ethical responsibility for everything that happens in the pharmacy including the work of the accuracy checking technician.

Dispensing assistant

A dispensing assistant (or pharmacy assistant) is involved in a range of duties within the pharmacy. They work under the supervision of a pharmacist and assist the pharmacist and pharmacy technician in the dispensing process. The GPhC has accredited a number of bodies to deliver the NVQ 2 level knowledge-based and competency-based dispensing assistant qualification. Participants must be employed in a pharmacy to take the course which usually takes between 6 and 12 months to complete.

Medicines counter assistant

Since 1996, anyone working in a pharmacy who supplies medicine as part of their role must undertake an accredited medicines counter assistant course, or the relevant units of a dispensing assistant or pharmacy technician course. A medicines counter assistant is involved in the sale of over-the-counter medicine and works under the supervision of a pharmacist. They are trained to offer advice on common ailments and must know when to refer to a pharmacist. The course normally takes 3 to 6 months and the GPhC requires that a medicines counter assistant has completed training in a maximum of 3 years.

Pharmacist Prescriber Clinics in NHS Highland 2011-12

Sessions per month	Respiratory	Hypertension	Medication Reviews	Chronic Pain
North Highland	4			
Mid Highland	4	4	4	4
South East Highland	4			
Argyll & Bute				

The above clinics are expected to continue during 2012-13.

During 2010-11 there were also two pain clinics in Mid Highland & two hypertension clinics in South East Highland

***LIST OF
GENERAL
MEDICAL
PRACTITIONERS***

SEPTEMBER 2011

*Primary Care Services
NHS Highland
Larachan House
9 Dochcarty Road
Dingwall
Ross-shire IV15 9UG
Tel: 01349 869222 Fax: 01349 865870*

NORTH CHP

CAITHNESS LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
8046-2 7994-4 8034-9 7920-1	BROOKS WALLACE COURT) TAYLOR (S. 8/8/11)	Alison G Victor J Susan Stuart	f m f m	Princes Street Surgery 69 Princes Street Thurso KW14 7DH Halkirk Surgery DISPENSING Braul Terrace PRACTICE Halkirk KW12 6YN	01847-893154 (App) 01847-895986 (Enq) 01847-892113 (Fax) 01847-831203	5500-3
7986-3 8060-8 8154-0 8229-5 8082-9	MORRISON FINDLAY MORRIS FRASER LOUGHHEAD	John D Stuart R Gordon J A Moray E Craig	m m m m m	Riverbank Janet Street Thurso KW14 7AR	01847-892027 (App) 01847-892009 (Pres) 01847-892690 (Fax)	5503-7
8152-3 8294-5 8240-6	MACLEOD BROWN ROBINSON	Wilma Fiona Hercules	f f m	Canisbay & Castletown Joint Medical Practice The Surgery DISPENSING Canisbay PRACTICE KW1 4YH Canisbay & Castletown Joint Medical Practice Murrayfield Castletown KW14 8TY	01955-611205 01955-611327 (Fax) 01847-821205 01847-821540 (Fax)	5508-0
8263-5	USHER	Natasha	f	Dunbeath Health Centre Achorn Road Dunbeath KW6 6EZ DISPENSING PRACTICE	01593-731205 01593-731378 (Fax)	5507-5
8285-6 8286-4	MARTENS ECHAVARREN (2C)	Bert Borja	m m	Medical Centre Althorpe Street Lybster KW3 6BQ DISPENSING PRACTICE	01593-721216 01593-721344 (Fax)	5509-4
8109-4 8272-4 8292-9 7981-2 8063-2 7916-2	COBB LEEUWENBERG WILSON (L. 21/10/11) ROOTES HILLHOUSE PLATTEN (S.8/8/11)	Emily J Carol A Neil Sarah J Helen Guy	f f m f f m	Riverview Practice Wick Medical Centre Martha Terrace Wick KW1 5EL	01955-602355 01955-605496 (Fax)	5513-1
8226-1	PEARSON	Ewen	m	Wick Medical Centre Martha Terrace Wick KW1 5EL	01955-605885 01955-602434 (Fax)	5514-5

