

Greetings from all at Neighbourhood Watch Scotland (NWS).



Neighbourhood
Watch SCOTLAND

Safer Neighbourhoods Stronger Communities

NWS are partnering with E-ON Next to help circulate the message of the forthcoming Radio Teleswitch Service (RTS) switch off, scheduled for 30th June 2025.

The switch off will affect households using older electricity meters to heat their home and hot water and now need to be replaced (at no cost). Failure to do so could mean that the heating and hot water may not work properly. You can find out more by visiting our website.



[More information](#)

E.ON Next customers who think they could be affected should refer to the website where they can book an appointment.

**e-on
next**



Those that use another energy provider should contact them directly or visit the Ofgem website for more information.

ofgem



It is vital that we help support members of our communities to ensure that they are not adversely impacted by the switch off deadline as best we can. We respectfully ask for your assistance in cascading this information as widely as possible.

In view of this we would be grateful if you could share the information via your internal channels (for staff awareness) and wider partner/customer service networks including social media outlets as you consider appropriate.

If you would like a supply of leaflets or any further information please get in touch at **info@neighbourhoodwatchscotland.co.uk** (the leaflets are free and we will cover all postage costs).

Thank you in anticipation of your support and in working with us to promote safer neighbourhoods and stronger communities.

Best wishes, from all at NWS.