

# KEEPING SURREY SAFE

During the last few months we have all had to deal with the most complex, restrictive and worrying public health crisis in our lifetimes in the shape of COVID-19.

In Surrey, I am proud to say we have done so, and continue to do so, together.

Every community across the county has been standing to protect the vulnerable, supporting each other and working with us to get Surrey through the crisis.

I want to say Thank You to every resident for playing their part. As lockdown measures are eased and we begin to look to the future with hope, it is important that our togetherness and our collective sense of responsibility remains.

**Please continue to play your part and together we will keep Surrey safe.**



**TIM OLIVER**

Leader of Surrey County Council

## SURREY'S RESPONSE

In Surrey, the Local Resilience Forum has been responsible for coordinating the response to COVID-19 and the national lockdown. This is jointly led by Surrey County Council, Surrey Police and Surrey Fire & Rescue

Service, and involves many partners across the county.

We have been working together, with a common purpose – to protect our health services and save lives. **We have:**



Handled over **10,000** calls into the Surrey community helpline

Made direct contact with **39,793** vulnerable and shielding residents, including over **30,000** calls and over **5,000** welfare visits



Opened a new community hospital in just **35 days**



Had around **250,000** views of Surrey County Council's Coronavirus web pages



Worked with **276** Voluntary, Community and Faith based groups across Surrey

Delivered **1,830** food boxes



Sourced, sorted and delivered over **7 million** items of PPE to the front line



Helped coordinate over **10,000** registered volunteers delivering support in the community



Established **3** temporary mortuary sites to ease pressure on hospitals

# LEADING SURREY'S RECOVERY

**While much of the response work continues, we have also been working on ensuring Surrey is able to recover from the impact of COVID-19.**

At the start of 2020, Surrey delivered its budget for the year ahead, alongside a 5-year financial plan, that set out huge investment in the county. After two years of rigorous financial management and a transformation of the council and its services, we are in a strong and sustainable financial position. This enabled us, as a County Council, to act as the financial bedrock for Surrey in responding to COVID-19.

**It also means we are able to lead Surrey's recovery.**



## COMMUNITY PROJECTS FUND

Surrey's Community Projects Fund will launch in the Autumn - a £100m five-year community fund, giving residents the opportunity to make ambitions for their neighborhood come to life.

This is about every person who lives in Surrey – we want you to tell us what you need, what you want, what you've dreamed of that will make life and living in your area better.

## CLEANER, GREENER AND SAFER TRAVEL

We are developing an ambitious programme of active travel measures to support walking and cycling safely in Surrey – to get people back out in high streets safely, reduce congestion and improve air quality.

We have already begun widening pavements, trialling new cycle ways and installing extra bike parking. We will be seeking your feedback on these schemes, so our communities are involved as we design more permanent solutions.

## CARE SECTOR SUPPORT

We have stood shoulder to shoulder with our care sector during the difficulties of the COVID-19 pandemic. We will continue that support to ensure our most vulnerable residents are kept safe and well looked after.

There are some tremendous examples of Surrey's care homes keeping residents safe and well during lockdown, and our care staff deserve a huge thank you for their dedication.

We have waived the cost of the PPE we provided through the response and delivered over £10m in grants to help care settings deal with the impact of COVID-19. We have helped coordinate enhanced infection control training with our partners, Surrey Heartlands NHS and Surrey Care Association.

**Surrey County Council is also working on a Community Impact Assessment so we can fully understand the needs and challenges now facing residents across the county. We are conducting surveys, focus groups and having conversations with community organisations, and we are eager to hear your thoughts directly.**

Please tell us how COVID-19 has affected you by e-mailing **communityimpact@surreycc.gov.uk**



## FIND US ON SOCIAL MEDIA



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# MAKING SURREY FIT FOR THE FUTURE