EAST SUTHERLAND LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
8058-6 8086-1 8277-5	MAIR MAIR CARBARNIS	Christopher Janet M Sheila A	m f f	Creich Surgery Cherry Grove Bonar Bridge IV24 3EP DISPENSING PRACTICE	01863-766379 01863-766768 (Fax)	5529-1
8238-4 7960-0 7977-4 8267-8 8258-9	MAIN (L.31/8/11) DOHERTY CLAYDON NICOLL THOMSON (S. 31/10/11)	Monica Anthony P Mary C Janet Fiona	f m f f	Helmsdale/Brora Medical Practice Brora Health Centre Station Square Brora KW9 6QJ.....and Helmsdale/Brora Medical Practice Health Centre Rockview Place Helmsdale KW8 6LF	01408-621320 01408-621535 (Fax) 01431-821225 01431-821567 (Fax)	5528-7
8085-3 7903-1	BEGG ROBERTS (S. 01/07/10)	Alister B David J	m m	Golspie Medical Practice Golspie Health Centre Fountain Road Golspie KW10 6TH	01408-633221 01408-633444 01408-633303 (Fax)	5522-0
8149-3 8139-6	MARSHALL SLATOR	Aline David A	f m	Lairg Medical Practice The Health Centre Main Street Lairg IV27 4DD	01549-402007 01549-402511 (Fax)	5524-9
8091-8 8273-2 7987-1 7949-9	CAMPBELL HIGGOTT BROWN MASTERTON	Elizabeth Catherine Richard M Lucy	f f m f	Dornoch Medical Practice Shore Road Dornoch IV25 3LS	01862-810213 01862-811066 (Fax)	5520-1

WEST SUTHERLAND LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
8167-1 7937-5	HERFURT DUCKHAM	Andreas Christopher M J	m m	Armadale Medical Practice Armadale Thurso KW14 7SA DISPENSING PRACTICE <i>Branch Surgeries:</i> Nurse's House, Bettyhill & Portskerra School	01641-541212 01641-541226 (Fax)	5518-3
8126-4	BELBIN	Alan H	m	The Surgery Durness IV27 4PH	01971-511273 01971-511325 (Fax)	5521-5

8163-9 8114-1 8004-7	VINE MACLEAN EDWARDS (S. 1/4/2005)	R John Alexander Katie	m m f	Assynt Medical Practice 6 Main Street Lochinver IV27 4JZ DISPENSING PRACTICE	01571-844226 01571-844476 (Fax)	5525-3
8092-6	BERRIE (2C)	Anne K	f	Scourie and Kinlochbervie Medical Practice Health Centre Kinlochbervie IV27 4RP Also Scourie Health Centre DISPENSING PRACTICES	01971 521260 01971-502399 (Fax) 01971 502002	5526-8
8135-3 7938-3	MACDOUGALL DUCKHAM	Marion Christopher M J	f m	The Health Centre St Andrew's Glebe Tongue IV27 4XB DISPENSING PRACTICE	01847-611213 01847-611382 (Fax)	5527-2

MID HIGHLAND CHP

ROSS & CROMARTY AND WEST NESS LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
7982-1 8081-1 8147-7 8168-0 8175-2 8262-7 8177-9 8173-6 8043-8 8122-1	MCRORIE HUTTON MILLER KELLY MCKENNA SMITH IDRIS NEVILLE LYDON GRIEGER	John James F Kim D Stephen J M Jean Scott Mohammed Dawn Smaranda Wolfgunter	m m f m f m m f f m	Alness/Invergordon Medical Group Robertson Health Centre Dalmore Road Alness IV17 0UN.....and The Health Centre The County Community Hospital Saltburn Road Invergordon IV18 0JR	01349-882229 01349-884004 (Fax) 01349 852893 (Appt) 01349-852522 (Enq) 01349-852530 (Fax)	5533-8
8256-2 7900-6 7963-4	FITZSIMONS FINLAYSON (L. 01/06/11) FORTUNE (S.15/8/11)	Brian J James Mary	m m f	Tain & District Medical Practice The Health Centre Scotsburn Road Tain IV19 1PR	01862-892203 01862-892165 (Fax)	5542-7
8103-5 8143-4 8172-8 8297-0 7933-2 7953-7	GORDON BEGG EVENNETT GILLMAN MOORE THIN (L. 29/7/11)	Sandy R Kathryn J Andrew J David R Andrew Mairead J	m f m m m f	Tain & Fearn Area Med. Practice The Health Centre Scotsburn Road Tain IV19 1PR	01862-892759 01862-892579 (Fax)	5543-1

