

## Citizens Advice Northumberland

All Citizens Advice Northumberland's offices are currently closed in line with the government guidance to help reduce the spread of Covid19.

However, we are still able to provide a telephone and digital service via the following channels:

Advice on any general enquiry areas	Telephone <b>03444 111 444</b> 9.00am-4.30pm Mon-Fri. Email advice via our online form at <a href="http://www.citizensadvicenorthumberland.org.uk">www.citizensadvicenorthumberland.org.uk</a> Online advice <a href="http://www.citizensadvice.org.uk">www.citizensadvice.org.uk</a>
Universal Credit Help to Claim service	Telephone <b>0800 1448444</b> 8.00-6.00pm Mon-Fri Or <b>01670 339985</b> Email <a href="mailto:uc@citizensadvicenorthumberland.org.uk">uc@citizensadvicenorthumberland.org.uk</a> Webchat/onlineadvice <a href="http://www.citizensadvice.org.uk/benefits/universal-credit/claiming/help-to-claim/">www.citizensadvice.org.uk/benefits/universal-credit/claiming/help-to-claim/</a> Textphone 18001 0800 144 8 444
Debt and money advice	Telephone <b>01670 339960</b> text "DEBT" to <b>81400</b> for a call back Email <a href="mailto:debt@citizensadvicenorthumberland.org.uk">debt@citizensadvicenorthumberland.org.uk</a>
Energy advice	Telephone <b>01670 339960</b> Email <a href="mailto:energy@citizensadvicenorthumberland.org.uk">energy@citizensadvicenorthumberland.org.uk</a>
Macmillan benefits advice	Telephone <b>01670 339985</b>
Referrals into the Bridge Project	Telephone <b>01670 339985</b> Email <a href="mailto:bridge@citizensadvicenorthumberland.org.uk">bridge@citizensadvicenorthumberland.org.uk</a>