

Survey Data Analysis Conducted For Liverpool Advocates For Windrush:

UNDERSTANDING THE EXPERIENCES OF THE WINDRUSH GENERATION IN MERSEYSIDE

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1. Introduction

The Windrush Scandal resulted in numerous individuals, particularly those from the 65 Commonwealth nations identified by the Home Office, being wrongfully classified as illegal immigrants in the United Kingdom (UK).

In response, the British government introduced the Windrush Schemes to rectify individuals' immigration status and offer compensation if they were unable to legally prove their right to be in the UK. However, a persistent challenge has been the low number of applications received for both status rectification and compensation. This report aims to investigate the underlying reasons for this issue by presenting findings from a comprehensive analysis of survey data.

The survey, conducted by Liverpool Advocates For Windrush (L.A.W.), collected responses from individuals potentially impacted by the Windrush Scandal, primarily within the Merseyside Region. The findings reveal key trends and barriers in the application processes, levels of awareness about the schemes and the demographic characteristics of the respondents. The primary objective is to identify the reasons behind the low application rates and propose recommendations for enhancing engagement and support for claimants.

2. Methodology

The analysis is based on data gathered from a survey consisting of 47 questions designed to understand the Windrush Generation and descendants' experiences through the Windrush Schemes. The quantitative data are summarised using descriptive statistics, bar charts and pie charts. The survey captured critical areas such as:

- Awareness of the schemes
- Barriers to applying
- Success rate of applications
- Channels through which respondents first learned about the schemes

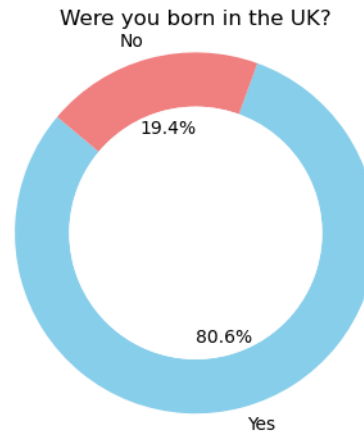
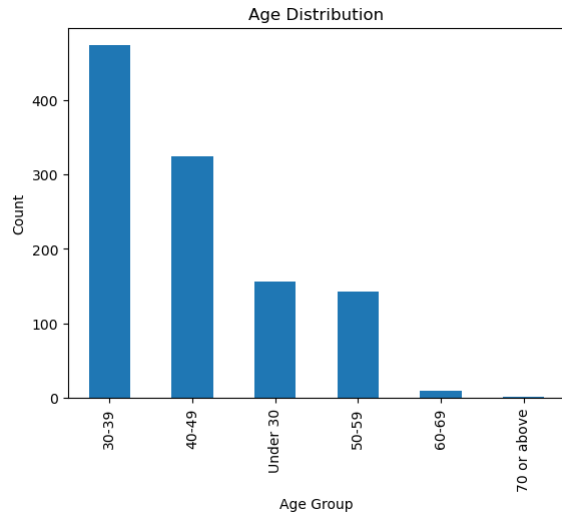
To ensure the accuracy of the findings, the survey responses were cleaned and filtered to remove any incomplete or unclear data. The final analysis includes responses from individuals across diverse age groups, genders and nationalities.

3. Key Findings

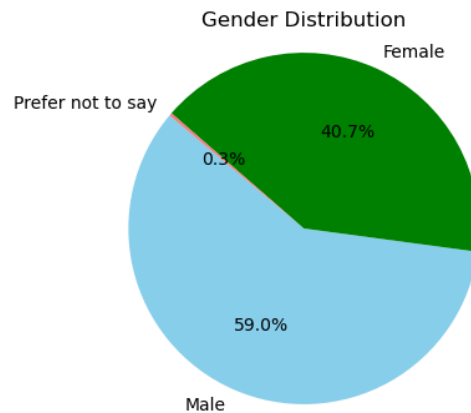
3.1 Demographics

- **Age Range:** The majority of respondents fall within the 30-39 age group, indicating that many affected individuals are still of working age. This also identifies technology as a potential barrier for the elderly generation.

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- **Gender:** Among the respondents, 59% are male, 40% are female, and 1% preferred not to disclose their gender.

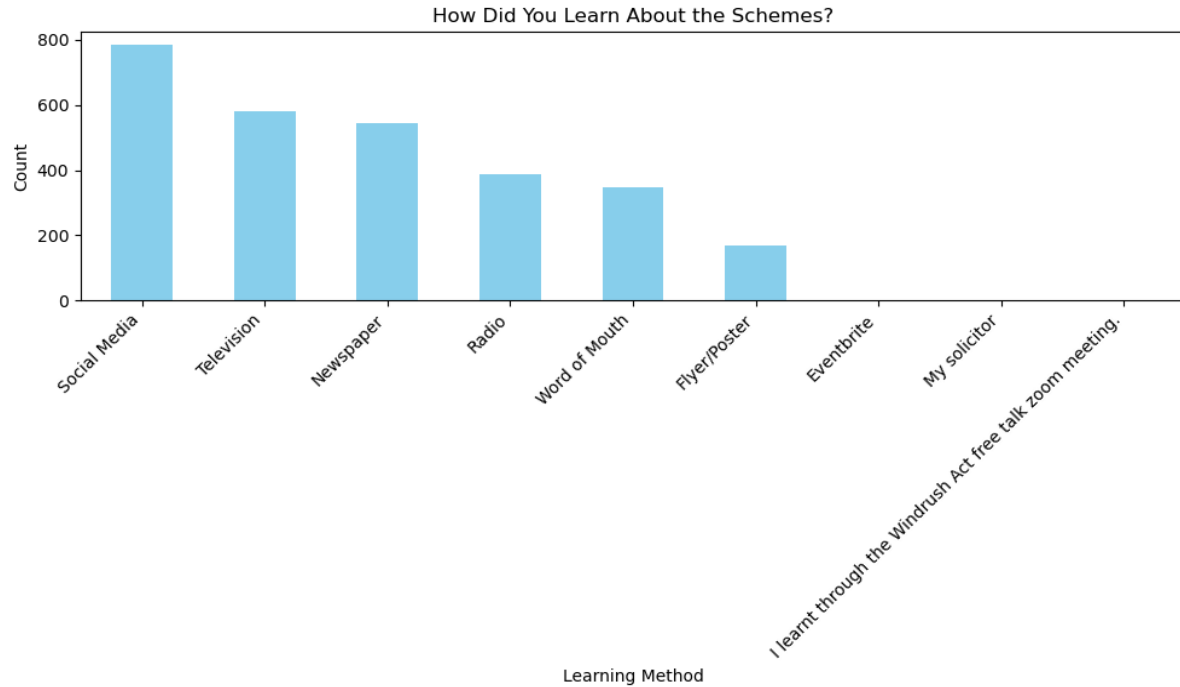


- **Nationality:** A significant proportion (80.6%) of respondents were born in the UK, with the majority holding UK nationality.