8174-4 8179-5 8244-9 8245-7	HUSSEY WILSON CHARLEY HADDOCK SPENCER JONES (L. 31/12/2010)	Susan Helen G Gail Roland	f f f m	Cromarty Medical Practice Allan Square Cromarty IV11 8YF	01381-600224 01381-600223 (Fax)	5536-1
7972-3 7971-5 8061-6 8090-0 8102-7 8130-2 8198-1 8208-2 7944-8 80306	DAVIDSON RASDALE MILLAR MACK MCKENNA HAYWARD WATTERS ROSS MACLARTY FLETCHER	Alan J L Paul John S Miles B Moir F James D Sharon E Lindsey E Louise Jonathan	m m m m f m f f f m	Dingwall Medical Group The Health Centre Ferry Road Dingwall IV15 9QS	01349-863030 (Appt) 01349-863034 (Enq) 01349-862022 (Fax)	5537-6
7968-5 7967-7 8100-1 8120-5	MACGREGOR FRASER FORTH WATMOUGH	Alexander William S Iain Jude M S	m m m m	Fortrose Medical Practice, Station Road Fortrose IV10 8SY <i>Branch Surgery:</i> Rose Place, Avoch	UK Calls: 0844 477 2497 Calls Outside UK: 0870 458 8189 01381 622009 (Fax)	5538-1
7969-3 8216-3 7940-5 7941-3	FETTES (L. 30/4/11) MACDONALD HARRISON STONER	Colin D Carol J Simon Jill M	m f m f	The Surgery Brae Terrace Munlochy IV8 8NG <i>Branch Surgery:</i> Ferry Brae North Kessock DISPENSING PRACTICE	01463-811200 01463-811383 (Fax) 01463-731384	5540-8
8066-7 8112-4 8088-8 8145-1 7991-0 815-70	WOOD MACPHERSON REED (L.30/06/11) DONALD (L.8/6/11) MARSHALL (L.17/12/10) GRAHAM (S.13/6/11)	Alison J T Stewart Antonia Sarah Catriona Moir	f m f f f f	Strathpeffer Medical Centre The Surgery Strathpeffer IV14 9AG <i>Branch Surgery:</i> The Surgery Pavillion Court, Dingwall	01997-421455 01997-421172 (Fax) 01349-862148	5541-2
7992-8 7923-5 8132-9 8212-1	MCLARDY (L. 29/7/11) MCINTYRE FULLERTON MACASKILL (S. 2/8/11)	James Alistair J Lesley A Ruth	m m f f	The Aird Medical Practice Ferry Road, Beaully IV4 7EA <i>Branch Surgery:</i> Kirkhill	01463-782214 01463-782129 (Fax) 01463-831318	5569-6
7921-9 8052-7 8075-6 8146-9 7911-1 8029-2	HAWCO (L.30/9/11) MCKECHAN PAUL FORSYTH WALTER (L. 30/11/10) JAFFREY (S. 1/10/11)	Muriel K Frances Nigel Robert S Katie Ross	f f m m f m	The Surgery, Croyard Road Beaully IV4 7DJ <i>Branch Surgeries:</i> Strathlene Surgery, Black Isle Road Muir of Ord IV6 7RR and Nurse's House Cannich IV4 7LN	01463-782794 01463-782111 (Fax) 01463-870843	5570-9

ROSS & CROMARTY AND WEST NESS LHP contd

8051-9 8185-0 8215-5 8025-0 8078-1	WILKES THOM CHUN ROSSER GOLD (2C)	Peter R Duncan E Pik Anne Shirley	m m f f f	The Surgery, Balmacaan Rd Drumnadrochit IV63 6UR	01456-450577 01456-450799 (Fax)	5572-8
8166-3 8181-7 8209-1 8249-0	MITCHELL BAPTIST VICKERSTAFF RAMSAY	Grahame Gerard P Kirsten M Jock	m m f m	The Surgery Birchburn Aultbea IV22 2HU.....and Gairloch Health Centre Auchtercairn Gairloch IV21 2BH DISPENSING PRACTICE	01445-731221 01445-731542 (Fax) 01445-712229 01445-712092 (Fax)	5535-7
7988-0 8116-7 8276-7 7956-1 8045-4	HARTLEY MCDUGALL WEEKES ALEXANDER WEEKES	Ishbel M Colin Richard Erica J Katherine	f m m f f	Ullapool Health Centre North Road Ullapool IV26 2XL <i>Branch Surgery: Achiltibuie</i>	01854-612015 01854-612595 01854-613025 (Fax)	5545-1
8093-4 7950-2	CARGILL (L. 1/10/11) DARBYSHIRE	Janice Mark	f m	The Surgery Applecross IV54 8LS DISPENSING PRACTICE	01520-744252 01520-744344 (Fax)	5534-2
8017-9 8223-6	MURRAY STRATH (17C)	David B Iain	m m	Lochcarron Medical Partnership The Ferguson Medical Centre Lochcarron IV54 8YD DISPENSING PRACTICE	01520-722215 01520-722230 (Fax)	5539-5
8224-4 8290-2	BROWN STEWART (2C)	Caroline Helen	f f	Torrison Medical Practice Fassaig Torrison IV22 2EZ DISPENSING PRACTICE	01445-791223 01445-791401 (Fax)	5544-6

