

FIT FOR THE FUTURE

QUALITY & FINANCE PLAN 2017/18 & 2018/19

ARGYLL & BUTE HSCP—OUR FIRST YEAR

The Argyll and Bute Health and Social Care Partnership (HSCP) came into being in April 2016. Our Strategic Plan 2016–2019 sets out our local priorities for the next three years in response to the national policies of the Scottish Government. It also takes account of what **you have said is important to you**.



Craobh Haven, Argyll

You told us that you want your local services to :

- reduce the need for emergency or urgent care, or a crisis response (anticipatory care)
- prevent ill health—increase confidence and improve skills to support us to live life to the full and maximize independence
- maintain health and wellbeing – provide the support to look after ourselves and stay well

What have we achieved?

In the last year, we have done a lot. We have successfully established a local **kidney dialysis unit in Campbeltown** with the support of the community there. **Mental health inpatient services** will soon be moving into the Mid Argyll Hospital providing a higher standard of care in a more caring environment for our patients. We have **community day responder services** which support people in their homes and allow unpaid carers to have a break from their caring role. We have **invested money and recruited more staff to maintain our 24 / 7 casualty (A&E) departments** in our local hospitals.

We need to do more

The Scottish Government Health and Social Care Delivery Plan (December 2016) <http://www.gov.scot/Publications/2016/12/4275/downloads> says we need to change services more quickly. The focus on preventing ill health, early intervention and supported self—management mirror our local priorities but we know we need to do a lot more than we are now.

Pressures on providing services

We are having problems recruiting key medical and care staff. This means we are paying for locums and agency staff which costs us a significant amount of money. A number of care homes have closed as they have been unable to meet appropriate care standards, are unable to recruit care staff and the cost of providing services has proved too much.

Our unprecedented challenge

We are required to get value for money and use our resources more efficiently and effectively, and we must be honest about that. **In the next 2 years we need to save £22million (8.5%) on our annual budget of £257 million.** This is due to cost and inflation pressures and the level of funding given to us by NHS Highland and Argyll and Bute Council. It is challenging but with your assistance we can do it.

This is where we need your help to identify what services are important to you and tell us where you think we can make savings.

What is the Timeframe? At it's meeting on 29th March, the Integration Joint Board (IJB) will be presented with the budget plan which will outline how we aim to achieve £22 million savings. We want to hear your views and ideas on this over the next few weeks. This does not mean your involvement will end. We will continue to speak to you so you are involved in how services are delivered in the coming months.

ARGYLL & BUTE HSCP—WHAT'S NEXT?



Oban

What is happening?

Our Strategic Plan outlines our priorities for health and social care services across Argyll and Bute <http://www.nhshighland.scot.nhs.uk/OurAreas/ArgyllandBute/Documents/SP%202016-2019%20%20Final.pdf>

Our priorities are in response to national policies as set out by the Scottish Government but also based on what you have said is important to you. When we consulted with you in the past, **you said** “We want to live a long, healthy, happy and independent life supported by health and social care services when we need them.” **You said** “We want to stay at home for as long as possible.” **We want** to support you to achieve this.

What does this mean for you? This means that we can no longer provide services as we do now. If we carry on as we are, we will not be able to support the growing number of people who will need our support in the future.

Our staff pride themselves on ensuring our service users receive high quality care and in a way that treats them as individuals. We know you value your local services and how important it is to ensure you have **the right service, in the right place, at the right time.**

Our challenges are no different to anywhere else in Scotland or indeed nationally. You will have seen in the newspapers, on TV and on Social Media that the NHS and Social Care system is under increasing pressure. Services are becoming overwhelmed by the increasing number of people who need our support and are struggling to deliver the high quality care that we want to provide.

How has this happened and what are we doing about it? Have a look at the short video Audit Scotland—How We Can Transform Health and Care Services, it explains what we are facing and what we must do to get us back on track <https://www.youtube.com/watch?v=2nqp9bZzK28>

Financial Challenge—£22 Million Savings

Our citizens and staff have said they understand the need for change, they know we need to make significant savings. In the next 2 years we need to save £22 million. **Why?** The cost of delivering services as we do now, the cost of inflation and the level of funding given to us by NHS Highland and Argyll and Bute Council to deliver health and social care services.



We Want Your Views!

Our vision is to build on the excellent services currently provided across Argyll and Bute. We want to ensure that your local services will support you to live a long, healthy, happy and independent life. However, we need to change how services are delivered in the future and make significant savings.