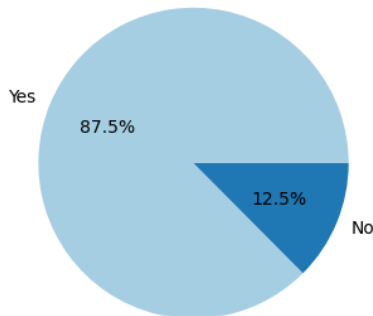
3.2 Awareness and Application Process

- **Awareness of the Scheme:** Most respondents (87.5%) reported having applied for compensation through the scheme, indicating a relatively high level of awareness. Social media emerged as the primary platform for learning about the scheme, while only one individual noted being informed by their solicitor.

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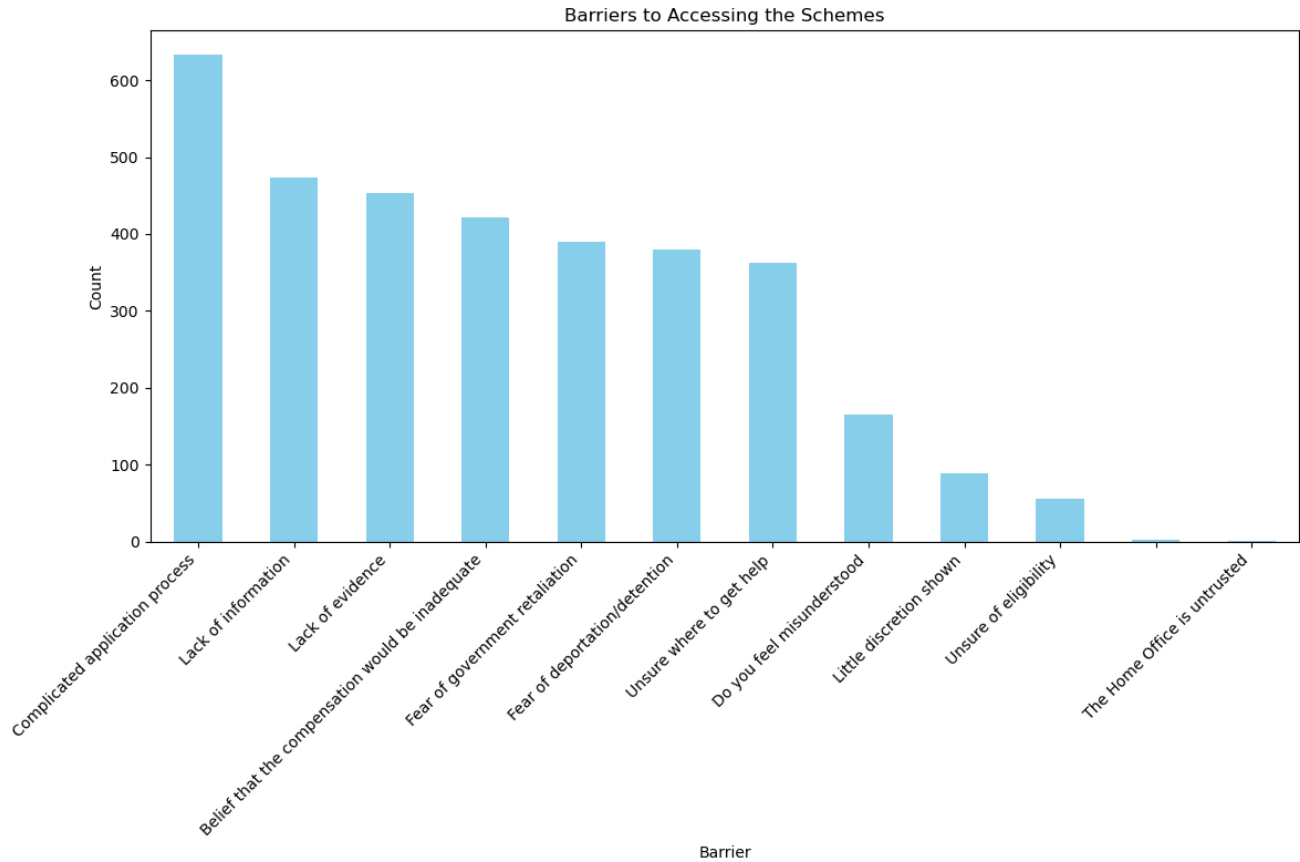


Applications for Status or Compensation through the Schemes



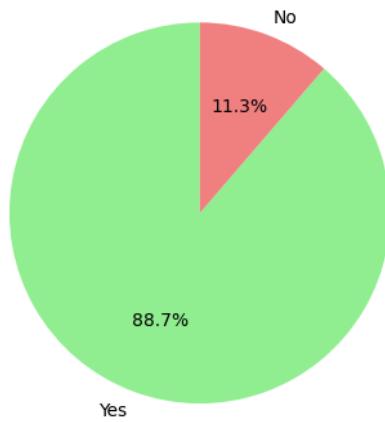
- **Barriers to Application:** The most frequently cited barriers included the complexity of the application process, a lack of information, and difficulties in gathering required evidence. Additionally, some respondents expressed concerns that the compensation offered would be inadequate, discouraging them from applying.

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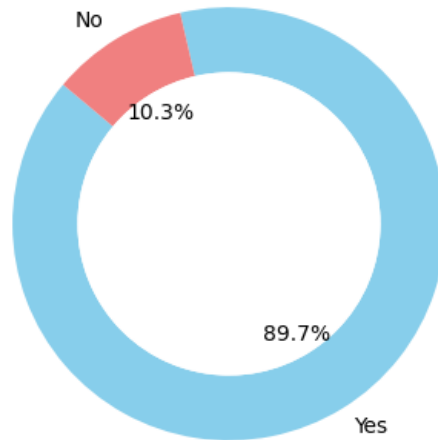
Success Rate: Among those who applied, 88.7% reported success, receiving a biometric card as proof of their status. However, 2.3% indicated that they did not receive any compensation.