SKYE & LOCHALSH LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
8250-3 8197-3	VENTERS TURVILLE (2C)	Angus Sheila	m f	Broadford Medical Practice High Road Broadford IV49 9AA <i>Branch Surgery: Kyleakin</i>	01471-822460 01471-822860 (Fax)	5551-6
8242-2 7952-9	JOWETT ALEESON (2C)	Fiona Rebecca	f f	Carbost Medical Practice The Surgery, Carbost IV47 8ST DISPENSING PRACTICE	01478-640202 01478-640464 (Fax)	5552-1
8274-1 8283-0 8296-1 7985-5	MORAN SHAW BURGE CLANCY	Stephen Kirsty Francesca Brendan	m f f m	Dunvegan Medical Practice Dunvegan Health Centre Dunvegan IV55 8GU DISPENSING PRACTICE	01470-521203 01470-521328 (Fax)	5553-5
8157-4 7974-0	VENTERS GASSON (2C)	Angus D Patricia	m f	Sleat Medical Practice Sleat Medical Centre Kilmore, Sleat IV44 8RF DISPENSING PRACTICE	01471-844283 01471-844234 (Fax)	5554-0
8170-1 8287-2	HURDING MACRAE (2C)	Simon B Kathryn	m f	Glenelg Health Centre Allt Ruadh Glenelg IV40 8JD DISPENSING PRACTICE	01599-522272 01599-522377 (Fax)	5555-4
7995-2 8137-0 8268-6 8243-1 8241-4 8194-9	MORGAN (L.30/6/11) MACKINNON UNWIN MCBAIN FIDDES JAMES (S.15/8/11)	Peter Rebecca E Lesley Roderick H Pamela E Chris	m f f m f m	Kyle Medical Practice Lochalsh Healthcare Centre Station Road Kyle of Lochalsh IV40 8AE	01599-534257 01599-534107 (Fax)	5556-9
7959-6 8080-2 8118-3 8196-5 8231-7 8003-9 8253-8 8213-9	CRICHTON MACDONALD MCCABE BANKS POTTS CLANCY MACLEOD MACDOUGALL (S. 1/7/11)	Charles L Angus N Stephen D T Wilson F Shirley-Anne Sarah Hannah Ishbel K	m m m m f f f f	Portree Medical Centre Portree Isle of Skye IV51 9BZ <i>Branch Surgeries: Raasay, Staffin & Uig</i>	01478-612013 01478-612340 (Fax)	5557-3

LOCHABER LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
8271-6 7913-8	CALDER WILMINGTON (2C)	Morag A Andrew M	f m	Ballachulish Medical Practice East Laroch Ballachulish PH49 4JB DISPENSING PRACTICE	01855-811226 01855-811777 (Fax)	5602-5
7947-2 8055-1 7935-9 8171-0 8182-5	SHIRLEY SMITH MCADAM WRIGHT WALLACE (S.6/6/11)	John Alison D Louise Neil C John	m f f m m	Craig Nevis Surgery Fort William Health Centre Camaghael Fort William PH33 7AQ	01397-702947 01397-700655 (Fax)	5560-5
8106-0 8261-9 8248-1 8234-1 8134-5	TANGNEY FEENEY TREGASKIS MACMILLAN MCGLYNN	D Joseph Elvire A Moira Craig D Lesley	m f f m f	Glen Mor Medical Practice Fort William Health Centre Camaghael Fort William PH33 7AQ	01397-703773 01397-701068 (Fax)	5561-0
7945-6 7946-4 8070-5 8142-6 8255-4	DOUGLAS MASSIE MUNRO MCARTHUR ARNOTT	James D M Alan D Jane Craig A Neil	m m f m m	Tweeddale Medical Practice Fort William Health Centre Camaghael Fort William PH33 7AQ	01397-703136 01397-709811 (Fax) 01397-702258	5562-4
8220-1 8094-2	ELLIS McCONNELL (17C)	Christopher Lyndsey M J	m	Doctor's Surgery Kearan Road Kinlochleven PH40 4QU DISPENSING PRACTICE	01855-831225 01855-831494 (Fax)	5563-9
8099-3 8155-8	TAYLOR GOMEZ DE LA FUENTE	Susan Francisco J	f m	Morvern Medical Centre Rowanbank, Lochaline Oban PA34 5XT DISPENSING PRACTICE	01967-421252 01967-421303 (Fax)	5564-3
7917-1 8079-9	GARTSHORE SCHULTZ	Iain Sabine S	m f	Mallaig and Arisaig Medical Practice Mallaig Health Centre Victoria Road Mallaig PH41 4RN Arisaig Medical Practice Rhu Road, Arisaig PH39 4NU <i>Branch Surgeries:</i> Inverie Glenuig Hall	01687-462202 01687-462410 (Fax) 01687-462202	5603-0

