



# Your Airport News

[www.bristolairport.co.uk](http://www.bristolairport.co.uk)

"I would like to welcome you to our latest edition of Your Airport News. Since our last newsletter, the airport has seen a continuing recovery in passenger numbers after the ever-increasing pent-up demand for travel. Even with the uncertainty of the latest coronavirus variant, we are working tirelessly with our business partners to ensure our passengers can enjoy a well-earned break as well as reuniting family and friends with loved ones.

"We have also announced our recent achievement of being awarded Neutrality status for our direct emissions by the Airport Carbon Accreditation scheme. This award supports our long-term strategy in reducing our carbon emissions and is another example of us demonstrating our commitment to addressing climate change. The airport will continue to work closely with stakeholders and business partners in the aviation industry to help reduce and drive down carbon emissions as we have set out our own target on all airport operations being net zero by 2030.

"I hope you and your families have had a good Christmas and I wish you all the very best throughout 2022." Dave Lees, CEO, Bristol Airport



## Runway Run

On the evening of October 5<sup>th</sup> 2021, 44 of the Bristol Airport team took part in the 'Runway Run' to raise money for Aviation Action charity. The event saw participants run, jog and walk the entire length of the 2,011 metre runway strip.



## New Sensory Room

We have recently opened a multi-purpose Sensory Room in our departure lounge. The Sensory Room is specifically designed for passengers with disabilities such as autism, dementia or cognitive impairment and provides a safe and interactive place and is designed to create a calming and relaxing environment when in unfamiliar surroundings. To find out more, visit:

<https://www.bristolairport.co.uk/at-the-airport/special-assistance/sensory-room>



## Local Community News

### Local Community Outreach Sessions

We have recently restarted our Local Community outreach sessions for our local neighbours. These sessions provide an opportunity for us to listen to any issues and concerns there may be in relation to our operations. The outreach sessions are an alternative to the regular 'drop-in' sessions as due to the ongoing coronavirus restrictions we will be holding face-to-face meetings by appointment only. We have provisionally confirmed that our next outreach session will be held on Thursday 10<sup>th</sup> February 2022 between 11:00 - 13:00 at the Hampton Hotel, Bristol Airport. If you would like to book an appointment at the Hampton Hotel or would prefer a phone call, please e-mail us at: [yourairport@bristolairport.com](mailto:yourairport@bristolairport.com).



### Over £160,000 Donated to local projects in 2021

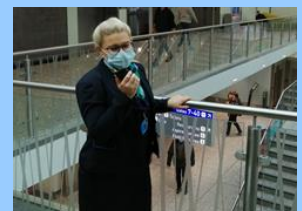
In 2021 our Local Community Fund, which helps and supports local businesses and communities, has granted over £160,000 to support projects which are in close proximity to the airport. In total, 59 individual projects have benefited from the Local Community Fund with grants ranging from £600 to £10,000. Also, as part of the Local Community Fund is the Noise Insulation Scheme which helps mitigate the impact of aircraft and ground noise. This scheme is set up to provide grants for new window installation for families living close to the airport and this year Bristol Airport granted over £85,000 to 39 individual residents in the local area.

For more information on the Local Community Fund and the Noise Insulation Scheme, visit > <https://www.bristolairport.co.uk/about-us/community/local-community>



## Airport Ambassadors

Do you like helping others, meeting new friends, and being part of a community? This year, we are reintroducing our volunteer programme for our Airport Ambassadors. Our amazing Airport Ambassadors provide additional support to our customer operational teams, ensuring our passengers receive a warm welcome and additional care whilst travelling through the airport. Airport Ambassadors can volunteer a minimum of 4 hours per week and receive a range of amazing benefits. To learn more about being an Airport Ambassador and being a valuable member of the Bristol Airport Community, please email [volunteer@bristolairport.com](mailto:volunteer@bristolairport.com) for more information.



## Airline News

### Eurowings Inaugural Flight

In October, we welcomed Eurowings to Bristol Airport for the first of their inaugural flights to Prague. The three weekly service route (Monday, Friday and Sunday) provides an exciting city break destination for travellers in the region.



### KLM 3rd rotation

Last month, we welcomed back the third rotation of the KLM Bristol to Amsterdam Schiphol Airport. The additional flight will provide passengers with more choice for onward connections for business and leisure travellers.



### EasyJet adding additional aircraft to its Bristol base

We recently announced that easyJet will be adding additional aircraft to its Bristol base for this Summer. The increase in the airline's fleet will provide over 170k seats flying to 74 destinations across Europe.



## Sustainability Initiatives

### Bristol Airport partners with easyJet to decarbonise ground operations

Last Autumn, we announced a recent partnership with easyJet to decarbonise ground operations at the airport. We achieved close to zero emission aircraft turnarounds through the use of electric powered ground equipment instead of diesel. The trial results have shown a 97% reduction in CO2 emissions using the daily data produced throughout September. Switching to electric ground equipment including steps, baggage trolleys, belt loaders and ground power units to service the aircraft between flights is one of a number of initiatives focused on reducing emissions.



### Festival of Clean Aviation Growth

Back in October, Bristol Airport hosted the third in its series of Roundtable events with leading members of the region's Aerospace and Aviation Cluster. The focus of the event was the development of an ecosystem for hydrogen in the region – not just in the rail, road, maritime and air transport sectors but for domestic and commercial power too – with the strapline of **Make It - Move It - Use It**.



### Bristol Airport trials electric airside bus

We have recently been trialling an electric airside bus operating between our terminal building and aircraft. The fully electric vehicle has been supplied by COBUS and can carry up to 110 customers with state-of-the-art features to maximise safety and comfort.

Since the trial, we have placed an order and are expecting the first electric bus to be delivered this year, along with a number of other electric vehicles which will be rolled out across the airport's operations.



### Your Airport News – Sign-Up



We have recently launched a brand-new electronic community newsletter. Local residents can now sign-up on our online form and receive news about what's been going on in and around the airport including events, new routes, sustainability initiatives, the local community fund and much more. To sign-up visit our website at:

<https://www.bristolairport.co.uk/about-us/community/local-community-newsletter>.

### Feedback

To constantly improve as an airport, it is important to listen, speak and receive feedback from our local community and we would love to hear from you, good or bad. Tell us about your experience of travelling through Bristol Airport or what else you would like to know more about. To get in contact, please contact us at: [yourairport@bristolairport.com](mailto:yourairport@bristolairport.com)



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