Success and Biometric Card Receipt



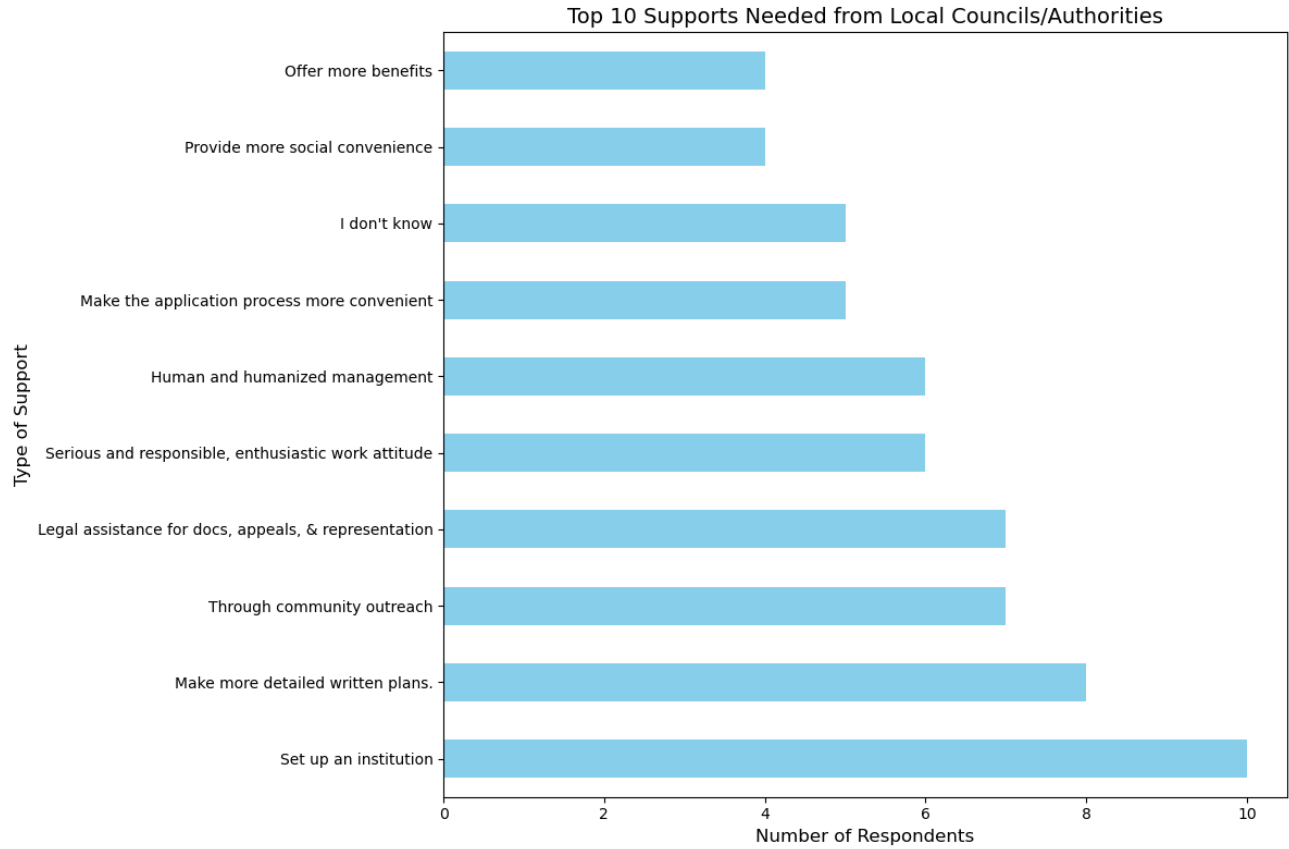
3.3 Public Engagement and Experience with the Process

Would more public engagement be helpful?



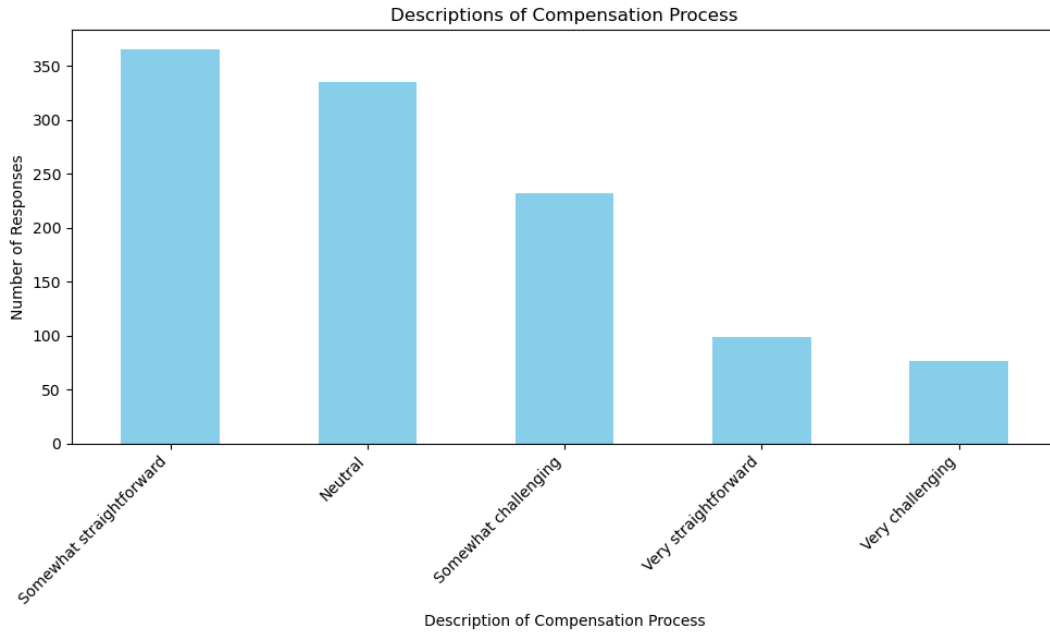
- **Engagement:** Respondents emphasised the need for enhanced public engagement, with many advocating for the establishment of dedicated institutions to assist individuals throughout the application process. Requests for legal assistance, particularly with documentation, were also common.