8108-6 7948-1	COLEBROOK TOPHAM	Robert Simon	m m	Acharacle Medical Practice The Pines Medical Centre Acharacle Argyll PH36 4JU <i>Branch Surgery: Strontian</i> DISPENSING PRACTICE	01967-431231 01967-431396 (Fax) 01967-402386	5566-2
8162-1 5567-7	WELDON WILLIAMS	Rachel H Vicki	f f	Small Isles Medical Practice Grianan, Isle of Eigg PH42 4RL DISPENSING PRACTICE	01687-482427 01687-482415 (Fax)	5567-7
7912-0 8148-5	FARMER SKEOCH	Iain D Jill E	m f	Cill Chuimein Medical Centre Fort Augustus PH32 4BH DISPENSING PRACTICE	01320-366216 01320-366649 (Fax)	5573-2

SOUTH EAST CHP

INVERNESS LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
8121-3 8189-2 8201-5 8123-0 8083-7	URQUHART ALEXANDER MACDONALD MCCLURE LOGAN	Calum Jean A Helen Shona Davis R	m f f f m	Culloden Surgery Keppoch Road Culloden IV2 7LL	01463-793400 01463-793060 (Fax)	5575-1
8026-8 8072-1 8144-2 8178-7 7951-1 8133-7	MACVICAR MACLEOD SNOW ENNIS MACLEOD JONES	Donald Roderick S Alice F Claire J Zena M Anni	m m f f f f	Culloden Medical Practice Keppoch Road Culloden IV2 7LL	01463-793777 01463-792143 (Fax)	5576-6
8037-3 7905-7 8124-8 8264-3 8036-5 7965-1 8019-5 8048-9 8011-0 8033-1 8010-1	O'ROURKE THAIN GILMOUR MACFARLANE MACVICAR SAMPSON MCDONALD MACVICAR MCKEITH HUME SMITH	Jeremiah Alexander Ruth J Elisabeth Ronald Rod P Lynn Lindsay David D Jane Emma	m m f f m m f f m f f	Cairn Medical Practice 15 Culduthel Road Inverness IV2 4AG	01463-712233 01463-725459 (Fax)	5600-6

INVERNESS LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
8006-3 8032-2 8065-9 8095-1 8193-1 8295-3 8069-1 8184-1 8275-9	BROWN (<i>L. 8/9/11</i>) MACLEOD MACRAE MACLEAN TAYLOR MATHESON ANDERSON MACKINLAY STENHOUSE (<i>S.12/9/11</i>)	Carol A Susan K Malcolm J Brian N Mark L John K I Ross Morag Katharine	f f m m m m m f f	Kingsmills Medical Practice 18 Southside Road Inverness IV2 3BG	01463-235245 01463-714400 (Fax)	5581-7
8151-5 8235-0 8049-7 8161-2 7931-6 7925-1	MALONE FLUGEL MOHSEYNI ROBERTSON HANNAM WHITTLE (<i>GP for the Homeless</i>)	Diane Michael Mohammad H Claire B Ciara Elizabeth	f m m f f f	Fairfield Medical Practice 22a Abban Street Inverness IV3 8HH	01463-713939 01463-667860 (Fax)	5583-6
7918-9 8128-1 8129-9 8200-7 8210-4 8217-1 8016-1 8165-5 8018-7 8186-8	SYME KILN FERGUSON KENNEDY HENDERSON MARTIN MACASKILL (<i>L.1/7/11</i>) CONFIELD GRANT SPENCE (<i>S.3/8/11</i>)	Adam I C Philip A Ingrid C Iain Andrea J Sally J Ruth Natalie Carolyn Lawrie	m m f m f f f f f m	Riverside Medical Practice Ballifeary Lane Ness Walk Inverness IV3 5PW	01463-715999 01463-718763 (Fax)	5584-1
7984-7 8113-2	SIMPSON UCETA-PEREZ	Carolyne A Antonio	f m	Dunedin Medical Practice Hilton Clinic Temple Crescent Inverness IV2 4TP	01463-712157 01463-240471 (Fax)	5601-1
8111-6 8101-9 8110-8 7980-4	SMITH RICHARDS NICHOLLS BOYD	Stuart L Helen Alison Kelly	m f f f	Kinmylies Medical Practice Assynt Road Inverness IV3 8PB	01463-239865 01463-711218 (Fax)	5586-0
8136-1 8221-0 8059-4 7966-9 7990-1	STRUTHERS FRASER JONES KELLY AGRAWAL	Agnes D James H E Sian M Lynn Nikhil	f m f f m	43 Southside Road Inverness IV2 4XA	01463-710222 01463-714072 (Fax)	5587-4

