

Ardlair Guest House Covid 19 Terms & Conditions

During Covid 19 we will be operating a self check in system, when you arrive there will be instructions on the door directing you to your room. If you need me for any reason you can contact me on 07507778259 or 01854613417.

Please adhere to social distancing and be courteous to other guests. If another guest/party are in the front porch please wait until they have gone up the stairs before entering and use the hand sanitizing dispenser in the front porch. Please also use this advice in the hall and stairs, if a guest/group are already entering/leaving.

Should you present with Covid 19 symptoms please contact me by phone and stay in your room to avoid transmission to other guests.

Under present Government Guidelines if you present with symptoms of COVID - 19 during your stay you will be advised to check out and go home to self isolate if you live within the uk. Should you be unable to do this due to having to travel by air then you can request to self isolate in your room. You would be liable for the cost of this stay, charged at the agreed rate already being paid for the room. Should you be to ill to travel please let me know as soon as possible, the same payment rules would apply as for overseas travelers. You are also advised to contact NHS Inform.

Should your booking have to be changed/cancelled due to another guest having to self isolate you will be refunded 100% of your payment and we will endeavor to find you alternative accommodation as nearby as possible.