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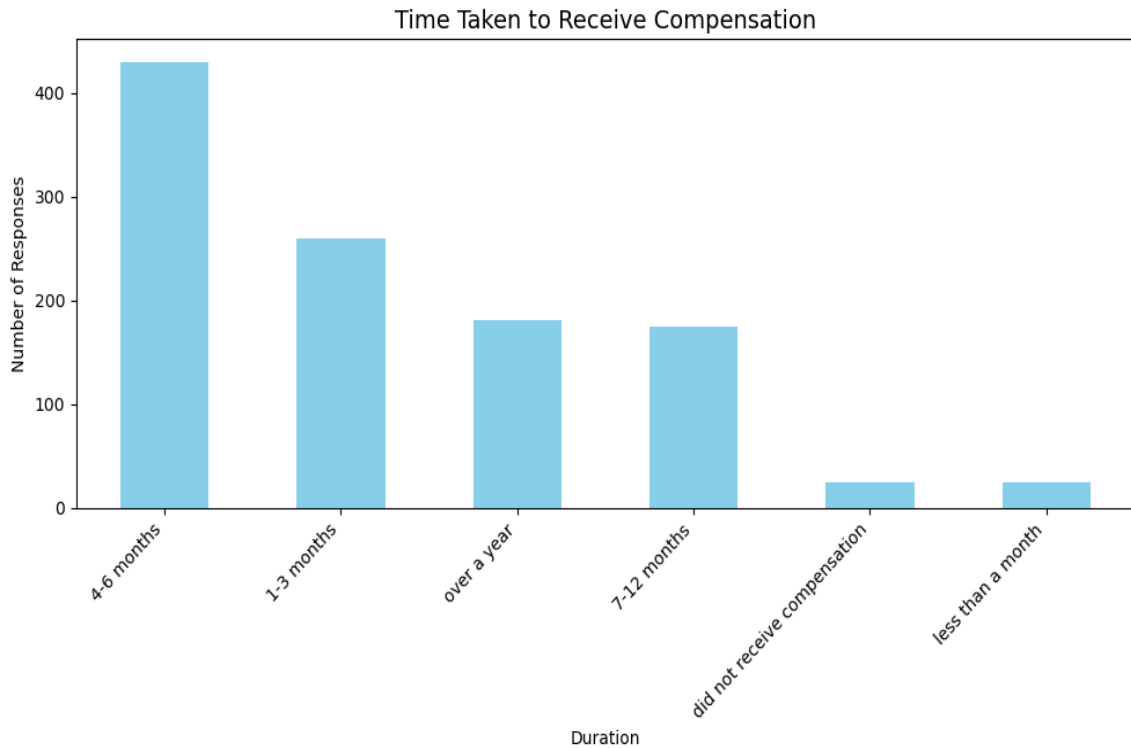


- **Experience with the Compensation Process:** While the majority of respondents found the process somewhat straightforward, others reported neutral or challenging experiences.

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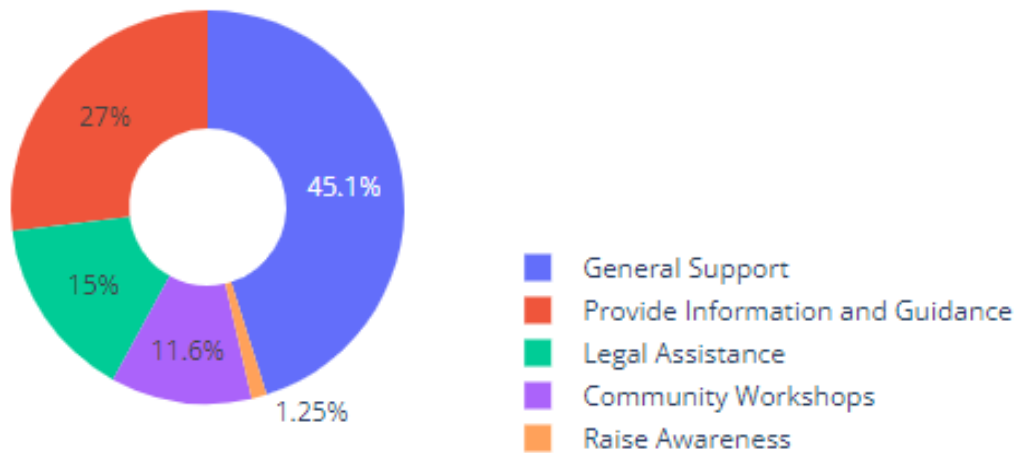


- **Time to Receive Compensation:** Most respondents (78.6%) received compensation within 4-6 months, although a small fraction experienced longer delays or reported no compensation at all.



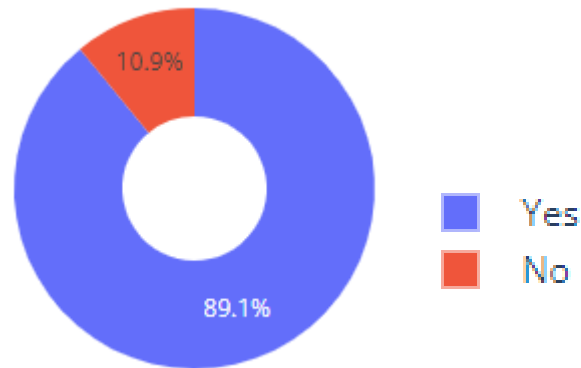
3.4 Support and Services from LAW

Ways L.A.W. Can Support Applicants to the Windrush Schemes



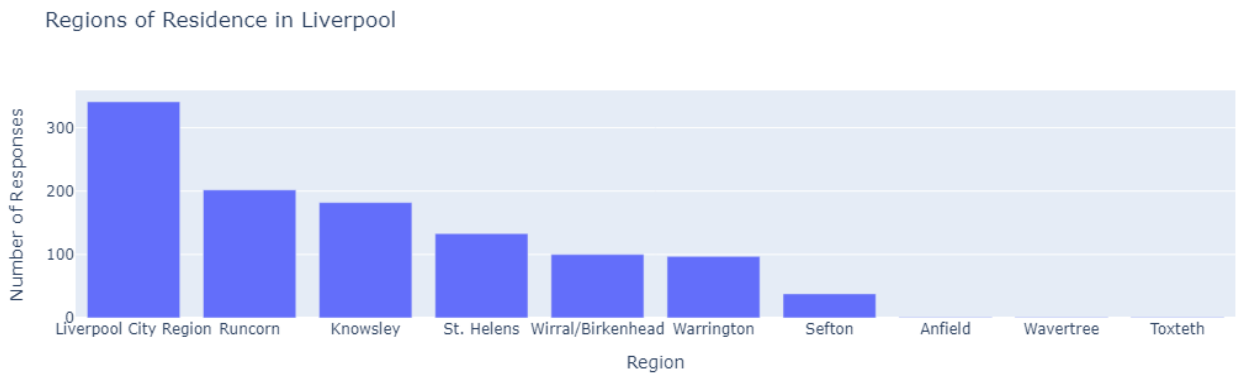
- ***Desire for Support:*** Many respondents expressed a desire for LAW to provide more direct support, including general services, outreach programs, and trauma counselling for those affected by the scandal.
- ***Generational Impact:*** The largest affected generation spans from 1970-2000, followed by 2000-2010, and 1960-1970.
- ***Legal Assistance:*** Legal aid for obtaining necessary documents remains a significant need within the community, with 78.6% of respondents supporting LAW's initiative to offer free trauma counselling.