7915-4 8141-8 8291-1 8183-3	CHARTERS MCFADDEN VON DELFT ROWLANDS	Freda K John Tilman Gillian	f m m f	Burnfield Medical Practice Harris Road Inverness IV2 3PF	01463-220077 01463-714588 (Fax)	5588-9
8047-1 8062-4 8068-3 8288-1 7958-8	STRACHAN RUSSELL SWEENIE BURNETT CHIMA	Hilary M C Iain C John F Maureen Sarah E	f m m f f	Crown Medical Practice 12 Crown Avenue Inverness IV2 3NF	0844 576 9977 01463-714511 (Fax)	5589-3
8064-1 8084-5	MACKINTOSH MACKINTOSH	Gregor J Lesley E	m f	The Medical Centre Foyers IV2 6YB DISPENSING PRACTICE	01456-486224 01456-486425 (Fax)	5574-7

NAIRN & ARDESIER LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
8190-6 8230-9 8056-0 8225-2 7907-3	BALL PIKE (L. 2/8/11) HOLDCROFT KORHONEN (S.25/4/11) TITTERINGTON (S.15/8/11)	Jonathan Helen Alistair Minni M David	m f m f m	Ardersier Medical Practice 142B Manse Road Ardersier IV2 7SR <i>Branch Surgery:</i> Nairn Town and County Hospital and Primary Care Centre Cawdor Road Nairn IV12 5EE	01667 462240 01667-462912 (Fax) 01667-452278	5568-1
7964-2 7942-1 8087-0 8180-9 8000-4 7976-6 8073-0 8024-1 7934-1 8239-2 7939-1 8278-3	ADAM STANFIELD MACAULAY BAKER FLYNN FOWLIE MCPHEE COULTER BANKS MILLER SIMPSON SHERRY (S.8/8/11)	Alistair Alan C Calum Z Adrian Martin Suzanne Kevin Paul Audrey C Deborah David Carole A	m m m m m f m m f f m f	Lodgehill Clinic Nairn Town and County Hospital and Primary Care Centre Cawdor Road Nairn IV12 5EE	01667-452096 01667-456785 (Fax)	5590-6

BADENOCH & STRATHSPEY LHP

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
8044-6 8105-1 8138-8 8153-1 8192-2 8023-3 9647-4	JACHACY IRVINE LANGRAN KIRKWOOD MARTIN APPLEBY CARROLL	George B Gillian E Michael Gillian A Elspeth P Alistair Heidi M	m f m f f m f	Aviemore Medical Practice The Health Centre Aviemore PH22 1SY	01479-810258 01479-810067 (Fax)	5591-1
7928-6 7927-8 8104-3 8205-8 8233-3 8160-4 7993-6	MATHERS PIRIE PETERS MCILWAINE HAMILTON MILES MELTON (L.8/11/2010)	Stephen B Lesley K S Boyd Julie R Sharon Alan Andrew	m f m f f m m	The Health Centre Grantown-on-Spey PH26 3HR	01479-872484 01479-873757 (Fax)	5592-5
8251-1 8252-0 8257-1 8232-5 7996-1 7936-7 8027-6	MICHIE ANDERSON CONVERY IRELAND (L.29/7/11) PINNEY WOLSTENCROFT MURDOCH (S. 5/8/11)	Alastair R Mary E M Alistair Heather David C Kathryn M Julie	m f m f m f f	Kingussie Medical Practice Old Distillery Surgery Ardvonie Park Kingussie PH21 1ET	01540-661233 01540-661277 (Fax)	5593-0
8260-1	DRUETT	Heather A	f	Gergask Surgery Laggan by Newtonmore PH20 1AH	01528-544225 01528-544388 (Fax)	5594-4

ARGYLL & BUTE CHP

OBAN LORN AND THE ISLES

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
C3473-8 C6944-2	DRIJFHOUT CAIRNS	Marijtje Stuart	f m	Port Appin Surgery Port Appin Argyll PA38 4DE Branch Surgery Isle of Lismore DISPENSING SURGERY	01631 730271 01631 730642 (Fax)	84006
C3645-5	O'NEILL	Celine	f	Coll Medical Practice Arinagour Isle of Coll PA78 6SY DISPENSING SURGERY	01879 230326 01879 230418 (Fax)	84097

