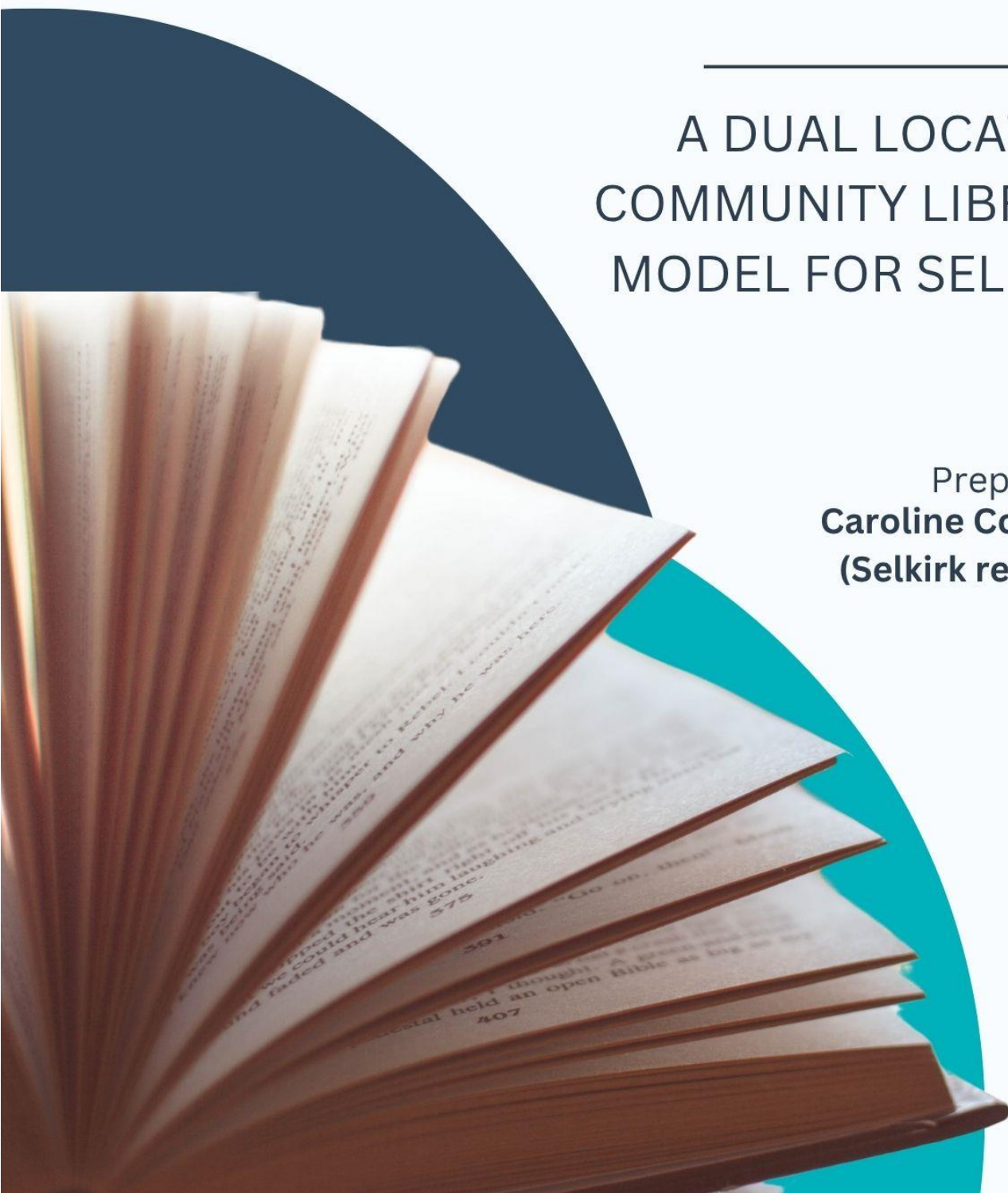


SUGGESTED MOBILE LIBRARY SERVICE

A DUAL LOCATION
COMMUNITY LIBRARY
MODEL FOR SELKIRK

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Suggestion: Selkirk Mobile Library Service

A Dual-Location Community Library Model for Selkirk

1. Summary

This suggestion plan proposes relocating Selkirk Library services from a fixed building to two mobile library units operating twice weekly at Philiphaugh and Victoria Hall. The model addresses the need for accessibility, cost-effectiveness, and targeted service delivery while maintaining key library functions—book lending, digital access, community learning, and outreach.

2. Vision and Objectives

To provide a flexible, inclusive library service that reaches people where they are and supports learning, literacy, and community wellbeing across Selkirk.

Objectives

- Ensure continuity of library access after downsizing or closure of static premises.
- Extend services to those with limited mobility or transport access.
- Promote reading, digital literacy, and lifelong learning.
- Reduce operational costs while increasing engagement

3. Service Model

Mobile Unit Design

- Two electric/hybrid mobile library vans or retrofitted mobile trailers.
- Shelving for books, audiobooks, and children's materials.
- Public-use tablets or laptops with internet access.
- Checkout, reservation pickup/drop-off point.
- Mobile printer and basic office services.
- Outdoor pop-up reading/activity area when weather permits.

Schedule

- Philiphaugh (Mon & Wed): 10am–2pm, at or near the primary school/community space.
- Victoria Hall (Tues & Thurs): 10am–2pm, near the hall car park or shared public space.

4. Services Offered

Service	Description
Book Lending	Adults', children's, and teen collections
Digital Access	Wi-Fi, eBooks, online databases
Device Help	Drop-in digital support and device guidance
Activities	Storytime, book clubs, board games
Reservation Pickup	Online reservations delivered to either site
Printing/Scanning	Basic admin services for community use

5. Target Users

- Local families and school children
- Elderly residents and carers
- Job seekers and digital learners
- Parents of young children (e.g. Bookbug sessions)
- Home-based or transport-limited individuals

6. Benefits of Mobile Model

Benefit	Description
Accessibility	Reaches users in community centres and schools
Cost-Effectiveness	Lower building overheads and staffing costs
Visibility	Builds awareness by being present in everyday places
Flexibility	Adjustable routes, responsive to user demand
Sustainability	Smaller footprint, electric-powered options available

7. Staffing and Governance

- 2 Mobile Library Officers (part-time, job share or flexible contract)
- 1 Community Engagement Coordinator (shared with library network)
- Supported by volunteers (for storytelling, tech help, etc.)
- Managed by Live Borders

8. Funding and Income Sources

- Public Funding: Live Borders, UK Shared Prosperity Fund
- Grants: Scottish Library & Information Council (SLIC), National Lottery Awards for All
- Community Sponsorship: Local businesses

9. Risks and Mitigation

Risk	Mitigation
Weather disruption	Covered waiting zones, nearby indoor partnerships
Low awareness	Branding, school partnerships, local media use
Staff shortages	Cross-training, flexible job shares
Vehicle downtime	Maintenance contracts and backup van sharing

10. Evaluation & Impact

- Monthly usage logs (visits, book issues, online access)
- Community feedback surveys
- School engagement reporting
- Cost-per-user metrics compared with static model
- Annual review to optimise locations or add routes