Responses to Free Traumatic Counselling Offered by L.A.W.



3.5 Regional Distribution of Respondents

The survey responses show a diverse distribution of participants across Liverpool’s regions, as illustrated in Figure below (Regions of Residence in Liverpool). The majority of respondents, 341, are from the Liverpool City Region, making up the largest group in the survey. This suggests that the central urban area may contain a significant portion of those affected by the Windrush Scandal.



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Additional notable figures include:

- Runcorn: 202 respondents
- Knowsley: 182 respondents
- St. Helens: 133 respondents
- Wirral/Birkenhead: 100 respondents
- Sefton: 38 respondents

and one respondent for Wavertree, Anfield and Toxteth. These numbers highlight the reach of the Windrush Scandal's impact across Liverpool and surrounding regions, with central areas showing the highest response rates. These insights could guide more targeted outreach and resources, particularly in high-response areas like the Liverpool City Region, Runcorn, and Knowsley, to ensure adequate support for affected individuals.

4. Recommendations

Recommendations for Improving the Accessibility of the Windrush Scheme



- ***Simplify the Application Process:*** The complexity of the application process emerged as a critical barrier. The government and relevant organisations should work towards simplifying this process, providing step-by-step guidance and clearer instructions on required evidence.
- ***Increase Awareness through Multiple Channels:*** Social media has proven to be a significant tool for raising awareness about the scheme. Expanding engagement through partnerships with community organisations, legal firms, and local councils could enhance outreach, particularly to harder-to-reach demographics.

- **Address Concerns about Adequacy of Compensation:** A prevalent belief that the compensation may be inadequate has deterred some individuals from applying. Public communications should emphasise the fairness and adequacy of the compensation process, supported by real examples and testimonials from successful applicants.
- **Improve Access to Legal Aid:** The survey clearly identifies a need for increased legal assistance, especially in obtaining necessary documentation to support applications. Partnering with legal aid organisations or offering free legal advice would alleviate this burden for claimants.
- **Expand Public Engagement Programs:** More outreach is essential to encourage those who may be unaware of the scheme or hesitant to apply. Initiatives such as workshops, drop-in centres, and information campaigns within affected communities would promote greater participation.
- **Ongoing Mental Health and Community Support:** LAW's initiative to offer trauma counselling and general support services should be further expanded. Recognising the emotional and psychological toll of the Windrush Scandal, access to mental health services is vital for recovery.

5. What Liverpool Advocates For Windrush (L.A.W.) Is Doing

LAW is committed to providing a support network for individuals and families affected by the Windrush Scandal. Their initiatives include:

- *Offering legal guidance to assist with the status rectification and compensation processes.*
- *Conducting community outreach programs to raise awareness of rights and the compensation scheme.*
- *Establishing trauma counselling services to support those grappling with emotional and psychological impacts.*
- *Advocating for policy changes and more streamlined processes in collaboration with various stakeholders.*
- *Networking with universities and other institutions to expand their reach and secure funding for ongoing advocacy efforts.*

LAW plays a pivotal role in advocating for systemic changes while ensuring those impacted by the Windrush Scandal receive the necessary support to navigate complex legal processes and rebuild their lives.

6. Conclusion

The findings from this survey suggest that while awareness of the Windrush Compensation Scheme is relatively high, significant barriers remain. Complicated processes, insufficient legal support, and concerns about compensation adequacy continue to hinder many individuals from applying. Liverpool Advocates For Windrush (L.A.W.) can play a crucial role in addressing these challenges by providing direct support, enhancing public engagement, and advocating for policy improvements. Ongoing research and concerted efforts are essential to ensure that justice is served for all those affected by the scandal.

END.

Liverpool Advocates For Windrush:

Tonika Stephenson (co-Founder)
Ngunan Adamu
Louise Harbour
Jeannette Francis
Elliot J.

Garrick Prayogg (co-Founder)
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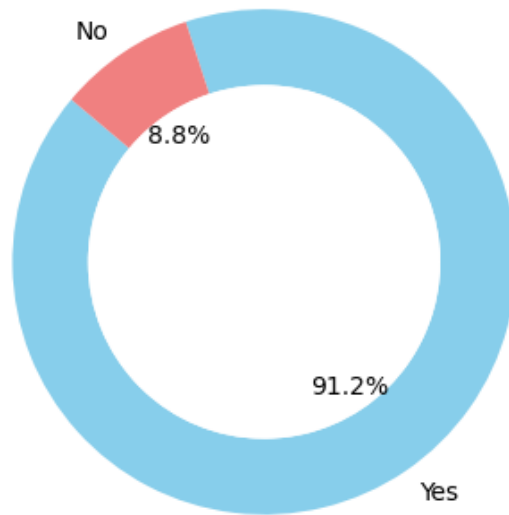
Boniface Chimpango (Crown & Law Solicitors), Malla Pratt (City, University of London), Lilian M. de Menezes (City, University of London), and Rachel Stalker (Liverpool John Moore University).



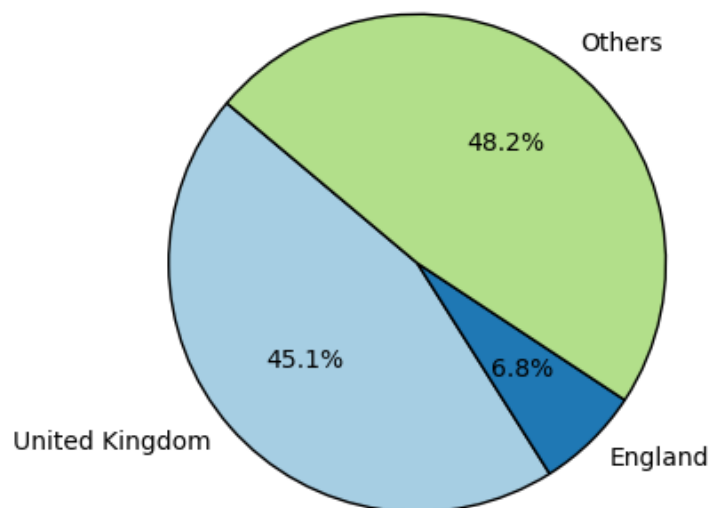
APPENDIX

Further information captured from the survey data that was not expanded upon above.