C6931-1 C6932-9	BINNIE BROOKS	David S Janet E	m f	Colonsay Surgery Scalasaig Isle of Colonsay PA61 7YW DISPENSING SURGERY	01951 200328 01951 200339 (Fax)	84129
C3838-5 C3402-9 C3542-4 C3655-2 C3603-0 C6908-6	DAVIES LYON BENNETT SWAN SHAW LONDON	Allison M John M Neil L M Adrienne K Fiona C Joanna M	f m m f f f	Taynuilt Medical Practice The Surgery Connel Argyll PA37 1PH Branch Surgery Dalmally DISPENSING SURGERY	01631 710229 01631 710767 (Fax)	84191
C6916-7	BARKHAM	Miranda	f	Easdale Medical Practice Clachan Seil Isle of Seil PA34 4TL DISPENSING SURGERY	01852 300223 01852 300392 (Fax)	84275
C3522-0 C3440-1	KENNEDY HAUNSCHMIDT	Susan D Shirley M	f f	The Surgery Salen Isle of Mull PA72 6JL DISPENSING SURGERY	01680 300327 01680 300312 (Fax)	84504
C3964-1 C6936-1 C6952-3 C6953-1	JACK ADIE (<i>L. 1/7/11</i>) CHAPMAN (<i>S.1/9/11</i>) LAVERY (<i>S.1/9/11</i>)	Jennifer A Francis E A Charles D Clare E	f m m f	Tobermory Medical Practice The Surgery Rockfield Road Tobermory Isle of Mull PA75 6PN	01688 302013 01688 302092 (Fax)	84519
C6940-0	ASTILL	Mark	m	Ross, Mull and Iona Medical Services The Surgery Bunessan Isle of Mull PA67 6DG Branch Surgeries, Isle of Iona and Pennyghael Community Centre DISPENSING SURGERY	01681 700261 01681 700638 (Fax)	84523
C3792-3 C3941-1 C3998-5 C3494-1 C3596-3 C3567-0 C3653-6 C6915-9 C6919-1	WILSON JESPERSEN MURRAY BOYLE BOYLE MACLENNAN WILSON ADAMS GLEN	Colin M Erik Allyson M Michael A Emma M Fiona A Richard J M Katherine J Ewan D	m m f m f f m f m	Lorn Medical Centre Soroba Road Oban PA34 4HE	01631 563175 01631 562708 (Fax)	84581

C3835-1 C3578-5	HOLLIDAY TODD	John D P Catherine A	m f	Tiree Medical Practice Baugh Surgery Isle of Tiree PA77 6UN DISPENSING SURGERY	01879 220323 01879 220893 (Fax)	84805
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MID-ARGYLL - KINTYRE AND ISLAY

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
C3862-8 C3983-7 C3518-1 C3888-1 C3426-6 C3609-9 C6928-1	LEASK (L. 30/6/11) LAZARUS NORRIE LEFTLEY VILLALBA MUNOZ COOK ANDERSON	James T S Malcolm Iain A Jeremy R Antonio Kathleen M Gordon J	m m m m m f m	The Health Centre Stewart Road Campbeltown PA28 6AT	01586 552105 01586 555841 (Fax)	84030
C3450-9	ELDER	Malcolm R	m	The Carradale Surgery Carradale Argyll PA28 6QG Branch Surgery Skipness DISPENSING SURGERY	01583 431376 01583 431237 (Fax)	84063
C3759-1	BIJRAL	Keval S	m	The Furnace/Inveraray Surgery Inveraray PA32 8XN	01499 500207 01449 302169 (Fax)	84307
C3490-8 C3418-5	ABELL TAYLOR	Christopher Sandra J	m f	Bowmore Medical Practice Windsor The Surgery Main Street Bowmore Isle of Islay PA43 7JH	01496 810273 01496 810607 (Fax)	84331
C3910-1 C6937-0 C3593-9 C3581-5 C6945-1	KNOWLES MACTAGGART ABELL TAYLOR JACKSON	Jean M Angus D Christopher Sandra J Matthew R	f m m f m	Port Ellen Practice The Surgery Geirhilda Back Road Port Ellen Isle of Islay PA42 7DR DISPENSING SURGERY	01496 302103 01496 302112 (Fax)	84345

C3573-4 C3634-0 C3606-4 C6955-8	GIBSON ABELL TAYLOR LYON (S. 1/9/11)	Grace E Christopher Sandra J Andrew R	f m f m	Rhynns Medical Centre Port Charlotte Isle of Islay PA48 7UD DISPENSING SURGERY	01496 850210 01496 850511 (Fax)	84350
C6934-5	PRUST (L.4/3/11) PRACTICE VACANT FROM 1/2/2011	Alison	f	Jura Medical Practice Glencairn Surgery Craighouse Isle of Jura PA60 7XG DISPENSING SURGERY	01496 820218 01496 820163 (Fax)	84383
C3777-0 C3945-4 C3422-3 C3477-1 C3694-3 C3965-9 C6914-1	SIMPSON PHILLIPS WARD SLOAN HELLIWELL DARNBOROUGH HUTCHINSON	Mark J Jeremy K Adrian D Richard D Rebecca M Sally Sinead V	m m m m f f f	Lochgilphead Medical Centre Mid Argyll Community Hospital & Integrated Care Centre Hospital Road Lochgilphead Argyll PA31 8JZ	01546 462002 01546 462471 (Fax)	84415
C6924-8 C6949-3 C6947-7	IRELAND KORNFELD WARD (S.1/7/11)	Elizabeth P Carsten Malcolm G	f m m	The Surgery Muasdale Tarbert PA29 6XD DISPENSING SURGERY	01583 421206 01583 421220 (Fax)	84472
C6948-5 C6946-9 C6950-7	IRELAND KORNFELD WARD (S.1/7/11)	Elizabeth Carsten Malcolm G	f m m	Southend Medical Practice Teapot Lane Southend Argyll PA28 6RW DISPENSING SURGERY	01586 830635 01586 830322 (Fax)	84651
C3463-1 C3457-6	SPINK MACGREGOR	Carina E A Lorna M	f f	Tarbert Medical Practice Campbeltown Road Tarbert Argyll PA29 6TY	01880 820219 01880 820104 (Fax)	84740