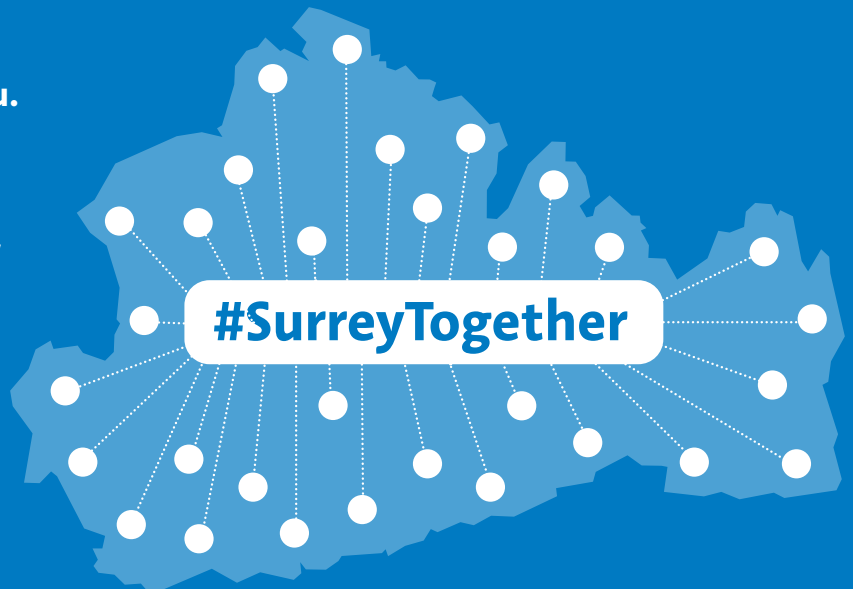
## We want to revolutionise the way your council can deliver for you.

I have written to the government outlining a vision for a future for Surrey, and we are developing a detailed plan to show how we can deliver it.

- We want a council that is simpler for you to access
- We want a council that provides you with much better value for money
- We want a council that gives real power to local communities

## **This vision is for one single council for Surrey.**

A council that can plan strategically for the whole county, while properly engaging and empowering those natural communities we identify with close to home – our town, our village, our own support networks.



This vision for a better local council for you will progress over the coming weeks and months. The best way to keep updated on this, and everything we do for you as a council, is through our social media accounts and website: [surreycc.gov.uk](https://surreycc.gov.uk)



# PLAY YOUR PART

**As we head towards Autumn and Winter, NHS Test and Trace is going to be the most effective way of controlling the spread of COVID-19.**

We all want to see schools and businesses remaining open so life can continue going back to normal.

For this to happen it is crucial that we all play our part by continuing to follow Government guidelines - washing hands, keeping our distance, wearing a face covering where appropriate and getting tested at the onset of any symptoms.

Anyone who thinks they may have symptoms of COVID-19 can get a test at one of the many testing centres across Surrey.

**Go to [NHS.uk/coronavirus](https://www.nhs.uk/coronavirus) or call 119 to book a test.**

If you test positive, or you are told that you've been in contact with someone who has tested positive, you will need to isolate. And you can help contact tracers slow the spread of the virus by sharing details of the people you've been in contact with while you were infectious.

**We can all work together to Keep Surrey Safe and protect our loved ones and the wider community.**

## EVERYONE who has symptoms can get a test. Here's what you need to do

### Got symptoms?

#### START ISOLATING

- **You** for 10 days
- **Household** for 14 days

#### BOOK A TEST

- [NHS.uk/coronavirus](https://www.nhs.uk/coronavirus)
- or call 119

#### NEGATIVE FOR COVID-19

- **Household** stops isolating immediately
- **You** stop isolating if you feel well

#### POSITIVE FOR COVID-19

- **Share** your contacts via NHS Test and Trace
- **Continue** isolating

### If you have been in close contact with someone who tests positive

#### ALERT

You may be alerted by NHS Test and Trace

#### ISOLATE

For 14 days after close contact

### If you develop symptoms

#### BOOK A TEST

Household isolates for 14 days

#### NEGATIVE FOR COVID-19

- **Household** stops isolating immediately
- **You** complete 14 day isolation

#### POSITIVE FOR COVID-19

- **You** begin new 10 day isolation
- **Household** completes 14 day isolation

This information is correct as of 31 July and is subject to change.  
For the most up-to-date guidance please visit: [gov.uk/coronavirus](https://www.gov.uk/coronavirus)