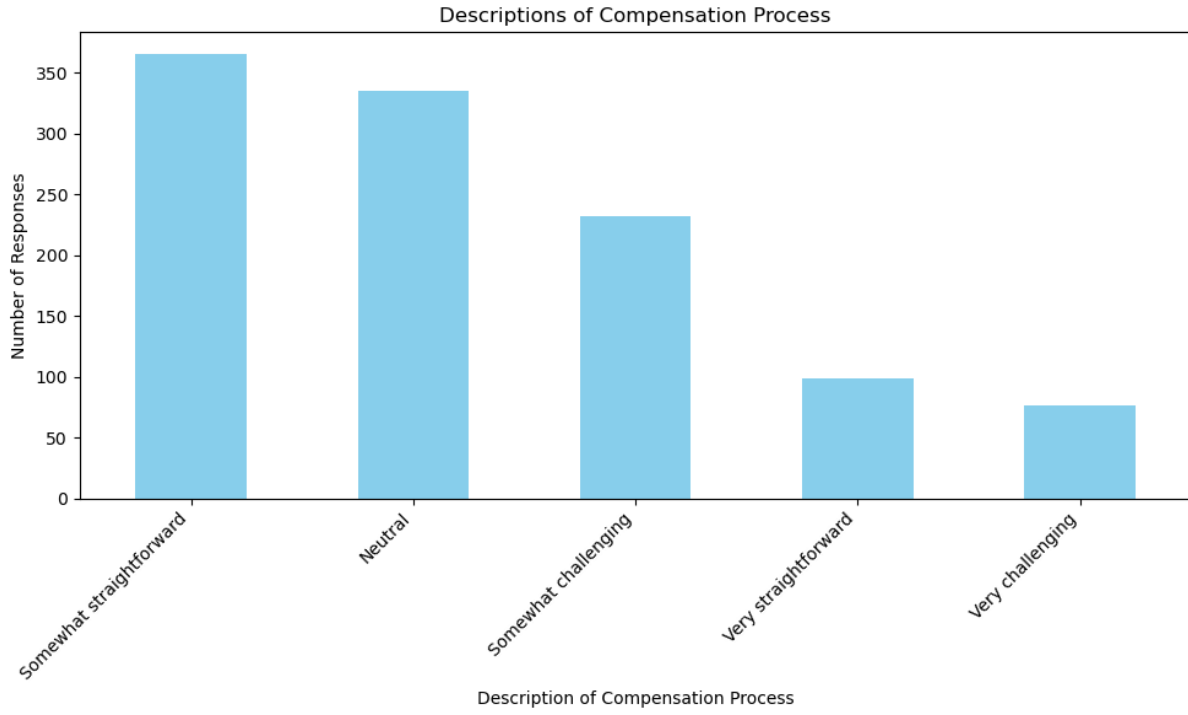
Were you or a family member affected



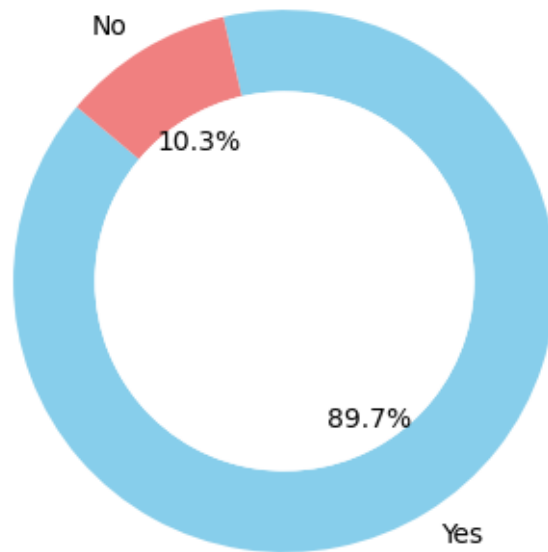
Current Nationality of Respondents



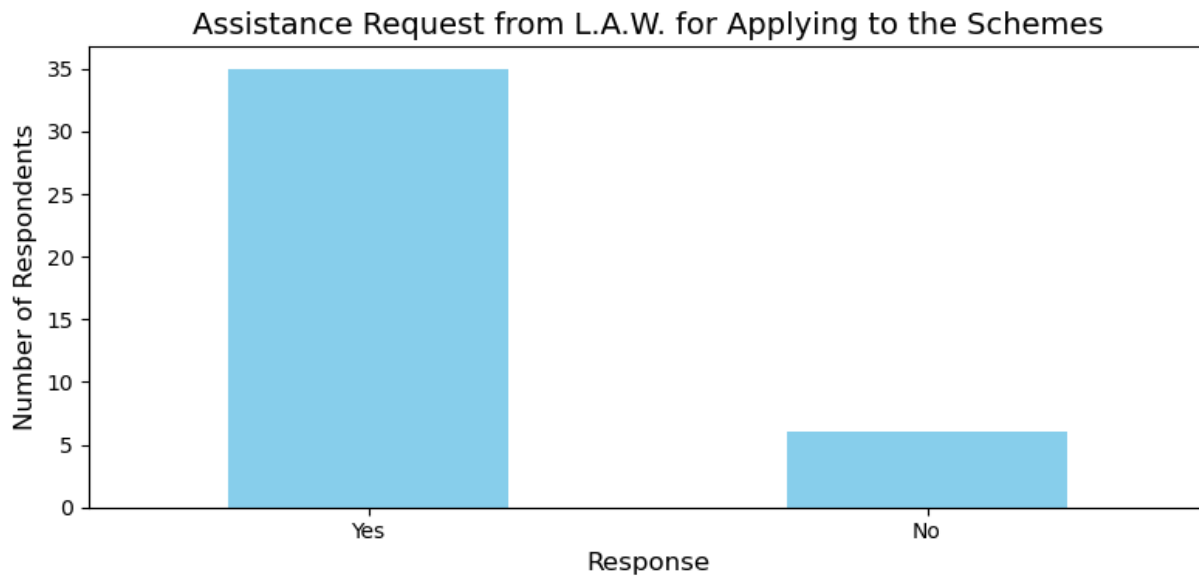
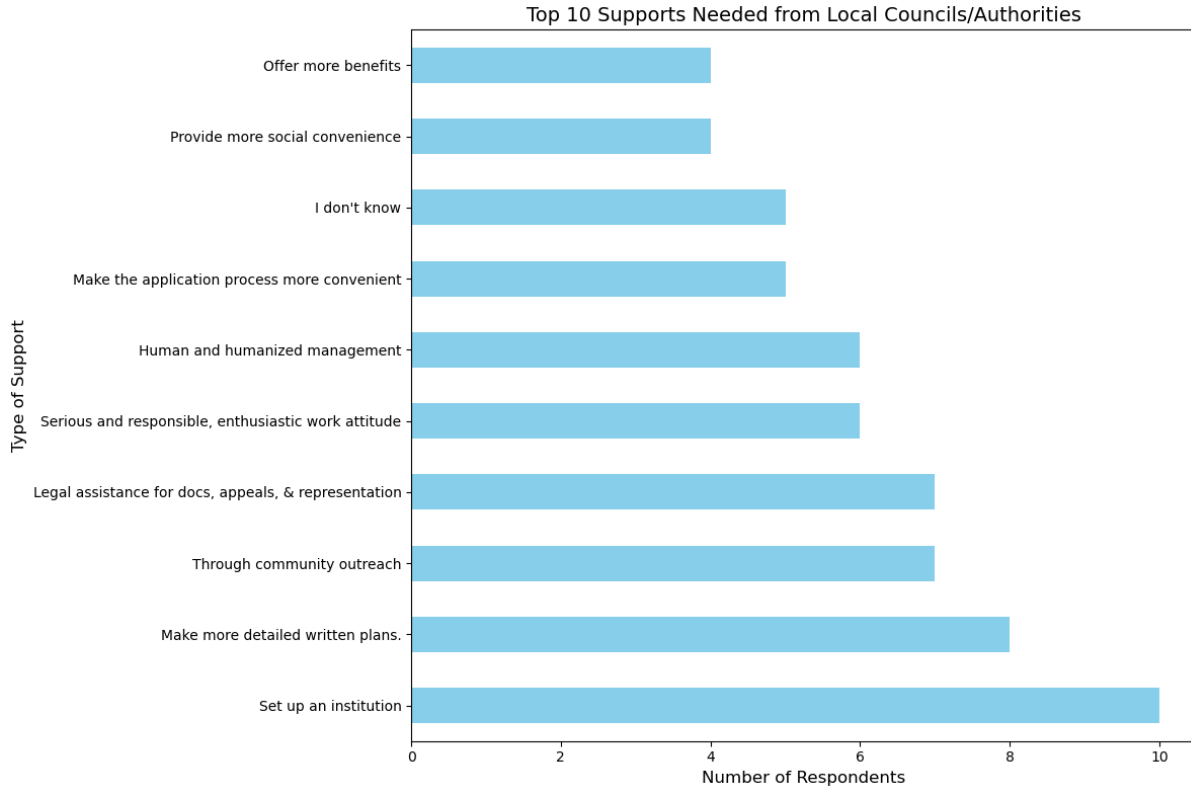