COWAL & BUTE

Ref No	Surname	Forename	M/F	ADDRESS	Tel No	Pr Code
C3783-4 C3587-4 C6926-4	JOHNSTON HALL BRENNAN	Sandra M Glen H Sharon P	f m f	Drs Johnston, Hall & Brennan 246 Argyll Street Dunoon PA23 7HW	01369 703252 01369 706680 (Fax)	84237
C3770-2 C3413-4 C6933-7 C6943-4	PEARCE MURDOCH BATES CURRIE	John M Fiona A Anthony J John S	m f m f	30 Church Street Dunoon PA23 8BG	01369 703482 01369 704502 (Fax)	84241
C3804-1 C3915-2	CAMPBELL THOMSON	Peter T Alan W	m m	Drs Campbell & Thomson 246 Argyll Street Dunoon PA23 7HW	01369 703279 01369 704430 (Fax)	84256
C3848-2 C3585-8	VON KAEHNE MCCULLOCH	Peter M R Annette P	m f	The Lochgoilhead Medical Centre Lochgoilhead PA24 8AA DISPENSING SURGERY	01301 703258 01301 703400 (Fax)	84449
C3556-4 C3459-2 C3447-9 C3497-5 C3572-6 C3919-5 C6951-5	BOYD CLARK LEWIS-SMITH SHAW SHENNAN MCGHIE POND (S. 20/6/11)	Colin B Roger D Peter A Andrew J William J S Fiona J Jennifer F	m m m m m f f	The Bute Practice The Health Centre High Street Rothesay PA20 9JL	01700 502290 01700 501530 (Fax)	84646
C3971-3 C6910-8	COULL TITTMAR	Robert S B Hans Jurgen	m m	Strachur Medical Practice Dal-Na-Craig Strachur Argyll PA27 8BX DISPENSING SURGERY	01369 860224 01369 860225 (Fax)	84684
C3583-1 C6905-1	HAMILTON TITTMAR	Ian J D Hans Jurgen	m m	Riverbank Surgery Kilmun Argyll PA23 8SE DISPENSING SURGERY	01369 840279 01369 840664 (Fax)	84716
C3663-3 C6954-0	CARLE PETTIE (S. 22/7/11)	George Alida J	m f	Kyles Medical Centre Tighnabruaich PA21 2BE DISPENSING SURGERY	01700 811207 01700 811766 (Fax)	84773

HELENSBURGH AND LOMOND

<i>Ref No</i>	<i>Surname</i>	<i>Forename</i>	<i>M/F</i>	<i>ADDRESS</i>	<i>Tel No</i>	<i>Pr Code</i>
C3750-8 C6939-6	TROUP BERARDELLI	David F Chiara	m f	Dr David F Troup Arrochar Surgery Kirkfield Place Arrochar G83 7AE DISPENSING SURGERY	08444 772520 01301 702746 (Fax)	85009
C3547-5 C6938-8	MCKELVIE GRAY	James D Louise M	M f	Garelochhead Medical Centre McAuley Place Garelochhead Helensburgh G84 0SL	01436 810370 01436 810909 (Fax)	85117
C3979-9 C3419-3 C3533-5 C3501-7 C3693-5 C6913-2 C6921-3	BROWN UNDERWOOD REITANO CLARKE MCGLINCHEY FANG MYERS	William R H Elizabeth M L Teresa Sally A Judith Jason Neil W	m f f f f m m	Dr Brown & Partners The Medical Centre 12 East King Street Helensburgh G84 7QL	01436 673366 01436 679715 (Fax)	85141
C3785-1 C3906-3 C3980-2 C3589-1 C3445-2 C6900-1	MACLEOD MCLACHLAN RAM FLATMAN STARK DUNN	Catherine Brian Alison J Wendy L Kim B Nicholas G	f m f f f m	Dr MacLeod and Partners Medical Centre 12 East King Street Helensburgh G84 7QL	01436 672277 01436 674526 (Fax)	85155
C3845-8 C3516-5	DOYLE FALCONER	Anthony J Andrew D	m m	Kilcreggan Health Centre Kilcreggan Argyll G84 0JL	01436 842156 01436 842259 (Fax)	85193