We want to hear your views on how we can meet our financial challenge. Do you have any ideas? Come along to one of our events, see back page or look out for adverts in your area.



Your feedback is important. We will be using what you say to consider how we can redesign and improve services so they are fit for the future but with the money available to us.

Duart Castle, Isle of Mull

WHAT ARE WE PLANNING TO DO?

We need to ensure we have **the right services in the right place at the right time**. We are committed to keeping your local hospital at the heart of your community and will ensure we retain the high quality level of care and safety which they provide, when people need it. But we also know we can no longer provide services as we do now.

You said “We want to stay at home for as long as possible.” To support people to live in their homes for as long as possible, we need to provide more community based services and aim to do this by investing an additional £2 million in these services.

This means we can reduce the number of beds in our hospitals but we will not compromise safety of patients and there will always be sufficient beds for those who do need a stay in hospital. Fewer people will need to be cared for in a nursing or care home.

What we are proposing will be a new way of organising and delivering care. This will have an impact on everyone in Argyll and Bute, both our citizens and our staff. We understand how anxious you are about the proposed changes and we want to work with you during this difficult time.

WHAT AREAS ARE WE LOOKING AT?

- **Children and Families Services**—reduce the number of children placed out of area
- **Services in the Community**—review how we provide some services which will enable us to invest £2 million new money in more community care teams (nursing, care services), improving health and anticipating care needs
- **Hospital and Care Home Services** – prevent people staying in hospital longer than they need to and use our resources to support more community based services (Balance of Care)
- **Corporate or Support Services** – reduce the number of buildings we operate from, co-locate with the Council in Lochgilphead, centralise appointment booking, and integrate social work and health administration

INVOLVING YOU

Email You can email us at
nhs.abhscp@nhs.net

Feedback forms

will be available at your local event or you can phone for one. You can also download the form from our website
www.tinyurl.com/jagp8j6

Information & Engagement events

Feedback forms will be available at the events.

Ask us to your meetings

We can come to you - phone us! Telephone
01546 605680



Westpoint Beech
Kintyre

COMMUNICATION & ENGAGEMENT WITH YOU

Your local Communications and Engagement Group is responsible for the engagement plan for changes proposed for your local area. These groups are made up of public, third sector, union, NHS and Council Staff. The Scottish Health Council provide guidance and support. Our plans for the next few months are to :

Inform you - we need to share information about the services, their costs, the needs our communities have now and in the future, our resources, and other background information

Engage with you - we need the time to discuss all this information with you. We will be holding a number of events across Argyll and Bute during March for both our citizens and staff. See back page for details of the events already planned. These are the first in a series of events to keep you updated on what is happening locally and keep you involved.

Reporting on what you say - we need to gather what people say and report that back to the Integration Joint Board (IJB)

If there are other ideas about how to develop services according to good practice, but within the budget of the Health and Social Care Partnership, we want to hear about them



Rest & Be Thankful, Argyll

If you have any questions, would like to receive this leaflet in an alternative format or a different language, please contact

Jackie Harvey

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Public Involvement
Manager



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or



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nhs.net

For more information
visit our webpage

[www.tinyurl.com/
jagp8j6](http://www.tinyurl.com/jagp8j6)

CONVERSATION CAFÉS

We are holding a number of drop in events (conversation cafés) for local communities and staff to come and join us in discussion. Here you can share your views, tell us if you have any ideas on where we can save money and ask questions.

Events for March have been arranged as follows :

LOCATION	DATE	TIME
Conference Room, Corran Halls, Oban	1st March	2pm—5pm, 6pm—8pm
Village Hall, Craignure, Isle of Mull	2nd March	12noon—3pm
Community Centre, Lochgilphead	3rd March	2pm—5pm, 6pm—8pm
Community Centre, Campbeltown	8th March	2pm—5pm, 6pm—8pm
Columba Centre, Bowmore, Isle of Islay	9th March	2pm—5pm
Conservatory, Cowal Community Hospital, Dunoon	13th March	2pm—5pm, 6pm—8pm
Green Tree Café, Rothesay, Isle of Bute	15th March	12noon —3pm
Pillar Room, Victoria Halls, Helensburgh	16th March	2pm—5pm, 6pm—8pm



Come and join us for a
chat and a cuppa



Remember, you can ask us to come to your group or meeting!

Further events will be organised for April and May, look out for details in the local paper or social media

*“ WE WILL LISTEN TO YOU, LEARN FROM YOUR EXPERIENCES
AND USE THIS INSIGHT TO GUIDE WHAT WE DO ”*