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Would more public engagement be helpful?

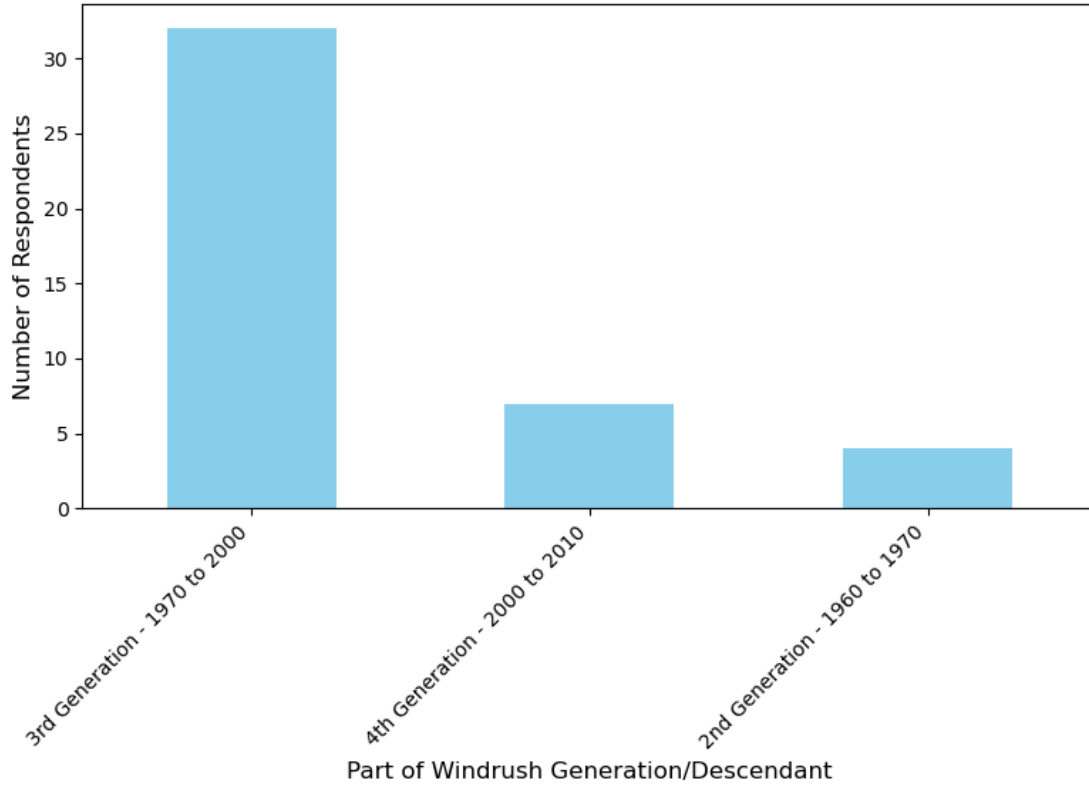


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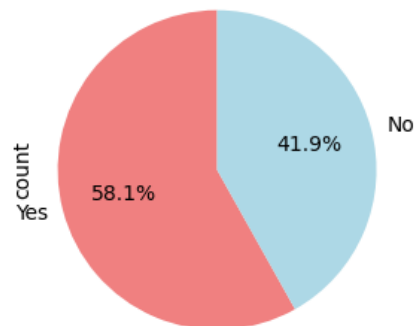


