





## Flooding: Prepare and be aware

November 2024



# How we support flood preparation

November 2024

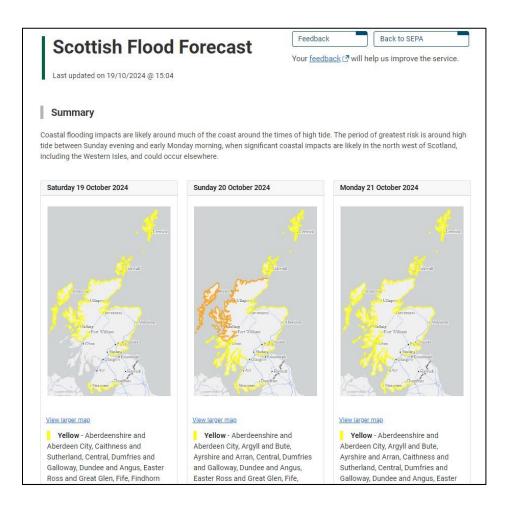


#### Our role

- We are Scotland's national flood forecasting, flood warning and strategic flood risk management authority.
- We provide services 24/7, 365 days a year to help you be aware and prepare for flooding.
- We have tools, services and information to keep your family and community safe when it matters most.



#### **Scottish Flood Forecast**



- A three-day outlook of where flooding is likely to happen.
- Developed by SEPA and the Met Office.
- Updated every morning around 10.30am.
- Includes colour coded maps and descriptions of potential flooding impacts to communities.

#### **Floodline**

- Live flooding information and advice on how to prepare for or cope with the impacts of flooding.
- Floodline can be accessed online but also through the national call centre open 24/7 – 0345 9881188 Select Option 2 for Scotland
- A Flood Alert is issued when flooding is possible, and you should be prepared.
  - Up to 48hrs in advance
  - Large Regional Area
  - Details of source in email,
    online or on phone

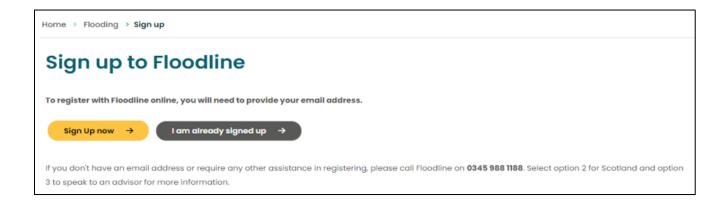


#### **Floodline**

- A Flood Warning is issued to local community areas when flooding is expected, and you should take action.
- For many, Floodline provides information that something is about to happen, giving you time to prepare.
  - 340 communities covered
  - Where modelling and gauging available
  - More details in email, online or on phone

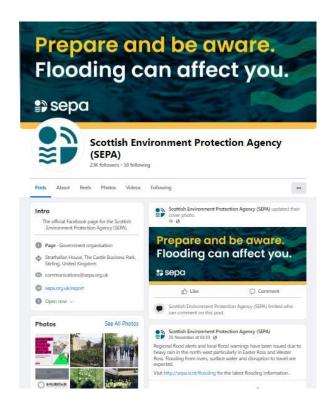


### My Floodline

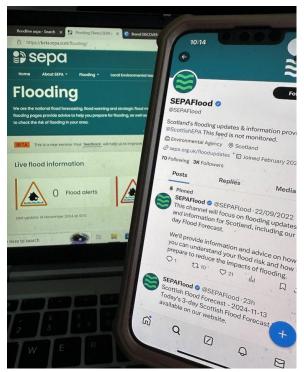


- New online platform where you can manage your account
  your email is your username.
- Add (& remove) additional alert and warning areas.
- Amend your contact channels with email now available as a message.
- All channels will be issued at same time.

#### Information and advice



Follow us on Facebook for regular updates on Flooding.



Follow us on X/Twitter (@SEPAFlood) for regular updates on Flooding.



Visit sepa.scot/flooding for more information.



#### Thank you