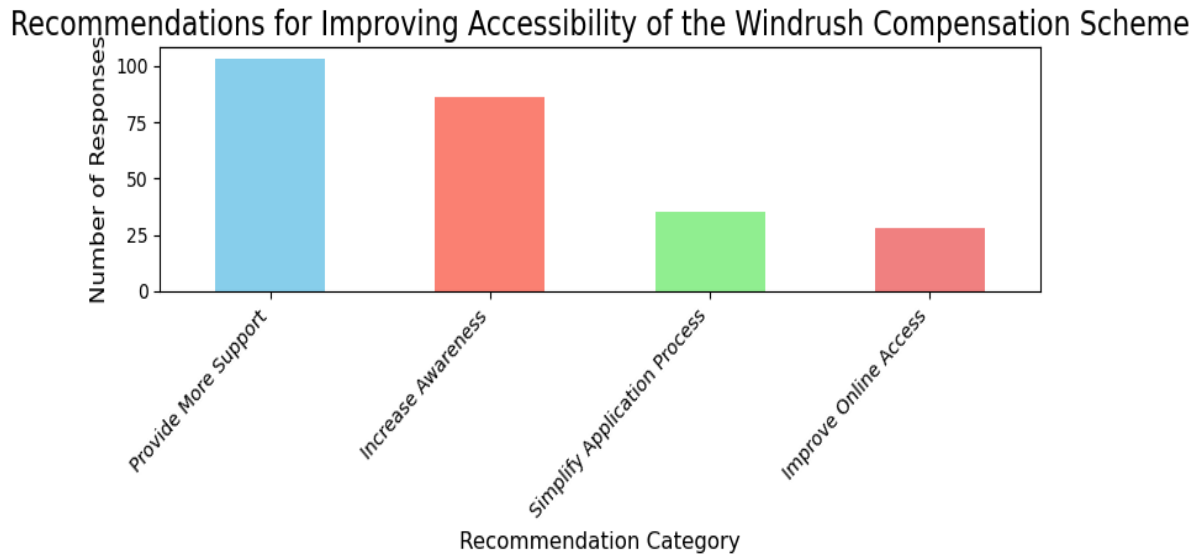
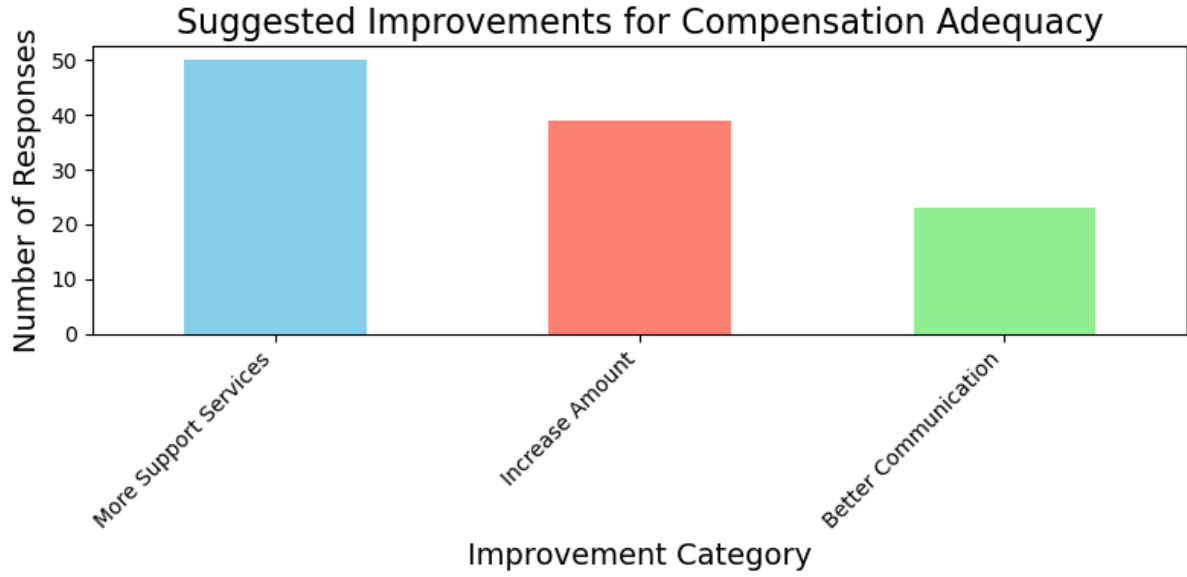
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Directly Affected by the Scandal: Parts of the Windrush Generation and Descendants



Awareness of Applying on Behalf of a Deceased Relative Affected by the Scandal





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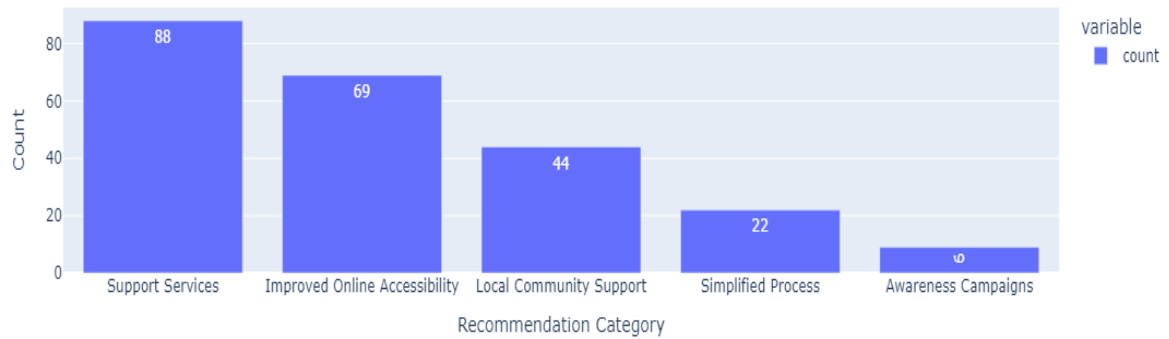
Responses to Free Traumatic Counselling Offered by L.A.W.



Ways L.A.W. Can Support Applicants to the Windrush Schemes



Recommendations for Improving the Accessibility of the Windrush Scheme



help application
process scandal
legal fear windrush
community awareness
compensation
rights justice
support deportation

END.

